

Public First Consumer Poll for Post Office

Fieldwork: 24th August - 30th August 2020
Interview method: Online Survey
Population represented: UK Adults
Sample size: 2011

Methodology:

All results are weighted using Iterative Proportional Fitting, or 'Raking'. The results are weighted by interlocking age & gender, region and social grade to nationally representative proportions.

Public First is a member of the BPC and abides by its rules. For more information please contact Seb Wride (seb@publicfirst.co.uk)

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118 Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £2.50 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices? 242

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122 Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £50 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices? 250

123 Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £100 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices? 252

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126 Did you feel that the amounts of money we have been asking about in these choices were realistic? 258

127 Why do you feel that the amounts of money were not realistic? Please tick all that apply 260

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133 Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £500, or keep the network of Post Offices as it is? 272

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140 Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £500, or keep public libraries as they are? 286

141 Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £1,000, or keep public libraries as they are? 288

142 Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £12.50, or the corner shops stay as they are? 290

143 Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £25, or the corner shops stay as they are? 292

144 Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £50, or the corner shops stay as they are? 294

145 Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £100, or the corner shops stay as they are? 296

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148 Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £1,000, or the corner shops stay as they are? 302

149 Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £12.50, or the pubs stay as they are? 304

150 Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £25, or the pubs stay as they are? 306

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154 Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £500, or the pubs stay as they are? 314

155 Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £1,000, or the pubs stay as they are? 316

(1.A) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I never struggle to make ends meet

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	8%	8%	8%	5%	6%	8%	11%	15%	12%	6%	8%	5%	7%	5%	4%	2%	0%	6%
1	4%	3%	4%	3%	2%	4%	5%	7%	5%	4%	4%	3%	3%	1%	3%	0%	15%	0%
2	6%	5%	7%	7%	7%	5%	8%	10%	10%	6%	7%	4%	5%	5%	1%	5%	4%	3%
3	7%	8%	7%	3%	8%	7%	8%	10%	8%	9%	6%	5%	7%	8%	7%	2%	7%	5%
4	7%	7%	7%	5%	7%	9%	7%	14%	6%	6%	8%	9%	5%	5%	4%	2%	0%	4%
5	13%	11%	15%	3%	11%	13%	19%	16%	16%	16%	10%	13%	7%	9%	7%	7%	15%	12%
6	7%	7%	7%	5%	9%	6%	7%	4%	8%	6%	7%	8%	7%	1%	5%	10%	0%	3%
7	11%	10%	11%	7%	10%	14%	9%	7%	7%	10%	12%	10%	15%	21%	16%	20%	11%	0%
8	12%	13%	10%	8%	11%	14%	9%	6%	10%	12%	13%	13%	12%	14%	13%	12%	23%	9%
9	8%	8%	9%	8%	9%	7%	6%	5%	6%	8%	8%	10%	10%	7%	15%	7%	3%	12%
10 - Agree Strongly	18%	20%	15%	47%	19%	12%	12%	5%	13%	15%	18%	21%	23%	24%	26%	32%	21%	46%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(1.B) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I never struggle to make ends meet

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	8%	8%	8%	9%	11%	5%	7%	5%	7%	7%	4%	8%	7%	13%	11%	8%	10%	16%	8%
1	4%	4%	4%	6%	5%	2%	2%	4%	3%	4%	4%	3%	4%	4%	3%	3%	6%	7%	3%
2	6%	6%	7%	6%	9%	6%	5%	6%	4%	11%	7%	6%	7%	6%	3%	6%	7%	6%	9%
3	7%	10%	8%	9%	9%	7%	3%	10%	5%	8%	11%	7%	9%	8%	8%	5%	6%	7%	9%
4	7%	9%	10%	8%	7%	5%	3%	6%	8%	5%	5%	6%	8%	5%	12%	9%	5%	6%	6%
5	13%	18%	13%	14%	14%	9%	11%	11%	15%	11%	13%	11%	17%	14%	15%	14%	10%	11%	15%
6	7%	10%	6%	9%	7%	7%	3%	10%	6%	7%	8%	7%	3%	7%	10%	5%	7%	5%	9%
7	11%	12%	12%	12%	9%	10%	9%	11%	7%	8%	11%	15%	15%	10%	10%	10%	11%	12%	6%
8	12%	13%	12%	12%	8%	12%	12%	14%	12%	12%	10%	8%	14%	10%	16%	11%	10%	8%	11%
9	8%	3%	8%	6%	7%	12%	12%	7%	10%	9%	9%	11%	4%	5%	5%	10%	11%	8%	5%
10 - Agree Strongly	18%	8%	14%	9%	15%	24%	33%	17%	23%	19%	18%	19%	12%	18%	8%	19%	17%	14%	20%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(2.A) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I often purchase from online websites

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	3%	3%	3%	3%	3%	3%	5%	8%	5%	2%	1%	2%	1%	1%	1%	0%	0%	0%
1	1%	1%	2%	1%	1%	1%	2%	1%	2%	1%	2%	1%	1%	2%	0%	2%	4%	0%
2	3%	3%	3%	2%	3%	2%	4%	4%	3%	4%	3%	2%	2%	0%	0%	2%	3%	4%
3	3%	3%	3%	1%	3%	2%	5%	7%	2%	5%	3%	2%	1%	1%	0%	9%	4%	0%
4	4%	3%	4%	3%	4%	4%	3%	6%	4%	4%	2%	4%	3%	1%	3%	2%	3%	5%
5	11%	12%	11%	11%	10%	10%	13%	11%	10%	14%	14%	10%	6%	10%	13%	7%	0%	13%
6	10%	11%	9%	12%	10%	11%	7%	9%	11%	10%	8%	13%	10%	10%	8%	11%	15%	5%
7	16%	18%	14%	17%	18%	12%	17%	16%	14%	18%	17%	14%	17%	20%	22%	11%	26%	13%
8	16%	16%	16%	14%	15%	19%	18%	14%	14%	17%	17%	18%	22%	14%	17%	12%	28%	11%
9	9%	10%	9%	8%	10%	13%	5%	6%	10%	9%	11%	9%	13%	10%	10%	17%	0%	7%
10 - Agree Strongly	23%	20%	25%	27%	22%	22%	21%	19%	26%	17%	23%	26%	25%	31%	25%	26%	17%	42%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(2.B) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I often purchase from online websites

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	3%	1%	1%	1%	3%	6%	7%	3%	4%	2%	3%	6%	3%	3%	5%	4%	2%	2%	5%
1	1%	1%	1%	1%	2%	2%	2%	2%	3%	2%	0%	1%	1%	1%	1%	3%	1%	0%	0%
2	3%	4%	1%	2%	4%	5%	4%	4%	5%	3%	2%	2%	4%	4%	7%	2%	2%	1%	0%
3	3%	2%	3%	2%	3%	2%	6%	4%	3%	5%	4%	4%	3%	2%	6%	2%	4%	0%	0%
4	4%	3%	4%	3%	4%	3%	4%	3%	5%	2%	2%	5%	3%	4%	2%	4%	5%	6%	6%
5	11%	9%	11%	9%	9%	14%	14%	10%	12%	12%	10%	13%	10%	14%	10%	8%	11%	17%	20%
6	10%	9%	11%	10%	12%	8%	10%	12%	9%	7%	11%	12%	10%	11%	8%	9%	13%	8%	8%
7	16%	22%	19%	16%	15%	15%	12%	19%	18%	19%	13%	15%	15%	13%	11%	18%	14%	14%	21%
8	16%	19%	19%	21%	14%	16%	10%	15%	12%	13%	16%	15%	18%	20%	20%	18%	18%	20%	11%
9	9%	9%	6%	12%	11%	7%	10%	10%	9%	10%	13%	7%	9%	6%	12%	10%	8%	11%	6%
10 - Agree Strongly	23%	21%	25%	23%	23%	23%	21%	19%	21%	27%	26%	21%	24%	24%	18%	23%	23%	22%	23%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(3.A) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I have a lot of responsibility for others at home

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	18%	19%	18%	20%	23%	10%	23%	25%	27%	18%	16%	15%	13%	7%	11%	7%	4%	17%
1	6%	4%	7%	13%	6%	5%	5%	7%	8%	6%	4%	3%	3%	5%	9%	2%	4%	7%
2	6%	5%	8%	6%	6%	5%	5%	11%	4%	8%	5%	4%	7%	6%	5%	7%	17%	4%
3	5%	5%	6%	8%	7%	4%	5%	6%	6%	5%	4%	4%	4%	6%	5%	6%	0%	7%
4	6%	6%	6%	7%	6%	6%	7%	7%	7%	5%	5%	7%	5%	7%	8%	7%	4%	3%
5	15%	16%	14%	16%	17%	17%	11%	11%	12%	16%	16%	16%	15%	20%	18%	17%	18%	16%
6	10%	11%	9%	8%	8%	11%	11%	8%	6%	12%	10%	11%	11%	12%	5%	10%	10%	16%
7	11%	12%	9%	7%	9%	11%	10%	8%	9%	9%	12%	11%	14%	14%	18%	13%	15%	9%
8	9%	9%	9%	2%	8%	12%	7%	3%	8%	8%	10%	14%	16%	5%	6%	14%	14%	4%
9	5%	5%	4%	0%	4%	6%	4%	4%	5%	3%	6%	4%	3%	4%	6%	7%	7%	2%
10 - Agree Strongly	10%	8%	12%	14%	6%	14%	12%	9%	9%	10%	12%	11%	9%	13%	10%	9%	7%	14%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(3.B) Here are a series of statements focusing on you and your lifestyle. Please answer using a scale of 0 to 10, where 0 is to disagree strongly and 10 is to agree strongly with the statement: I have a lot of responsibility for others at home

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	18%	10%	14%	10%	14%	26%	32%	16%	23%	16%	18%	23%	11%	20%	18%	19%	18%	13%	19%
1	6%	5%	3%	4%	4%	7%	9%	6%	6%	5%	7%	7%	6%	6%	2%	5%	6%	5%	3%
2	6%	10%	7%	4%	4%	7%	7%	6%	6%	8%	7%	5%	6%	3%	9%	7%	5%	9%	6%
3	5%	8%	6%	3%	3%	5%	6%	5%	8%	4%	5%	5%	2%	8%	5%	4%	8%	6%	0%
4	6%	13%	4%	6%	6%	4%	5%	6%	6%	3%	3%	8%	7%	7%	8%	8%	4%	4%	10%
5	15%	17%	15%	11%	13%	15%	19%	13%	15%	22%	16%	13%	15%	14%	9%	12%	17%	22%	15%
6	10%	9%	10%	11%	11%	10%	7%	10%	8%	10%	7%	13%	10%	9%	6%	7%	13%	9%	24%
7	11%	10%	9%	16%	14%	9%	6%	12%	12%	5%	14%	5%	12%	9%	11%	12%	14%	8%	3%
8	9%	7%	13%	12%	11%	7%	3%	7%	7%	9%	8%	9%	15%	10%	16%	8%	6%	3%	9%
9	5%	4%	6%	6%	6%	3%	2%	5%	3%	6%	5%	5%	3%	4%	8%	4%	4%	5%	6%
10 - Agree Strongly	10%	6%	14%	17%	15%	6%	4%	13%	7%	13%	10%	6%	14%	11%	7%	12%	6%	15%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(4.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: The first place I look for any sort of information is my mobile phone

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	17%	18%	16%	29%	15%	14%	18%	18%	20%	19%	17%	13%	12%	12%	10%	16%	10%	12%
1	3%	3%	3%	8%	3%	2%	2%	1%	2%	3%	4%	4%	4%	5%	1%	0%	8%	7%
2	4%	4%	3%	6%	4%	3%	4%	8%	3%	4%	3%	4%	3%	0%	4%	2%	0%	8%
3	5%	6%	5%	7%	6%	4%	5%	5%	3%	7%	5%	7%	4%	1%	6%	7%	12%	7%
4	5%	5%	4%	8%	3%	7%	4%	3%	6%	4%	5%	4%	6%	3%	5%	7%	0%	5%
5	11%	12%	11%	13%	11%	11%	12%	8%	12%	14%	10%	11%	12%	13%	5%	8%	8%	11%
6	9%	11%	8%	5%	10%	10%	7%	7%	9%	10%	8%	11%	8%	11%	15%	5%	12%	5%
7	12%	12%	12%	9%	12%	13%	12%	11%	9%	13%	13%	11%	14%	17%	14%	13%	10%	14%
8	12%	12%	12%	7%	15%	12%	9%	11%	9%	10%	12%	14%	15%	14%	15%	20%	24%	17%
9	6%	6%	7%	2%	8%	7%	5%	5%	7%	6%	8%	7%	6%	6%	8%	10%	3%	10%
10 - Agree Strongly	15%	11%	19%	6%	13%	17%	22%	21%	21%	12%	13%	15%	15%	17%	17%	12%	13%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(4.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: The first place I look for any sort of information is my mobile phone

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	17%	2%	3%	6%	15%	29%	41%	7%	24%	17%	22%	22%	12%	19%	14%	16%	18%	18%	16%
1	3%	0%	1%	1%	4%	7%	6%	3%	5%	5%	2%	4%	3%	1%	4%	2%	3%	5%	0%
2	4%	1%	2%	2%	4%	5%	7%	4%	6%	5%	2%	5%	3%	3%	1%	2%	3%	5%	3%
3	5%	3%	4%	3%	7%	9%	8%	6%	4%	5%	4%	4%	7%	5%	4%	8%	7%	2%	9%
4	5%	3%	5%	3%	4%	7%	6%	3%	6%	2%	8%	3%	5%	5%	5%	4%	4%	6%	9%
5	11%	8%	9%	11%	12%	18%	11%	12%	13%	15%	13%	10%	10%	10%	8%	12%	7%	11%	15%
6	9%	11%	11%	11%	8%	9%	6%	12%	10%	9%	8%	9%	7%	9%	6%	10%	12%	6%	9%
7	12%	14%	18%	16%	14%	5%	6%	15%	7%	12%	17%	9%	12%	12%	22%	10%	13%	16%	6%
8	12%	18%	16%	16%	12%	5%	6%	14%	9%	6%	14%	14%	15%	14%	6%	11%	11%	8%	25%
9	6%	13%	10%	9%	5%	2%	1%	8%	6%	4%	5%	5%	9%	9%	7%	8%	5%	6%	0%
10 - Agree Strongly	15%	27%	21%	23%	14%	5%	3%	17%	10%	20%	8%	15%	18%	15%	23%	17%	17%	17%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(5.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I mostly use my mobile for things like banking, shopping and browsing the internet

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	16%	15%	17%	23%	15%	13%	18%	20%	19%	20%	15%	13%	11%	7%	11%	11%	10%	9%
1	3%	3%	3%	6%	3%	2%	3%	1%	3%	3%	3%	2%	3%	2%	4%	0%	4%	2%
2	4%	5%	4%	2%	4%	3%	5%	7%	5%	4%	4%	4%	2%	4%	6%	2%	4%	4%
3	6%	6%	5%	9%	5%	4%	7%	2%	7%	5%	5%	5%	8%	7%	5%	5%	6%	9%
4	4%	4%	4%	5%	4%	4%	3%	5%	5%	3%	4%	6%	4%	1%	3%	2%	8%	3%
5	10%	12%	9%	10%	11%	12%	9%	12%	8%	10%	12%	12%	9%	9%	8%	20%	4%	7%
6	9%	11%	8%	10%	9%	9%	8%	6%	6%	9%	10%	11%	12%	8%	11%	7%	7%	19%
7	11%	12%	10%	12%	11%	11%	9%	8%	9%	11%	12%	9%	8%	18%	11%	13%	18%	16%
8	13%	13%	12%	7%	14%	18%	10%	10%	12%	11%	12%	15%	16%	14%	20%	12%	17%	10%
9	8%	8%	8%	5%	9%	8%	8%	7%	6%	8%	8%	6%	12%	7%	7%	17%	7%	15%
10 - Agree Strongly	16%	11%	21%	12%	15%	17%	21%	21%	21%	15%	14%	16%	16%	21%	13%	12%	13%	7%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(5.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I mostly use my mobile for things like banking, shopping and browsing the internet

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	16%	2%	4%	4%	14%	28%	40%	7%	23%	16%	21%	19%	13%	17%	16%	15%	18%	17%	14%
1	3%	0%	0%	2%	3%	8%	5%	3%	5%	4%	4%	5%	3%	0%	2%	2%	2%	2%	0%
2	4%	3%	2%	2%	5%	7%	6%	4%	7%	2%	2%	6%	4%	6%	0%	4%	5%	3%	0%
3	6%	2%	3%	3%	8%	8%	9%	5%	4%	6%	5%	5%	5%	10%	7%	4%	6%	8%	7%
4	4%	6%	3%	2%	4%	6%	5%	4%	5%	2%	5%	3%	4%	3%	2%	6%	5%	4%	5%
5	10%	10%	9%	11%	11%	12%	9%	10%	12%	10%	14%	9%	8%	8%	14%	9%	8%	10%	17%
6	9%	10%	12%	11%	8%	8%	6%	9%	10%	10%	8%	10%	8%	9%	16%	9%	9%	5%	9%
7	11%	14%	15%	14%	10%	7%	5%	11%	9%	12%	11%	8%	13%	7%	9%	9%	14%	10%	9%
8	13%	17%	19%	15%	12%	6%	8%	17%	9%	11%	12%	11%	14%	16%	5%	11%	11%	12%	20%
9	8%	10%	12%	13%	7%	3%	3%	11%	5%	6%	6%	8%	10%	8%	10%	8%	9%	6%	5%
10 - Agree Strongly	16%	26%	22%	22%	17%	7%	4%	18%	10%	19%	11%	16%	18%	16%	18%	21%	14%	23%	14%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(6.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I follow developments in technology closely

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	13%	8%	17%	12%	10%	13%	16%	19%	14%	14%	8%	13%	9%	7%	6%	4%	0%	8%
1	5%	4%	6%	5%	5%	4%	7%	6%	7%	4%	5%	5%	5%	1%	6%	4%	11%	2%
2	7%	4%	9%	12%	8%	8%	4%	4%	8%	6%	7%	5%	9%	7%	4%	7%	7%	2%
3	9%	8%	10%	7%	9%	9%	10%	13%	8%	12%	10%	5%	7%	5%	6%	12%	4%	4%
4	8%	6%	10%	5%	6%	8%	9%	9%	7%	9%	6%	8%	9%	11%	9%	5%	7%	4%
5	15%	14%	16%	18%	17%	13%	18%	17%	16%	16%	18%	15%	10%	10%	10%	18%	15%	12%
6	11%	10%	11%	11%	11%	12%	9%	8%	9%	10%	11%	12%	12%	20%	8%	9%	8%	16%
7	13%	18%	8%	13%	12%	15%	11%	8%	11%	12%	16%	13%	14%	15%	18%	9%	18%	19%
8	10%	13%	7%	7%	11%	9%	8%	5%	10%	8%	11%	12%	12%	12%	22%	5%	14%	19%
9	5%	6%	3%	1%	6%	5%	2%	4%	5%	4%	3%	4%	8%	5%	3%	15%	7%	6%
10 - Agree Strongly	6%	8%	3%	11%	5%	5%	5%	6%	5%	4%	5%	7%	7%	7%	8%	12%	10%	10%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(6.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I follow developments in technology closely

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	13%	4%	4%	9%	14%	21%	22%	9%	13%	9%	12%	13%	12%	18%	19%	15%	9%	19%	8%
1	5%	2%	3%	4%	7%	6%	7%	3%	6%	7%	7%	8%	2%	4%	5%	6%	5%	6%	6%
2	7%	4%	5%	5%	8%	6%	10%	5%	7%	7%	6%	8%	9%	8%	3%	2%	9%	6%	16%
3	9%	10%	7%	7%	9%	9%	10%	7%	12%	8%	7%	10%	12%	5%	8%	11%	7%	5%	8%
4	8%	10%	7%	6%	9%	9%	7%	9%	12%	5%	7%	8%	9%	9%	10%	7%	6%	5%	3%
5	15%	16%	16%	16%	12%	16%	16%	17%	14%	17%	16%	16%	17%	12%	13%	15%	15%	21%	12%
6	11%	9%	12%	12%	11%	8%	10%	8%	11%	10%	12%	8%	12%	11%	8%	12%	14%	7%	12%
7	13%	18%	15%	15%	12%	10%	8%	16%	10%	14%	18%	11%	6%	17%	12%	13%	11%	14%	12%
8	10%	11%	14%	15%	7%	8%	7%	13%	8%	9%	7%	11%	11%	9%	11%	11%	12%	9%	14%
9	5%	8%	7%	4%	4%	4%	1%	5%	4%	6%	4%	1%	6%	3%	7%	5%	5%	3%	3%
10 - Agree Strongly	6%	8%	8%	7%	7%	4%	1%	10%	4%	6%	4%	5%	6%	4%	5%	4%	6%	6%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(7.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I am confident using all types of technology

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	5%	3%	7%	9%	4%	5%	7%	8%	7%	4%	4%	6%	6%	4%	0%	0%	0%	4%
1	2%	2%	3%	1%	2%	2%	2%	5%	3%	2%	1%	1%	1%	0%	1%	2%	8%	2%
2	4%	3%	5%	8%	4%	3%	5%	3%	7%	5%	3%	3%	3%	1%	1%	2%	0%	2%
3	5%	3%	7%	2%	5%	4%	7%	6%	6%	6%	7%	3%	2%	3%	3%	5%	7%	0%
4	7%	6%	9%	8%	6%	9%	7%	9%	8%	8%	8%	6%	6%	7%	2%	5%	0%	0%
5	13%	10%	16%	11%	12%	12%	17%	15%	15%	16%	12%	13%	6%	4%	6%	10%	15%	10%
6	12%	13%	11%	10%	12%	11%	11%	9%	9%	12%	14%	12%	10%	14%	11%	14%	8%	16%
7	16%	16%	15%	18%	16%	18%	13%	10%	12%	15%	16%	20%	20%	22%	18%	15%	24%	16%
8	16%	19%	14%	9%	19%	16%	13%	18%	12%	17%	18%	17%	20%	17%	23%	12%	18%	29%
9	10%	13%	7%	7%	9%	12%	8%	6%	11%	8%	9%	10%	16%	15%	20%	22%	7%	8%
10 - Agree Strongly	10%	13%	7%	16%	12%	8%	10%	12%	11%	7%	9%	10%	11%	13%	15%	14%	13%	15%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(7.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I am confident using all types of technology

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	5%	2%	2%	3%	6%	8%	10%	4%	4%	3%	6%	7%	5%	6%	8%	7%	5%	6%	3%
1	2%	1%	0%	1%	2%	3%	5%	1%	4%	2%	2%	3%	1%	2%	4%	2%	1%	1%	0%
2	4%	2%	1%	2%	4%	5%	8%	3%	4%	2%	6%	3%	5%	4%	2%	4%	6%	6%	0%
3	5%	4%	2%	3%	5%	6%	8%	5%	5%	5%	4%	5%	5%	3%	7%	4%	7%	6%	3%
4	7%	6%	4%	6%	10%	8%	9%	6%	9%	8%	6%	10%	6%	10%	4%	8%	3%	6%	14%
5	13%	12%	9%	12%	13%	12%	18%	10%	13%	18%	13%	12%	14%	17%	10%	13%	8%	14%	11%
6	12%	9%	11%	15%	11%	13%	12%	15%	11%	7%	15%	14%	12%	9%	5%	11%	15%	11%	15%
7	16%	15%	21%	17%	15%	14%	12%	17%	14%	20%	16%	13%	11%	16%	23%	12%	19%	17%	15%
8	16%	21%	16%	20%	16%	16%	11%	17%	19%	14%	17%	13%	19%	13%	14%	19%	13%	13%	29%
9	10%	11%	16%	11%	10%	8%	4%	11%	8%	7%	8%	9%	11%	12%	13%	14%	10%	5%	5%
10 - Agree Strongly	10%	16%	17%	11%	9%	6%	3%	12%	9%	14%	7%	10%	11%	8%	11%	7%	11%	15%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(8.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I am happy for brands to use my data to target the products and services they offer to me

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	18%	18%	18%	22%	18%	15%	17%	17%	20%	15%	16%	17%	20%	17%	13%	13%	4%	9%
1	5%	3%	7%	6%	5%	3%	5%	4%	5%	6%	5%	3%	3%	1%	6%	5%	8%	9%
2	7%	7%	8%	7%	8%	6%	8%	9%	7%	7%	8%	8%	7%	1%	1%	2%	18%	9%
3	8%	8%	8%	11%	10%	6%	8%	8%	8%	9%	10%	6%	4%	9%	5%	16%	14%	7%
4	9%	9%	9%	15%	5%	10%	11%	11%	9%	10%	8%	6%	6%	10%	8%	9%	4%	10%
5	18%	17%	20%	13%	20%	18%	18%	17%	18%	18%	19%	18%	17%	20%	14%	19%	14%	26%
6	10%	10%	9%	8%	9%	14%	7%	10%	8%	10%	9%	11%	12%	11%	16%	10%	7%	11%
7	10%	11%	9%	7%	10%	11%	9%	7%	8%	10%	9%	14%	12%	12%	22%	10%	11%	9%
8	8%	9%	7%	3%	8%	8%	9%	8%	6%	8%	9%	10%	8%	13%	8%	5%	6%	7%
9	4%	4%	3%	2%	5%	5%	3%	4%	5%	4%	3%	5%	4%	2%	1%	7%	7%	0%
10 - Agree Strongly	4%	5%	3%	6%	3%	5%	5%	4%	6%	3%	3%	3%	6%	3%	5%	2%	7%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(8.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I am happy for brands to use my data to target the products and services they offer to me

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	18%	7%	9%	16%	17%	29%	27%	16%	21%	15%	14%	16%	16%	21%	17%	17%	17%	23%	25%
1	5%	2%	3%	3%	3%	7%	11%	5%	8%	5%	4%	4%	3%	8%	7%	4%	5%	6%	3%
2	7%	6%	6%	6%	8%	8%	9%	7%	10%	10%	6%	6%	5%	4%	6%	8%	10%	8%	3%
3	8%	6%	7%	6%	10%	8%	11%	8%	8%	8%	9%	8%	9%	8%	6%	7%	10%	8%	9%
4	9%	10%	6%	9%	8%	10%	9%	9%	9%	6%	10%	9%	8%	8%	9%	6%	9%	9%	23%
5	18%	18%	16%	18%	21%	18%	16%	16%	18%	24%	18%	23%	23%	15%	17%	20%	12%	16%	9%
6	10%	13%	14%	11%	10%	6%	5%	10%	6%	10%	12%	12%	11%	9%	6%	10%	11%	8%	5%
7	10%	14%	12%	14%	10%	6%	4%	10%	10%	11%	12%	10%	10%	11%	10%	9%	9%	5%	12%
8	8%	8%	14%	9%	6%	6%	4%	11%	4%	3%	6%	8%	7%	6%	7%	10%	12%	12%	9%
9	4%	6%	7%	5%	4%	1%	1%	4%	4%	4%	4%	2%	3%	5%	10%	4%	2%	0%	3%
10 - Agree Strongly	4%	9%	6%	4%	3%	0%	1%	5%	2%	7%	3%	1%	5%	5%	5%	4%	3%	5%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(9.A) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I often click on advertising links on social media

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
0 - Disagree Strongly	40%	41%	38%	55%	40%	33%	39%	33%	42%	42%	40%	39%	40%	33%	27%	39%	29%	36%
1	9%	9%	8%	6%	9%	10%	7%	9%	6%	10%	9%	6%	8%	5%	9%	14%	25%	11%
2	9%	9%	8%	7%	8%	9%	11%	9%	10%	8%	12%	8%	7%	9%	11%	2%	0%	11%
3	8%	8%	8%	6%	7%	10%	10%	10%	6%	9%	10%	7%	7%	7%	1%	10%	3%	9%
4	6%	5%	6%	2%	4%	7%	6%	5%	6%	5%	4%	7%	6%	11%	14%	10%	7%	7%
5	9%	8%	10%	8%	10%	9%	10%	14%	10%	9%	8%	11%	6%	9%	10%	5%	8%	9%
6	7%	6%	8%	1%	9%	7%	5%	11%	7%	7%	7%	5%	5%	9%	6%	8%	7%	6%
7	5%	5%	5%	7%	5%	9%	4%	2%	5%	6%	4%	6%	10%	8%	10%	2%	0%	4%
8	4%	4%	4%	3%	4%	3%	5%	4%	3%	3%	5%	6%	5%	5%	3%	2%	14%	2%
9	2%	2%	2%	1%	2%	2%	1%	0%	2%	1%	1%	2%	2%	3%	5%	2%	0%	4%
10 - Agree Strongly	2%	3%	2%	5%	2%	3%	2%	3%	4%	1%	1%	2%	3%	1%	2%	5%	7%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(9.B) Please can you indicate the extent to which you agree or disagree with the following statements? Please answer using a scale of 0 to 10 where 0 is to disagree strongly and 10 is to agree strongly with the statement: I often click on advertising links on social media

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
0 - Disagree Strongly	40%	16%	21%	30%	38%	57%	68%	31%	51%	42%	42%	37%	33%	40%	45%	37%	41%	45%	41%
1	9%	5%	8%	9%	12%	9%	9%	9%	7%	10%	7%	14%	10%	7%	11%	9%	7%	7%	6%
2	9%	10%	8%	9%	11%	9%	8%	10%	11%	10%	12%	10%	7%	6%	2%	10%	10%	4%	0%
3	8%	12%	8%	10%	8%	5%	4%	8%	6%	9%	5%	8%	13%	10%	5%	6%	8%	6%	9%
4	6%	9%	9%	5%	7%	4%	3%	7%	6%	4%	5%	7%	8%	6%	2%	5%	4%	7%	8%
5	9%	16%	12%	11%	8%	5%	5%	10%	8%	8%	9%	10%	9%	11%	8%	9%	7%	14%	12%
6	7%	11%	11%	9%	5%	5%	1%	8%	3%	6%	10%	8%	6%	6%	7%	7%	9%	3%	8%
7	5%	6%	8%	9%	6%	3%	1%	6%	5%	5%	5%	2%	7%	5%	7%	6%	5%	6%	9%
8	4%	6%	7%	5%	2%	3%	1%	5%	1%	3%	2%	3%	2%	5%	7%	7%	5%	2%	6%
9	2%	3%	3%	2%	1%	0%	0%	3%	1%	0%	2%	1%	1%	0%	1%	3%	1%	4%	0%
10 - Agree Strongly	2%	6%	4%	2%	2%	0%	0%	4%	1%	3%	2%	1%	3%	3%	4%	0%	2%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(10.A) Which of the following best describes the area where you live?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Urban/City Centre	19%	20%	18%	18%	22%	17%	19%	28%	19%	20%	19%	16%	17%	18%	19%	24%	21%	24%
Suburbs	28%	28%	28%	26%	33%	29%	22%	26%	23%	29%	32%	29%	33%	25%	42%	41%	25%	25%
Large Town	13%	12%	14%	5%	9%	14%	17%	19%	14%	12%	11%	14%	10%	12%	6%	12%	18%	9%
Small Town	22%	21%	23%	20%	21%	24%	24%	14%	24%	23%	20%	24%	23%	20%	16%	11%	18%	17%
Village	12%	12%	11%	17%	10%	11%	11%	7%	11%	12%	13%	12%	12%	17%	12%	7%	10%	14%
Rural Area	6%	6%	6%	14%	5%	4%	7%	5%	9%	5%	5%	4%	5%	7%	3%	5%	8%	10%
Other (Please specify)	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(10.B) Which of the following best describes the area where you live?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Urban/City Centre	19%	28%	28%	27%	18%	9%	8%	54%	11%	12%	10%	11%	18%	20%	12%	9%	21%	11%	17%
Suburbs	28%	25%	27%	29%	28%	29%	32%	33%	29%	17%	27%	23%	38%	37%	29%	34%	18%	25%	16%
Large Town	13%	14%	15%	11%	16%	10%	10%	9%	12%	17%	14%	13%	11%	9%	16%	14%	16%	5%	25%
Small Town	22%	22%	16%	22%	20%	27%	25%	3%	29%	31%	23%	31%	18%	18%	23%	26%	26%	27%	18%
Village	12%	6%	9%	8%	12%	18%	15%	1%	12%	12%	13%	17%	9%	10%	16%	15%	12%	25%	11%
Rural Area	6%	5%	5%	3%	5%	8%	9%	1%	6%	11%	11%	5%	6%	6%	5%	2%	7%	7%	14%
Other (Please specify)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(11.A) How long have you lived in the area that you are currently living in (e.g. the same village/town/city)?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Less than a year	3%	3%	4%	1%	5%	2%	3%	7%	5%	3%	2%	3%	1%	0%	3%	2%	3%	2%
1 to 2 years	5%	4%	6%	4%	7%	4%	5%	7%	5%	4%	6%	5%	6%	4%	5%	5%	4%	2%
2 to 5 years	12%	12%	12%	5%	16%	11%	12%	13%	12%	11%	13%	14%	13%	14%	8%	10%	16%	18%
5 to 10 years	17%	16%	17%	16%	18%	15%	18%	14%	19%	16%	17%	11%	18%	21%	18%	15%	21%	17%
10 to 20 years	20%	20%	20%	22%	15%	23%	18%	22%	18%	16%	18%	22%	26%	32%	29%	22%	24%	25%
20 to 30 years	17%	18%	15%	19%	16%	16%	17%	17%	12%	20%	15%	19%	17%	11%	19%	23%	21%	17%
30 to 40 years	12%	13%	11%	21%	11%	12%	10%	7%	13%	13%	14%	13%	13%	10%	12%	14%	7%	10%
40 to 50 years	7%	7%	8%	8%	5%	10%	8%	5%	8%	9%	9%	9%	3%	2%	5%	8%	3%	5%
More than 50 years	6%	5%	7%	3%	6%	6%	8%	5%	9%	8%	5%	4%	3%	5%	1%	2%	0%	2%
Don't Know	0%	0%	0%	1%	1%	0%	1%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(11.B) How long have you lived in the area that you are currently living in (e.g. the same village/town/city)?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Less than a year	3%	9%	5%	2%	2%	2%	1%	5%	5%	2%	2%	5%	3%	1%	3%	5%	2%	0%	3%
1 to 2 years	5%	9%	11%	4%	3%	4%	1%	6%	5%	6%	5%	7%	6%	4%	1%	3%	6%	7%	3%
2 to 5 years	12%	18%	21%	17%	6%	8%	5%	16%	10%	13%	12%	12%	9%	13%	10%	11%	15%	13%	3%
5 to 10 years	17%	15%	25%	26%	12%	9%	13%	23%	16%	24%	13%	11%	21%	14%	10%	13%	15%	17%	15%
10 to 20 years	20%	30%	10%	21%	29%	19%	14%	18%	21%	19%	22%	22%	21%	17%	32%	15%	22%	20%	23%
20 to 30 years	17%	17%	19%	8%	22%	21%	14%	15%	15%	16%	20%	16%	15%	20%	19%	21%	13%	12%	16%
30 to 40 years	12%	0%	8%	15%	4%	21%	22%	8%	13%	11%	12%	11%	12%	13%	10%	15%	14%	12%	21%
40 to 50 years	7%	0%	0%	7%	12%	4%	17%	5%	8%	4%	10%	12%	7%	9%	6%	7%	7%	9%	8%
More than 50 years	6%	0%	0%	0%	11%	13%	13%	5%	7%	6%	4%	4%	6%	7%	8%	9%	6%	10%	8%
Don't Know	0%	2%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	1%	1%	0%	1%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(12.A) Thinking about the area that you live in, would you say it is getting better or worse?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Getting much better	3%	4%	2%	10%	3%	1%	2%	3%	2%	1%	4%	2%	5%	3%	8%	7%	0%	8%
Getting better	12%	14%	10%	8%	11%	14%	9%	9%	10%	12%	10%	14%	14%	15%	13%	15%	25%	23%
Staying about the same	58%	57%	58%	71%	61%	56%	55%	49%	62%	57%	61%	53%	58%	59%	59%	55%	61%	58%
Getting worse	21%	20%	22%	9%	19%	21%	24%	26%	19%	23%	20%	21%	19%	20%	18%	13%	14%	11%
Getting much worse	5%	5%	5%	1%	4%	5%	7%	10%	6%	6%	3%	7%	3%	2%	1%	10%	0%	0%
Don't Know	2%	1%	3%	0%	2%	2%	3%	2%	1%	2%	2%	2%	0%	0%	0%	0%	0%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(12.B) Thinking about the area that you live in, would you say it is getting better or worse?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Getting much better	3%	6%	3%	4%	2%	2%	1%	5%	5%	2%	2%	1%	2%	1%	2%	1%	3%	3%	3%
Getting better	12%	19%	15%	13%	12%	7%	6%	22%	8%	12%	10%	7%	6%	8%	11%	11%	18%	10%	14%
Staying about the same	58%	49%	60%	57%	53%	57%	66%	44%	55%	52%	64%	67%	65%	60%	53%	63%	56%	66%	55%
Getting worse	21%	18%	13%	19%	26%	26%	22%	18%	22%	24%	20%	19%	22%	25%	28%	20%	18%	11%	25%
Getting much worse	5%	4%	5%	4%	6%	6%	5%	7%	7%	7%	5%	4%	3%	4%	3%	3%	4%	5%	0%
Don't Know	2%	3%	3%	2%	1%	2%	1%	3%	3%	2%	0%	1%	2%	1%	2%	1%	1%	5%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(13.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Church

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	9%	10%	8%	9%	9%	11%	8%	4%	11%	9%	10%	8%	10%	8%	11%	10%	8%	3%
Essential to have, but does not need to be on the highstreet	28%	26%	29%	31%	25%	24%	29%	28%	26%	27%	29%	27%	26%	33%	24%	26%	20%	34%
Not essential to have, but would be nice	36%	35%	38%	36%	36%	38%	35%	34%	37%	37%	34%	35%	37%	41%	38%	32%	47%	29%
Would not have	27%	29%	25%	24%	29%	27%	28%	34%	26%	28%	27%	30%	27%	18%	26%	32%	25%	34%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(13.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Church

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	9%	9%	9%	10%	10%	8%	8%	12%	9%	9%	9%	8%	9%	8%	4%	9%	7%	11%	12%
Essential to have, but does not need to be on the highstreet	28%	26%	23%	24%	27%	29%	35%	26%	29%	26%	33%	21%	31%	26%	26%	30%	20%	26%	42%
Not essential to have, but would be nice	36%	31%	36%	37%	38%	36%	37%	34%	32%	35%	33%	39%	35%	42%	44%	39%	44%	28%	23%
Would not have	27%	34%	31%	29%	25%	27%	20%	28%	29%	30%	25%	32%	26%	24%	26%	23%	29%	35%	23%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(14.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Post Office

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	47%	44%	50%	43%	45%	50%	49%	50%	48%	47%	50%	44%	49%	42%	43%	52%	41%	31%
Essential to have, but does not need to be on the highstreet	40%	41%	39%	36%	43%	38%	38%	33%	43%	41%	35%	43%	39%	46%	40%	34%	45%	42%
Not essential to have, but would be nice	11%	12%	10%	14%	11%	10%	9%	13%	7%	10%	13%	12%	9%	12%	16%	12%	11%	24%
Would not have	2%	2%	2%	7%	1%	3%	3%	4%	2%	2%	3%	1%	3%	0%	1%	2%	4%	4%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(14.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Post Office

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	47%	50%	47%	49%	47%	44%	45%	54%	47%	47%	43%	37%	46%	43%	44%	46%	49%	54%	43%
Essential to have, but does not need to be on the highstreet	40%	36%	39%	40%	40%	41%	43%	36%	40%	38%	40%	44%	42%	47%	37%	38%	39%	37%	46%
Not essential to have, but would be nice	11%	9%	11%	9%	13%	13%	11%	7%	11%	13%	12%	17%	10%	8%	16%	14%	10%	9%	5%
Would not have	2%	5%	3%	2%	1%	2%	1%	2%	2%	2%	5%	2%	2%	1%	3%	2%	3%	0%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(15.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Supermarket

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	41%	38%	43%	37%	39%	43%	48%	51%	45%	42%	39%	40%	33%	32%	41%	41%	38%	31%
Essential to have, but does not need to be on the highstreet	49%	49%	48%	46%	50%	47%	43%	39%	46%	48%	50%	50%	55%	52%	47%	50%	54%	54%
Not essential to have, but would be nice	8%	10%	7%	12%	10%	8%	6%	3%	8%	8%	8%	8%	9%	13%	11%	7%	4%	13%
Would not have	2%	3%	2%	4%	1%	1%	3%	6%	1%	1%	3%	2%	2%	2%	1%	2%	3%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(15.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Supermarket

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	41%	54%	45%	43%	41%	32%	32%	55%	38%	39%	36%	28%	40%	45%	39%	40%	39%	40%	44%
Essential to have, but does not need to be on the highstreet	49%	39%	43%	48%	49%	55%	56%	41%	50%	50%	53%	55%	50%	45%	46%	52%	50%	50%	44%
Not essential to have, but would be nice	8%	4%	9%	7%	9%	10%	10%	3%	9%	10%	7%	15%	7%	9%	11%	7%	9%	10%	9%
Would not have	2%	3%	2%	1%	1%	3%	2%	2%	2%	1%	4%	2%	4%	1%	4%	1%	2%	1%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(16.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Pub

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	26%	30%	21%	18%	29%	26%	22%	22%	25%	24%	26%	28%	32%	27%	26%	38%	18%	31%
Essential to have, but does not need to be on the highstreet	37%	36%	38%	42%	38%	37%	35%	32%	35%	35%	39%	41%	37%	44%	39%	34%	50%	41%
Not essential to have, but would be nice	27%	24%	30%	27%	25%	28%	29%	32%	29%	28%	26%	25%	23%	22%	30%	18%	32%	21%
Would not have	10%	9%	11%	13%	8%	10%	15%	14%	11%	13%	9%	6%	8%	7%	5%	10%	0%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(16.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Pub

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	26%	24%	26%	26%	28%	29%	22%	33%	29%	23%	25%	18%	18%	28%	27%	25%	23%	29%	23%
Essential to have, but does not need to be on the highstreet	37%	31%	34%	40%	39%	37%	40%	30%	35%	38%	38%	37%	49%	33%	43%	35%	41%	35%	42%
Not essential to have, but would be nice	27%	29%	29%	23%	26%	27%	30%	23%	29%	29%	27%	33%	27%	29%	22%	29%	26%	28%	19%
Would not have	10%	16%	11%	10%	8%	7%	9%	15%	7%	10%	10%	11%	7%	10%	9%	11%	10%	8%	15%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(17.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: GP

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	32%	28%	35%	19%	28%	35%	38%	34%	39%	32%	35%	29%	28%	20%	22%	38%	29%	16%
Essential to have, but does not need to be on the highstreet	59%	61%	58%	71%	63%	54%	54%	55%	55%	60%	56%	62%	62%	69%	64%	52%	63%	77%
Not essential to have, but would be nice	7%	9%	6%	5%	9%	8%	6%	8%	5%	6%	8%	8%	8%	11%	14%	8%	8%	3%
Would not have	2%	2%	1%	5%	1%	3%	2%	3%	1%	2%	2%	1%	2%	0%	0%	2%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(17.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: GP

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	32%	31%	32%	32%	37%	30%	30%	39%	27%	35%	25%	28%	32%	33%	32%	32%	29%	43%	26%
Essential to have, but does not need to be on the highstreet	59%	54%	55%	61%	56%	62%	65%	51%	64%	61%	65%	62%	57%	58%	53%	61%	63%	49%	66%
Not essential to have, but would be nice	7%	10%	10%	6%	7%	7%	5%	7%	8%	4%	7%	10%	10%	6%	11%	6%	7%	8%	5%
Would not have	2%	5%	3%	1%	1%	1%	0%	3%	2%	1%	3%	1%	1%	2%	4%	1%	1%	0%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(18.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Library

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	19%	18%	20%	22%	18%	19%	18%	19%	18%	18%	23%	17%	24%	14%	18%	22%	19%	17%
Essential to have, but does not need to be on the highstreet	41%	39%	43%	39%	41%	39%	42%	40%	41%	43%	36%	46%	39%	45%	37%	50%	43%	31%
Not essential to have, but would be nice	32%	34%	31%	29%	34%	35%	32%	30%	34%	32%	35%	30%	29%	39%	39%	21%	27%	43%
Would not have	7%	8%	6%	10%	7%	8%	9%	11%	7%	7%	6%	6%	8%	2%	6%	7%	10%	10%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(18.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Library

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	19%	17%	21%	19%	19%	19%	18%	24%	19%	21%	21%	13%	18%	16%	25%	17%	15%	21%	18%
Essential to have, but does not need to be on the highstreet	41%	42%	40%	43%	42%	36%	44%	46%	41%	41%	40%	30%	40%	44%	33%	39%	46%	44%	51%
Not essential to have, but would be nice	32%	32%	32%	31%	32%	36%	32%	25%	36%	31%	29%	42%	34%	32%	31%	39%	31%	30%	26%
Would not have	7%	9%	8%	7%	7%	9%	5%	5%	5%	7%	10%	14%	8%	8%	11%	6%	8%	5%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(19.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Café

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	34%	33%	35%	29%	35%	33%	31%	35%	34%	30%	34%	36%	37%	30%	33%	50%	37%	33%
Essential to have, but does not need to be on the highstreet	35%	35%	35%	32%	38%	31%	33%	31%	32%	35%	38%	36%	39%	41%	33%	24%	42%	34%
Not essential to have, but would be nice	26%	26%	27%	27%	24%	31%	30%	25%	29%	31%	23%	26%	19%	27%	30%	17%	18%	24%
Would not have	5%	6%	3%	12%	3%	5%	5%	9%	5%	4%	4%	2%	4%	2%	4%	9%	3%	9%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(19.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Café

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	34%	39%	36%	35%	32%	32%	30%	43%	34%	33%	32%	22%	34%	34%	33%	32%	30%	37%	36%
Essential to have, but does not need to be on the highstreet	35%	36%	37%	34%	31%	38%	35%	34%	38%	31%	33%	36%	34%	36%	26%	37%	43%	30%	34%
Not essential to have, but would be nice	26%	21%	23%	28%	31%	26%	29%	20%	23%	32%	28%	33%	28%	27%	35%	27%	23%	30%	24%
Would not have	5%	5%	4%	3%	6%	5%	5%	4%	5%	5%	7%	9%	4%	3%	6%	4%	3%	3%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(20.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Corner Shop

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	28%	27%	28%	25%	27%	30%	29%	30%	28%	27%	31%	25%	25%	24%	29%	35%	34%	16%
Essential to have, but does not need to be on the highstreet	49%	49%	49%	48%	47%	49%	49%	45%	52%	46%	46%	50%	56%	53%	52%	38%	45%	53%
Not essential to have, but would be nice	20%	21%	20%	23%	24%	19%	18%	20%	17%	23%	20%	22%	17%	23%	19%	20%	17%	29%
Would not have	3%	3%	3%	4%	2%	3%	5%	6%	3%	4%	3%	3%	1%	0%	0%	7%	4%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(20.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Corner Shop

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	28%	33%	33%	33%	25%	25%	19%	36%	25%	29%	24%	15%	25%	28%	28%	28%	26%	37%	32%
Essential to have, but does not need to be on the highstreet	49%	45%	44%	46%	53%	51%	53%	44%	50%	45%	50%	52%	52%	53%	45%	48%	52%	42%	51%
Not essential to have, but would be nice	20%	17%	18%	18%	20%	23%	25%	17%	22%	25%	21%	29%	21%	16%	26%	19%	18%	20%	11%
Would not have	3%	5%	5%	3%	2%	2%	3%	3%	3%	1%	6%	4%	2%	3%	1%	5%	4%	1%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(21.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Restaurant

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	30%	30%	30%	30%	31%	29%	28%	26%	33%	28%	24%	35%	31%	30%	33%	48%	41%	35%
Essential to have, but does not need to be on the highstreet	40%	39%	41%	32%	43%	39%	37%	37%	35%	39%	47%	39%	46%	43%	33%	34%	44%	41%
Not essential to have, but would be nice	26%	26%	26%	34%	23%	28%	28%	29%	27%	28%	25%	24%	19%	24%	34%	15%	15%	22%
Would not have	4%	5%	3%	3%	3%	4%	7%	8%	5%	5%	4%	2%	4%	2%	1%	2%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(21.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Restaurant

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	30%	41%	34%	30%	27%	27%	24%	43%	31%	31%	25%	15%	25%	32%	26%	34%	27%	28%	31%
Essential to have, but does not need to be on the highstreet	40%	37%	40%	41%	40%	39%	41%	39%	42%	34%	40%	37%	48%	40%	38%	36%	47%	39%	31%
Not essential to have, but would be nice	26%	17%	22%	25%	29%	29%	30%	16%	23%	30%	29%	39%	24%	25%	33%	26%	23%	31%	32%
Would not have	4%	5%	3%	4%	4%	5%	5%	2%	4%	6%	6%	9%	4%	3%	4%	4%	3%	2%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(22.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Park

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	21%	23%	19%	12%	19%	26%	22%	17%	25%	20%	21%	21%	19%	17%	21%	26%	25%	15%
Essential to have, but does not need to be on the highstreet	59%	57%	61%	67%	60%	53%	57%	56%	59%	57%	60%	59%	61%	65%	63%	54%	49%	69%
Not essential to have, but would be nice	18%	18%	18%	16%	19%	18%	17%	20%	15%	20%	16%	18%	17%	17%	16%	14%	21%	12%
Would not have	2%	3%	2%	5%	1%	3%	4%	7%	1%	2%	3%	2%	3%	1%	0%	5%	4%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(22.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Park

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	21%	21%	24%	27%	20%	17%	16%	31%	16%	22%	18%	17%	22%	20%	17%	19%	20%	27%	13%
Essential to have, but does not need to be on the highstreet	59%	56%	56%	58%	59%	63%	61%	56%	61%	60%	58%	58%	56%	59%	54%	63%	61%	56%	64%
Not essential to have, but would be nice	18%	17%	18%	13%	18%	18%	21%	11%	20%	16%	19%	23%	20%	18%	26%	15%	17%	15%	21%
Would not have	2%	6%	1%	2%	3%	1%	2%	2%	3%	2%	5%	2%	2%	2%	4%	3%	2%	2%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(23.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Train Station

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	21%	21%	21%	12%	23%	22%	21%	22%	21%	20%	20%	24%	25%	19%	20%	21%	34%	8%
Essential to have, but does not need to be on the highstreet	46%	46%	45%	55%	46%	41%	47%	48%	48%	45%	43%	42%	39%	47%	48%	48%	42%	72%
Not essential to have, but would be nice	27%	26%	28%	23%	26%	29%	24%	22%	24%	28%	30%	31%	28%	28%	27%	21%	17%	15%
Would not have	7%	7%	6%	9%	4%	7%	8%	8%	7%	7%	6%	3%	7%	5%	5%	10%	7%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(23.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Train Station

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	21%	26%	28%	27%	18%	15%	14%	42%	19%	14%	12%	10%	17%	23%	14%	22%	19%	23%	18%
Essential to have, but does not need to be on the highstreet	46%	51%	49%	40%	47%	42%	46%	45%	51%	38%	53%	34%	53%	43%	37%	45%	51%	42%	46%
Not essential to have, but would be nice	27%	16%	19%	26%	30%	34%	32%	11%	25%	39%	26%	43%	23%	26%	40%	29%	26%	27%	24%
Would not have	7%	7%	5%	7%	4%	8%	8%	2%	5%	8%	9%	13%	7%	8%	8%	3%	4%	9%	13%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(24.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Gym

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	8%	9%	6%	7%	8%	7%	8%	10%	7%	5%	7%	9%	11%	5%	10%	12%	19%	8%
Essential to have, but does not need to be on the highstreet	27%	27%	27%	26%	30%	26%	24%	26%	25%	26%	25%	26%	28%	36%	32%	39%	34%	38%
Not essential to have, but would be nice	38%	37%	39%	32%	37%	39%	38%	36%	39%	36%	43%	40%	35%	41%	45%	25%	32%	35%
Would not have	27%	27%	27%	35%	25%	28%	30%	29%	29%	33%	25%	25%	27%	18%	14%	24%	15%	20%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(24.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Gym

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	8%	17%	15%	10%	4%	3%	0%	16%	4%	9%	3%	7%	9%	10%	7%	9%	5%	4%	3%
Essential to have, but does not need to be on the highstreet	27%	37%	36%	30%	25%	17%	19%	33%	24%	25%	25%	16%	29%	34%	26%	28%	26%	26%	25%
Not essential to have, but would be nice	38%	34%	37%	39%	39%	42%	36%	33%	39%	33%	40%	34%	42%	33%	40%	35%	49%	36%	53%
Would not have	27%	12%	12%	21%	31%	38%	45%	18%	33%	33%	32%	43%	21%	22%	27%	28%	20%	34%	18%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(25.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Nursery

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	9%	9%	8%	7%	6%	11%	10%	8%	9%	10%	9%	10%	7%	6%	6%	5%	15%	4%
Essential to have, but does not need to be on the highstreet	36%	34%	38%	29%	38%	33%	40%	40%	40%	31%	35%	36%	42%	38%	34%	43%	40%	33%
Not essential to have, but would be nice	29%	32%	27%	30%	28%	35%	25%	24%	27%	32%	29%	30%	26%	30%	38%	21%	35%	35%
Would not have	26%	25%	26%	34%	27%	20%	24%	28%	24%	26%	26%	24%	25%	26%	21%	30%	10%	29%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(25.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Nursery

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	9%	10%	15%	14%	6%	6%	2%	13%	6%	10%	7%	4%	11%	11%	11%	8%	9%	5%	7%
Essential to have, but does not need to be on the highstreet	36%	48%	40%	37%	36%	27%	31%	34%	35%	34%	31%	38%	34%	32%	37%	37%	45%	34%	63%
Not essential to have, but would be nice	29%	26%	30%	28%	30%	34%	30%	28%	26%	27%	33%	23%	35%	34%	37%	30%	27%	32%	23%
Would not have	26%	15%	15%	21%	28%	34%	37%	25%	33%	29%	29%	35%	20%	23%	14%	25%	19%	29%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(26.A) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Co-working space

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Essential to have, on the highstreet	6%	8%	4%	7%	6%	6%	6%	7%	5%	5%	9%	6%	9%	4%	9%	3%	12%	5%
Essential to have, but does not need to be on the highstreet	24%	24%	24%	15%	23%	25%	26%	32%	27%	23%	23%	23%	22%	24%	21%	24%	25%	11%
Not essential to have, but would be nice	41%	42%	41%	38%	42%	42%	42%	33%	39%	40%	41%	42%	43%	45%	51%	39%	42%	55%
Would not have	29%	27%	31%	40%	29%	26%	26%	28%	30%	32%	26%	29%	26%	27%	19%	34%	21%	29%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(26.B) Now imagine you were moving into a town or village in the UK. For the following services and businesses, please indicate whether and how they would feature in your ideal town to move to, if at all?: Co-working space

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Essential to have, on the highstreet	6%	9%	9%	12%	4%	3%	1%	12%	4%	6%	5%	1%	6%	6%	10%	5%	4%	9%	0%
Essential to have, but does not need to be on the highstreet	24%	30%	33%	24%	28%	17%	13%	27%	20%	23%	24%	21%	20%	29%	20%	26%	27%	26%	14%
Not essential to have, but would be nice	41%	42%	38%	47%	45%	41%	37%	40%	38%	41%	37%	42%	48%	40%	38%	38%	49%	40%	48%
Would not have	29%	20%	20%	18%	24%	39%	48%	20%	37%	30%	34%	36%	26%	24%	32%	31%	21%	24%	38%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(27.A) When you have left your accommodation during the "lockdown", which of the following have you done, if any? Please select any which apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Gone to the supermarket	82%	83%	81%	70%	85%	83%	78%	79%	79%	83%	85%	83%	86%	94%	80%	84%	75%	73%
Gone to work	29%	33%	24%	17%	30%	38%	26%	17%	27%	28%	33%	31%	40%	38%	32%	41%	37%	21%
Gone to do exercise outside	60%	62%	58%	66%	62%	55%	51%	42%	55%	54%	66%	64%	67%	74%	66%	69%	77%	70%
Gone to the doctor/hospital	24%	21%	26%	36%	22%	24%	22%	24%	26%	22%	24%	24%	32%	26%	15%	19%	15%	25%
Gone to the Post Office	39%	38%	40%	36%	36%	39%	36%	43%	38%	37%	41%	40%	38%	48%	32%	37%	52%	32%
Gone to your bank	21%	25%	18%	21%	21%	22%	18%	15%	23%	21%	22%	19%	23%	26%	14%	30%	7%	13%
Gone to a corner shop/off license	45%	47%	43%	39%	47%	46%	43%	52%	40%	42%	51%	45%	52%	56%	41%	53%	38%	38%
None of the above	5%	5%	6%	5%	4%	6%	9%	7%	8%	5%	3%	5%	3%	1%	6%	5%	4%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(27.B) When you have left your accommodation during the "lockdown", which of the following have you done, if any? Please select any which apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Gone to the supermarket	82%	82%	82%	86%	86%	82%	74%	82%	84%	83%	75%	78%	82%	81%	83%	85%	86%	79%	83%
Gone to work	29%	24%	37%	41%	41%	30%	5%	23%	24%	32%	26%	29%	31%	31%	40%	34%	30%	29%	23%
Gone to do exercise outside	60%	58%	60%	61%	59%	60%	60%	55%	65%	67%	58%	62%	56%	56%	50%	58%	62%	61%	65%
Gone to the doctor/hospital	24%	21%	23%	22%	19%	27%	31%	22%	24%	24%	24%	27%	25%	23%	27%	20%	24%	27%	31%
Gone to the Post Office	39%	36%	40%	41%	42%	38%	35%	36%	35%	40%	42%	30%	37%	40%	35%	42%	43%	50%	42%
Gone to your bank	21%	21%	16%	18%	24%	23%	25%	22%	21%	17%	22%	20%	15%	19%	28%	21%	24%	24%	25%
Gone to a corner shop/off license	45%	49%	45%	48%	48%	44%	38%	46%	44%	39%	39%	43%	44%	52%	38%	48%	43%	45%	71%
None of the above	5%	9%	5%	4%	4%	4%	8%	6%	5%	4%	7%	8%	6%	5%	9%	4%	5%	4%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(28.A) And which of the following have you done significantly more often during lockdown than before lockdown, if any? Please select any which apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Gone to the supermarket	17%	17%	17%	13%	17%	18%	19%	23%	17%	15%	18%	17%	15%	16%	12%	17%	14%	19%
Gone to work	6%	6%	5%	5%	5%	8%	6%	4%	5%	7%	6%	7%	6%	5%	6%	10%	3%	4%
Gone to do exercise outside	33%	35%	31%	41%	33%	32%	25%	21%	26%	30%	36%	37%	41%	48%	36%	29%	59%	52%
Gone to the doctor/hospital	4%	4%	4%	2%	3%	4%	3%	5%	5%	3%	3%	3%	4%	6%	1%	0%	4%	2%
Gone to the Post Office	6%	6%	6%	1%	6%	6%	7%	9%	7%	4%	7%	5%	8%	3%	2%	5%	18%	7%
Gone to your bank	3%	4%	3%	3%	2%	4%	5%	5%	5%	3%	3%	4%	4%	1%	5%	2%	0%	2%
Gone to a corner shop/off license	14%	14%	14%	21%	13%	14%	17%	20%	14%	14%	15%	11%	17%	15%	10%	14%	7%	14%
None of the above	47%	48%	47%	40%	48%	48%	48%	47%	53%	48%	47%	45%	37%	38%	53%	55%	26%	33%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(28.B) And which of the following have you done significantly more often during lockdown than before lockdown, if any? Please select any which apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Gone to the supermarket	17%	26%	19%	22%	16%	11%	9%	28%	12%	12%	16%	15%	22%	16%	15%	13%	15%	15%	18%
Gone to work	6%	9%	8%	7%	7%	3%	1%	8%	1%	7%	5%	4%	7%	7%	9%	6%	6%	6%	6%
Gone to do exercise outside	33%	33%	34%	33%	33%	35%	31%	35%	33%	36%	35%	30%	28%	28%	21%	34%	39%	28%	47%
Gone to the doctor/hospital	4%	6%	5%	2%	4%	2%	3%	6%	2%	2%	3%	5%	6%	2%	3%	3%	3%	4%	3%
Gone to the Post Office	6%	10%	9%	6%	8%	2%	2%	11%	4%	4%	4%	3%	5%	7%	8%	6%	7%	4%	5%
Gone to your bank	3%	6%	6%	3%	3%	1%	2%	6%	2%	2%	2%	1%	7%	1%	6%	4%	3%	5%	3%
Gone to a corner shop/off license	14%	18%	15%	14%	14%	15%	11%	19%	11%	10%	9%	15%	12%	14%	13%	18%	15%	19%	19%
None of the above	47%	40%	43%	42%	46%	52%	58%	38%	54%	45%	52%	51%	49%	48%	55%	48%	45%	44%	38%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(29.A) Without looking it up, for which of the following institutions would you know where the closest branch to you was? Please select all that apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Post Office	81%	78%	84%	86%	84%	78%	77%	68%	83%	81%	83%	82%	85%	81%	78%	88%	81%	73%
Job Centre	40%	37%	44%	32%	42%	42%	45%	41%	46%	46%	40%	40%	33%	38%	29%	34%	24%	22%
Library	66%	60%	71%	67%	67%	61%	62%	58%	65%	67%	70%	63%	70%	70%	64%	76%	64%	57%
Your bank	69%	67%	72%	72%	72%	63%	67%	58%	69%	72%	71%	70%	76%	72%	68%	72%	74%	54%
Corner shop	77%	73%	81%	76%	80%	75%	73%	71%	75%	77%	82%	75%	79%	83%	83%	81%	70%	73%
Supermarket	81%	79%	83%	82%	85%	78%	76%	70%	79%	82%	83%	82%	91%	82%	86%	79%	74%	83%
Church	61%	57%	64%	67%	61%	55%	58%	45%	62%	61%	65%	61%	63%	58%	57%	72%	47%	54%
None of the above	3%	3%	2%	1%	2%	4%	4%	6%	3%	3%	3%	3%	2%	0%	4%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(29.B) Without looking it up, for which of the following institutions would you know where the closest branch to you was? Please select all that apply

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Post Office	81%	66%	72%	80%	83%	90%	92%	71%	83%	84%	84%	79%	79%	86%	86%	83%	79%	82%	85%
Job Centre	40%	28%	34%	43%	49%	45%	42%	23%	46%	43%	44%	34%	42%	45%	53%	38%	45%	48%	51%
Library	66%	48%	56%	61%	70%	74%	81%	57%	75%	70%	73%	58%	60%	64%	67%	67%	66%	68%	61%
Your bank	69%	55%	59%	64%	72%	77%	84%	58%	76%	73%	75%	66%	67%	71%	78%	71%	67%	68%	73%
Corner shop	77%	64%	69%	74%	83%	85%	85%	72%	79%	77%	79%	76%	73%	79%	78%	81%	76%	80%	82%
Supermarket	81%	69%	72%	82%	82%	87%	92%	73%	87%	85%	87%	80%	77%	79%	84%	80%	82%	80%	81%
Church	61%	40%	47%	54%	68%	72%	78%	47%	71%	70%	69%	59%	51%	62%	63%	64%	54%	65%	62%
None of the above	3%	8%	5%	2%	2%	0%	0%	4%	2%	1%	3%	4%	4%	2%	1%	2%	2%	4%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(30.A) How often did you normally visit the Post Office before lockdown? Please think about the time before the UK lockdown in response to Coronavirus

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Never	4%	4%	4%	7%	4%	4%	6%	10%	5%	3%	3%	3%	3%	5%	4%	0%	0%	8%
Less often	9%	10%	9%	1%	8%	9%	15%	12%	11%	10%	9%	4%	9%	6%	6%	8%	3%	7%
About once a year	9%	10%	8%	8%	9%	12%	8%	9%	7%	10%	10%	8%	8%	13%	11%	9%	8%	9%
About once every 3-4 months	24%	25%	24%	21%	31%	20%	21%	17%	25%	24%	27%	26%	21%	29%	26%	29%	29%	22%
About once every 1-2 months	23%	22%	23%	25%	22%	23%	20%	24%	21%	22%	21%	25%	31%	14%	27%	37%	14%	32%
About once every 2-3 weeks	17%	16%	17%	30%	17%	18%	13%	9%	15%	19%	18%	21%	13%	21%	14%	10%	31%	19%
About once a week	9%	8%	11%	5%	6%	10%	13%	13%	13%	9%	11%	7%	11%	9%	6%	5%	7%	4%
Several times a week	3%	3%	3%	2%	2%	4%	3%	4%	2%	2%	1%	4%	3%	3%	3%	3%	4%	0%
Don't Know	2%	1%	2%	0%	1%	2%	2%	1%	1%	2%	1%	1%	1%	1%	1%	0%	4%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(30.B) How often did you normally visit the Post Office before lockdown? Please think about the time before the UK lockdown in response to Coronavirus

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Never	4%	12%	5%	2%	3%	3%	2%	4%	3%	5%	4%	6%	7%	1%	7%	6%	3%	3%	5%
Less often	9%	14%	13%	10%	9%	8%	5%	11%	8%	7%	8%	9%	8%	12%	16%	7%	11%	7%	8%
About once a year	9%	13%	10%	9%	7%	10%	6%	15%	9%	8%	10%	11%	8%	8%	10%	7%	10%	2%	0%
About once every 3-4 months	24%	25%	25%	25%	24%	22%	25%	23%	27%	22%	26%	30%	23%	23%	21%	23%	24%	19%	33%
About once every 1-2 months	23%	17%	23%	19%	24%	22%	28%	25%	22%	24%	17%	25%	23%	21%	22%	25%	21%	25%	18%
About once every 2-3 weeks	17%	10%	12%	17%	19%	19%	22%	11%	20%	19%	24%	9%	15%	18%	15%	16%	19%	23%	14%
About once a week	9%	4%	8%	12%	10%	13%	10%	6%	8%	10%	10%	6%	10%	11%	4%	12%	9%	17%	19%
Several times a week	3%	2%	3%	4%	3%	3%	2%	2%	3%	3%	2%	3%	3%	4%	5%	3%	2%	2%	0%
Don't Know	2%	3%	3%	1%	1%	1%	1%	2%	1%	1%	1%	1%	3%	3%	1%	2%	1%	2%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(31.A) And about how often have you visited the Post Office since lockdown started?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Never	27%	28%	27%	20%	30%	26%	28%	31%	30%	27%	24%	21%	22%	25%	31%	22%	23%	35%
Less often	27%	27%	27%	24%	29%	25%	28%	25%	27%	30%	31%	25%	24%	25%	23%	32%	7%	15%
About once a year	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
About once every 3-4 months	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
About once every 1-2 months	22%	22%	22%	28%	22%	21%	20%	22%	21%	20%	19%	25%	29%	25%	22%	30%	14%	20%
About once every 2-3 weeks	13%	14%	12%	19%	11%	14%	10%	8%	11%	11%	14%	17%	12%	17%	19%	11%	25%	22%
About once a week	7%	7%	7%	6%	5%	9%	9%	8%	7%	7%	9%	6%	8%	4%	2%	2%	20%	7%
Several times a week	2%	2%	3%	0%	2%	2%	3%	3%	3%	2%	1%	4%	5%	1%	1%	3%	7%	0%
Don't Know	2%	2%	3%	2%	2%	2%	3%	2%	2%	3%	2%	2%	1%	3%	1%	0%	4%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(31.B) And about how often have you visited the Post Office since lockdown started?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Never	27%	29%	27%	23%	24%	31%	29%	31%	27%	27%	28%	35%	24%	25%	36%	22%	25%	21%	25%
Less often	27%	31%	24%	25%	26%	25%	28%	27%	29%	30%	23%	25%	28%	26%	21%	25%	30%	21%	27%
About once a year	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
About once every 3-4 months	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
About once every 1-2 months	22%	18%	20%	22%	23%	21%	26%	21%	24%	22%	22%	22%	18%	21%	18%	23%	22%	24%	26%
About once every 2-3 weeks	13%	12%	13%	13%	14%	13%	12%	9%	11%	13%	15%	11%	15%	15%	16%	16%	14%	13%	8%
About once a week	7%	5%	6%	13%	8%	7%	4%	6%	5%	5%	8%	4%	9%	7%	5%	10%	5%	17%	5%
Several times a week	2%	1%	5%	2%	4%	2%	0%	2%	2%	3%	3%	1%	2%	3%	2%	2%	2%	2%	5%
Don't Know	2%	4%	4%	2%	2%	1%	1%	4%	1%	0%	1%	2%	3%	4%	1%	3%	2%	2%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(32.A) Which of the following best describes the Post Office you would normally visit before lockdown (if you visited more than one branch, please answer for the one you would typically visit)? Please think about the time before the UK lockdown in response to Coronavirus

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
A dedicated Post Office (e.g. one that only sells Post Office products and services)	18%	18%	19%	15%	19%	19%	19%	18%	20%	18%	19%	21%	17%	19%	24%	21%	11%	7%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	26%	26%	27%	14%	25%	30%	26%	28%	29%	27%	24%	29%	25%	24%	26%	24%	35%	17%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	19%	19%	20%	23%	20%	19%	21%	17%	17%	20%	22%	16%	23%	22%	12%	27%	26%	25%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	27%	28%	27%	42%	29%	24%	22%	22%	25%	30%	27%	27%	31%	31%	29%	26%	21%	41%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	1%	1%	1%	1%	1%	0%	0%	1%	0%	0%	1%	1%	2%	3%	2%	3%	0%
A mobile Post Office that is operated from a van	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Do not have a local Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Have not visited a Post Office	4%	4%	3%	1%	2%	5%	6%	8%	4%	3%	3%	4%	1%	1%	3%	0%	0%	5%
Don't Know	4%	4%	3%	3%	3%	3%	6%	8%	4%	3%	4%	3%	3%	0%	3%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(32.B) Which of the following best describes the Post Office you would normally visit before lockdown (if you visited more than one branch, please answer for the one you would typically visit)? Please think about the time before the UK lockdown in response to Coronavirus

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
A dedicated Post Office (e.g. one that only sells Post Office products and services)	18%	23%	20%	20%	19%	14%	15%	24%	9%	19%	18%	19%	19%	21%	20%	23%	14%	19%	18%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	26%	28%	29%	26%	27%	28%	22%	27%	23%	24%	21%	30%	29%	37%	21%	32%	25%	25%	9%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	19%	16%	19%	20%	23%	16%	20%	21%	23%	22%	22%	13%	22%	20%	23%	12%	17%	21%	19%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	27%	18%	20%	27%	26%	35%	37%	19%	40%	29%	33%	26%	18%	18%	27%	24%	37%	25%	40%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	0%	1%	1%	1%	1%	0%	0%	2%	1%	1%	2%	2%	0%	1%	0%	0%	1%	3%
A mobile Post Office that is operated from a van	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Do not have a local Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Have not visited a Post Office	4%	8%	3%	4%	2%	3%	3%	4%	1%	4%	1%	8%	5%	1%	6%	4%	5%	5%	3%
Don't Know	4%	8%	7%	3%	2%	3%	1%	5%	3%	1%	4%	3%	5%	3%	3%	3%	3%	5%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(33.A) And which sort of branch have you tended to visit since lockdown (if you visit more than one branch, please answer for the one you would typically visit)?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
A dedicated Post Office (e.g. one that only sells Post Office products and services)	12%	11%	14%	15%	12%	12%	12%	8%	14%	11%	14%	16%	11%	14%	17%	7%	3%	11%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	21%	20%	20%	11%	19%	24%	21%	21%	22%	19%	21%	22%	22%	22%	17%	22%	21%	10%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	15%	15%	15%	13%	14%	17%	14%	16%	13%	15%	17%	13%	20%	16%	14%	21%	25%	13%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	24%	24%	24%	39%	27%	18%	21%	18%	22%	25%	25%	25%	25%	21%	25%	31%	17%	32%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	1%	1%	1%	1%	1%	0%	0%	2%	1%	1%	1%	1%	2%	2%	0%	3%	0%
A mobile Post Office that is operated from a van	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Do not have a local Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Have not visited a Post Office	24%	24%	24%	18%	24%	23%	27%	31%	26%	25%	20%	20%	19%	23%	23%	19%	26%	31%
Don't Know	3%	4%	3%	3%	2%	4%	5%	5%	3%	3%	4%	2%	2%	1%	1%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(33.B) And which sort of branch have you tended to visit since lockdown (if you visit more than one branch, please answer for the one you would typically visit)?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
A dedicated Post Office (e.g. one that only sells Post Office products and services)	12%	14%	14%	12%	14%	10%	10%	15%	5%	14%	11%	12%	13%	13%	17%	18%	12%	13%	9%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	21%	24%	22%	21%	18%	22%	18%	19%	15%	19%	15%	25%	25%	30%	17%	26%	20%	21%	6%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	15%	12%	15%	17%	16%	15%	15%	17%	20%	15%	18%	12%	16%	14%	18%	10%	8%	14%	17%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	24%	16%	19%	25%	26%	23%	30%	18%	29%	24%	28%	15%	17%	15%	21%	24%	32%	26%	43%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	1%	3%	0%	1%	0%	0%	0%	2%	1%	2%	1%	2%	2%	0%	0%	1%	0%	3%
A mobile Post Office that is operated from a van	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
Do not have a local Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Have not visited a Post Office	24%	25%	21%	21%	23%	29%	26%	26%	27%	24%	24%	30%	24%	22%	21%	20%	25%	22%	17%
Don't Know	3%	7%	7%	3%	2%	2%	1%	4%	2%	2%	2%	4%	4%	4%	5%	3%	3%	5%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(34.A) How many different Post Office branches have you used in the last 12 months?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
None - I have not used the Post Office in the last 12 months	6%	7%	6%	3%	6%	7%	8%	11%	8%	6%	6%	6%	3%	9%	6%	0%	3%	4%
1 - I have only ever used the same Post Office branch in the last 12 months	51%	52%	50%	51%	50%	55%	52%	47%	53%	55%	52%	46%	48%	49%	46%	55%	50%	51%
2	27%	26%	29%	33%	27%	26%	23%	28%	26%	24%	28%	30%	34%	28%	31%	29%	21%	15%
3	9%	9%	9%	7%	11%	7%	8%	6%	8%	9%	9%	10%	8%	8%	13%	12%	14%	15%
4	2%	2%	2%	2%	3%	1%	2%	4%	1%	2%	2%	3%	1%	2%	0%	3%	0%	10%
5 or more	2%	2%	1%	0%	2%	2%	2%	0%	2%	1%	1%	2%	3%	3%	1%	2%	8%	2%
Don't Know	3%	2%	3%	3%	2%	2%	5%	4%	2%	3%	1%	3%	3%	1%	1%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(34.B) How many different Post Office branches have you used in the last 12 months?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
None - I have not used the Post Office in the last 12 months	6%	12%	9%	4%	5%	6%	3%	8%	4%	5%	4%	10%	9%	4%	9%	6%	5%	5%	11%
1 - I have only ever used the same Post Office branch in the last 12 months	51%	46%	44%	50%	53%	57%	56%	43%	54%	57%	53%	53%	48%	53%	56%	47%	58%	47%	46%
2	27%	24%	25%	27%	30%	26%	30%	27%	29%	26%	28%	27%	25%	25%	23%	30%	27%	32%	19%
3	9%	8%	11%	12%	8%	8%	7%	12%	9%	8%	7%	4%	9%	11%	5%	9%	7%	9%	15%
4	2%	2%	5%	2%	3%	2%	1%	4%	0%	0%	3%	2%	3%	2%	4%	3%	2%	2%	5%
5 or more	2%	1%	2%	3%	1%	1%	2%	3%	1%	3%	2%	1%	2%	1%	2%	3%	1%	1%	4%
Don't Know	3%	7%	4%	3%	1%	0%	1%	3%	2%	2%	3%	3%	4%	4%	3%	2%	1%	4%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(35.A) How do you normally travel to the Post Office branch that you use most often?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
On foot	57%	56%	58%	57%	58%	56%	60%	68%	54%	56%	63%	51%	54%	58%	52%	64%	72%	54%
By car	34%	35%	33%	35%	34%	38%	28%	18%	34%	36%	32%	42%	36%	36%	40%	31%	21%	41%
Public transport	4%	3%	5%	2%	5%	2%	6%	10%	5%	5%	2%	3%	6%	4%	4%	2%	4%	0%
Bicycle	1%	2%	1%	0%	1%	2%	1%	1%	3%	0%	2%	1%	2%	3%	0%	2%	0%	0%
Other (Please Specify)	1%	1%	1%	4%	0%	0%	1%	0%	1%	1%	1%	0%	1%	0%	2%	0%	0%	2%
Don't Know	2%	2%	3%	2%	2%	3%	3%	4%	2%	2%	1%	3%	1%	0%	1%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(35.B) How do you normally travel to the Post Office branch that you use most often?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
On foot	57%	62%	59%	59%	58%	57%	50%	73%	59%	59%	52%	57%	51%	57%	60%	53%	57%	43%	37%
By car	34%	25%	31%	33%	35%	37%	41%	14%	34%	37%	36%	34%	36%	35%	36%	40%	35%	48%	61%
Public transport	4%	6%	4%	3%	3%	3%	7%	8%	3%	1%	6%	5%	7%	5%	2%	2%	4%	4%	0%
Bicycle	1%	1%	2%	2%	2%	1%	1%	1%	1%	2%	3%	3%	2%	1%	0%	2%	1%	0%	0%
Other (Please Specify)	1%	0%	0%	0%	1%	2%	1%	0%	1%	0%	1%	1%	1%	0%	0%	0%	2%	3%	3%
Don't Know	2%	5%	5%	2%	1%	1%	0%	3%	2%	1%	2%	1%	4%	3%	1%	2%	2%	2%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(36.A) How long does it take you to travel to the Post Office branch that you use most often, from the place you usually set off from?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Less than 5 minutes	26%	28%	25%	23%	26%	28%	25%	19%	25%	24%	32%	25%	28%	24%	32%	37%	28%	34%
5 to 10 minutes	41%	41%	41%	43%	39%	41%	43%	42%	42%	41%	42%	39%	43%	47%	39%	32%	32%	32%
11 to 15 minutes	18%	17%	19%	14%	20%	17%	16%	18%	16%	20%	16%	24%	12%	22%	15%	14%	24%	12%
16 to 20 minutes	8%	8%	8%	11%	9%	6%	8%	10%	8%	9%	6%	5%	13%	4%	8%	14%	3%	11%
21 to 30 minutes	3%	3%	3%	5%	3%	3%	3%	4%	5%	3%	2%	3%	3%	2%	3%	2%	4%	5%
31 minutes to one hour	1%	1%	1%	1%	1%	2%	2%	3%	2%	1%	0%	2%	0%	0%	0%	0%	4%	2%
Over one hour	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	2%	2%	3%	3%	2%	3%	4%	4%	2%	2%	1%	3%	1%	0%	3%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(36.B) How long does it take you to travel to the Post Office branch that you use most often, from the place you usually set off from?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Less than 5 minutes	26%	19%	25%	30%	31%	28%	24%	21%	27%	28%	18%	24%	22%	36%	29%	29%	27%	31%	38%
5 to 10 minutes	41%	39%	36%	39%	43%	45%	43%	35%	43%	40%	44%	47%	43%	34%	37%	44%	43%	42%	36%
11 to 15 minutes	18%	20%	21%	18%	14%	14%	19%	21%	18%	17%	25%	16%	16%	19%	14%	17%	17%	10%	18%
16 to 20 minutes	8%	8%	8%	8%	7%	8%	9%	12%	8%	9%	5%	7%	11%	6%	11%	6%	7%	8%	3%
21 to 30 minutes	3%	3%	5%	3%	3%	4%	3%	5%	2%	5%	5%	3%	4%	2%	5%	1%	4%	5%	0%
31 minutes to one hour	1%	3%	1%	0%	1%	0%	1%	1%	0%	2%	0%	2%	1%	0%	3%	2%	1%	1%	3%
Over one hour	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	2%	8%	5%	2%	1%	0%	0%	4%	2%	0%	3%	1%	3%	3%	3%	2%	1%	3%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(37.A) How long does it take you to travel to the bank branch that you use most often, from the place you usually set off from?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Less than 5 minutes	7%	8%	6%	6%	7%	8%	7%	9%	5%	7%	9%	6%	7%	8%	5%	18%	11%	4%
5 to 10 minutes	23%	24%	23%	13%	21%	25%	24%	15%	25%	22%	25%	23%	26%	25%	27%	19%	19%	20%
11 to 15 minutes	23%	22%	24%	30%	24%	27%	20%	18%	23%	23%	23%	29%	21%	27%	24%	30%	21%	16%
16 to 20 minutes	18%	18%	17%	20%	19%	15%	18%	24%	14%	20%	18%	13%	20%	15%	24%	19%	14%	18%
21 to 30 minutes	13%	12%	14%	13%	14%	11%	14%	13%	16%	13%	14%	11%	11%	13%	8%	2%	18%	18%
31 minutes to one hour	7%	6%	8%	5%	8%	5%	9%	12%	8%	7%	6%	8%	7%	12%	6%	4%	7%	4%
Over one hour	2%	2%	2%	1%	2%	2%	3%	5%	3%	2%	1%	2%	2%	0%	2%	0%	0%	2%
Don't Know	6%	6%	6%	13%	5%	7%	5%	4%	4%	6%	5%	8%	7%	0%	4%	7%	11%	18%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(37.B) How long does it take you to travel to the bank branch that you use most often, from the place you usually set off from?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Less than 5 minutes	7%	8%	8%	8%	9%	5%	5%	7%	7%	9%	6%	6%	6%	9%	7%	8%	10%	6%	6%
5 to 10 minutes	23%	24%	22%	29%	25%	20%	20%	21%	26%	24%	20%	21%	28%	21%	24%	21%	22%	28%	29%
11 to 15 minutes	23%	23%	25%	22%	24%	25%	20%	24%	23%	22%	28%	23%	24%	24%	13%	26%	16%	20%	29%
16 to 20 minutes	18%	20%	15%	16%	15%	20%	22%	21%	17%	15%	17%	16%	17%	18%	29%	17%	20%	14%	14%
21 to 30 minutes	13%	10%	13%	11%	17%	12%	16%	13%	14%	16%	16%	14%	12%	12%	12%	11%	14%	13%	11%
31 minutes to one hour	7%	5%	7%	6%	6%	9%	10%	5%	5%	8%	5%	11%	6%	11%	11%	10%	8%	11%	3%
Over one hour	2%	2%	1%	3%	1%	3%	2%	1%	1%	2%	4%	3%	1%	2%	1%	1%	5%	2%	6%
Don't Know	6%	10%	8%	5%	3%	6%	4%	8%	7%	6%	6%	7%	7%	4%	3%	6%	6%	5%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(38.A) How important are the following aspects to you when choosing a Post Office branch to visit?: Range of services offered

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important to me	26%	26%	27%	16%	23%	29%	28%	36%	29%	24%	25%	27%	23%	30%	31%	24%	19%	12%
Somewhat important to me	51%	49%	52%	53%	51%	51%	49%	37%	49%	53%	57%	48%	56%	42%	48%	57%	46%	60%
Not that important to me	18%	19%	17%	22%	21%	16%	17%	16%	16%	18%	15%	20%	16%	20%	16%	19%	31%	25%
Not at all important	5%	6%	4%	8%	4%	4%	6%	10%	7%	4%	3%	6%	5%	7%	5%	0%	3%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(38.B) How important are the following aspects to you when choosing a Post Office branch to visit?: Range of services offered

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important to me	26%	23%	29%	26%	30%	28%	23%	29%	23%	26%	22%	23%	30%	29%	27%	29%	22%	36%	20%
Somewhat important to me	51%	49%	52%	56%	48%	48%	49%	48%	53%	51%	56%	47%	49%	51%	46%	49%	54%	41%	61%
Not that important to me	18%	21%	15%	15%	17%	17%	22%	18%	19%	18%	17%	22%	16%	16%	22%	17%	21%	15%	11%
Not at all important	5%	7%	4%	3%	4%	6%	7%	5%	5%	5%	5%	8%	5%	4%	5%	5%	3%	9%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(39.A) How important are the following aspects to you when choosing a Post Office branch to visit?: Open late or at the weekend

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important to me	20%	19%	21%	10%	23%	21%	18%	20%	19%	18%	21%	26%	16%	25%	18%	22%	25%	19%
Somewhat important to me	37%	38%	37%	40%	37%	38%	36%	39%	35%	38%	35%	36%	42%	35%	46%	41%	42%	38%
Not that important to me	30%	30%	31%	33%	30%	31%	32%	30%	29%	33%	31%	28%	30%	28%	31%	19%	18%	32%
Not at all important	12%	13%	11%	17%	11%	9%	15%	11%	16%	11%	12%	10%	12%	12%	6%	18%	14%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(39.B) How important are the following aspects to you when choosing a Post Office branch to visit?: Open late or at the weekend

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important to me	20%	24%	33%	26%	20%	14%	7%	28%	14%	22%	17%	14%	23%	22%	23%	18%	17%	22%	25%
Somewhat important to me	37%	45%	42%	44%	38%	32%	26%	40%	33%	36%	42%	37%	41%	33%	34%	44%	36%	32%	32%
Not that important to me	30%	23%	19%	23%	32%	36%	45%	22%	38%	28%	29%	34%	27%	36%	30%	24%	39%	26%	32%
Not at all important	12%	9%	7%	7%	11%	17%	21%	10%	15%	14%	12%	15%	9%	9%	13%	15%	8%	20%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(40.A) How important are the following aspects to you when choosing a Post Office branch to visit?: Convenience to travel to

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important to me	53%	47%	58%	48%	55%	49%	54%	52%	56%	55%	53%	50%	53%	45%	43%	60%	59%	45%
Somewhat important to me	38%	41%	35%	40%	36%	42%	36%	37%	35%	35%	37%	40%	39%	48%	50%	35%	34%	50%
Not that important to me	7%	8%	5%	8%	7%	7%	7%	6%	5%	8%	7%	7%	6%	4%	4%	5%	4%	4%
Not at all important	3%	4%	2%	3%	2%	3%	3%	5%	4%	2%	2%	3%	2%	3%	3%	0%	3%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(40.B) How important are the following aspects to you when choosing a Post Office branch to visit?: Convenience to travel to

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important to me	53%	43%	55%	55%	56%	54%	52%	57%	53%	55%	56%	40%	50%	59%	41%	53%	47%	58%	49%
Somewhat important to me	38%	44%	36%	41%	36%	37%	37%	34%	38%	39%	35%	45%	38%	35%	49%	36%	44%	32%	40%
Not that important to me	7%	8%	7%	3%	7%	7%	8%	7%	7%	4%	6%	9%	10%	5%	6%	8%	8%	4%	5%
Not at all important	3%	6%	2%	1%	1%	3%	3%	2%	2%	1%	2%	6%	3%	1%	4%	3%	2%	5%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(41.A) How important are the following aspects to you when choosing a Post Office branch to visit?: How busy it is

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important to me	24%	23%	25%	28%	22%	24%	24%	25%	25%	20%	24%	26%	22%	21%	21%	35%	15%	26%
Somewhat important to me	45%	42%	48%	38%	46%	45%	43%	40%	45%	49%	42%	46%	48%	42%	41%	33%	64%	46%
Not that important to me	26%	28%	23%	22%	27%	25%	26%	27%	21%	26%	30%	24%	24%	28%	29%	28%	18%	24%
Not at all important	6%	7%	5%	11%	5%	6%	6%	8%	9%	4%	4%	4%	5%	9%	9%	5%	3%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(41.B) How important are the following aspects to you when choosing a Post Office branch to visit?: How busy it is

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important to me	24%	20%	24%	27%	26%	25%	20%	33%	21%	23%	28%	16%	21%	25%	25%	20%	22%	21%	17%
Somewhat important to me	45%	49%	47%	48%	42%	43%	41%	44%	51%	42%	47%	40%	44%	42%	43%	48%	43%	44%	38%
Not that important to me	26%	24%	24%	22%	26%	25%	32%	16%	24%	28%	21%	35%	31%	25%	26%	26%	29%	26%	37%
Not at all important	6%	7%	6%	4%	6%	8%	7%	6%	4%	7%	4%	9%	4%	7%	6%	6%	6%	9%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(42.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Parcels

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	2%	2%	3%	1%	2%	3%	2%	1%	2%	4%	2%	3%	3%	0%	2%	3%	0%	0%
About once a week	4%	4%	5%	6%	4%	5%	4%	5%	4%	4%	4%	6%	7%	5%	0%	2%	14%	7%
About once every 2 - 3 weeks	13%	13%	12%	15%	12%	15%	8%	12%	10%	11%	12%	15%	14%	17%	18%	15%	25%	14%
About once every 1 - 2 months	22%	21%	22%	19%	22%	23%	19%	16%	20%	21%	22%	26%	26%	24%	31%	26%	21%	25%
About once every 3-4 months	25%	23%	26%	32%	28%	16%	24%	20%	23%	26%	23%	25%	27%	25%	29%	25%	19%	29%
About once a year	15%	15%	14%	12%	16%	15%	13%	16%	16%	15%	16%	14%	10%	15%	8%	15%	15%	5%
Less often	13%	14%	13%	8%	11%	15%	19%	18%	17%	14%	13%	8%	10%	15%	11%	9%	3%	8%
Have never used	7%	8%	5%	7%	4%	8%	11%	11%	8%	7%	7%	2%	3%	0%	2%	5%	4%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(42.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Parcels

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	2%	1%	6%	4%	2%	1%	0%	2%	1%	4%	3%	4%	1%	4%	4%	3%	1%	0%	3%
About once a week	4%	6%	5%	6%	4%	3%	2%	6%	3%	5%	5%	3%	5%	5%	4%	4%	4%	7%	3%
About once every 2 - 3 weeks	13%	17%	10%	14%	15%	11%	8%	11%	11%	13%	16%	12%	12%	12%	7%	16%	11%	20%	3%
About once every 1 - 2 months	22%	16%	22%	23%	24%	21%	22%	20%	22%	25%	20%	25%	13%	20%	28%	21%	27%	18%	29%
About once every 3-4 months	25%	21%	27%	20%	21%	28%	29%	23%	25%	25%	28%	24%	27%	25%	12%	24%	22%	28%	34%
About once a year	15%	13%	10%	14%	14%	19%	18%	14%	16%	16%	13%	13%	16%	13%	20%	16%	15%	9%	15%
Less often	13%	12%	12%	13%	14%	12%	16%	16%	16%	10%	11%	13%	14%	17%	17%	10%	13%	12%	5%
Have never used	7%	13%	8%	6%	4%	5%	4%	8%	6%	2%	3%	7%	12%	5%	8%	6%	7%	6%	9%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(43.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Letters and stamps

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	2%	3%	1%	3%	2%	2%	2%	1%	2%	1%	2%	4%	2%	3%	3%	3%	8%	0%
About once a week	6%	6%	6%	4%	5%	7%	5%	6%	5%	7%	7%	6%	6%	2%	2%	2%	17%	5%
About once every 2 - 3 weeks	15%	15%	15%	19%	12%	18%	15%	12%	15%	13%	18%	17%	13%	13%	16%	28%	14%	14%
About once every 1 - 2 months	23%	23%	24%	27%	23%	21%	20%	17%	24%	25%	19%	27%	30%	28%	30%	21%	35%	14%
About once every 3-4 months	24%	24%	25%	21%	28%	22%	22%	22%	25%	26%	24%	21%	25%	27%	18%	29%	14%	35%
About once a year	12%	13%	12%	10%	15%	13%	11%	13%	11%	12%	14%	12%	8%	17%	14%	10%	4%	16%
Less often	11%	10%	11%	8%	9%	11%	16%	14%	12%	11%	12%	9%	9%	7%	12%	7%	4%	7%
Have never used	6%	8%	5%	6%	6%	7%	9%	15%	7%	6%	4%	4%	7%	2%	4%	0%	4%	8%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(43.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Letters and stamps

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	2%	1%	3%	4%	2%	2%	1%	3%	2%	1%	3%	2%	2%	3%	2%	2%	3%	0%	3%
About once a week	6%	3%	5%	6%	7%	8%	5%	5%	5%	7%	6%	7%	4%	6%	3%	8%	5%	8%	8%
About once every 2 - 3 weeks	15%	9%	10%	13%	21%	21%	16%	10%	18%	16%	19%	11%	11%	18%	18%	14%	15%	25%	9%
About once every 1 - 2 months	23%	15%	19%	23%	25%	24%	32%	24%	19%	25%	27%	21%	22%	25%	24%	21%	25%	29%	28%
About once every 3-4 months	24%	20%	26%	27%	21%	22%	28%	22%	24%	27%	21%	27%	30%	25%	13%	23%	27%	22%	29%
About once a year	12%	16%	11%	13%	12%	12%	11%	15%	15%	10%	10%	11%	9%	10%	14%	14%	14%	7%	14%
Less often	11%	16%	17%	10%	11%	7%	6%	12%	11%	10%	10%	14%	13%	10%	14%	11%	8%	8%	6%
Have never used	6%	19%	9%	4%	3%	3%	2%	10%	5%	3%	5%	6%	10%	4%	11%	7%	4%	2%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(44.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Withdrawal or depositing of cash

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	2%	1%	1%	0%	2%	2%	2%	1%	1%	0%	2%	1%	0%	2%	3%	4%	0%
About once a week	5%	5%	5%	1%	3%	6%	7%	6%	7%	4%	7%	6%	3%	3%	0%	2%	3%	5%
About once every 2 - 3 weeks	8%	8%	7%	1%	7%	8%	10%	11%	9%	6%	11%	5%	11%	6%	10%	9%	6%	8%
About once every 1 - 2 months	9%	10%	7%	13%	9%	9%	8%	10%	6%	11%	8%	11%	5%	6%	11%	5%	8%	9%
About once every 3-4 months	8%	7%	8%	7%	6%	8%	7%	8%	9%	8%	7%	7%	6%	6%	15%	2%	15%	5%
About once a year	5%	5%	5%	3%	4%	5%	4%	4%	6%	5%	5%	4%	6%	3%	3%	2%	3%	3%
Less often	14%	14%	14%	14%	14%	17%	14%	11%	15%	15%	14%	12%	22%	13%	12%	15%	11%	12%
Have never used	51%	49%	53%	59%	56%	45%	48%	49%	48%	50%	47%	54%	47%	63%	47%	61%	49%	57%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(44.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Withdrawal or depositing of cash

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	2%	2%	2%	1%	0%	0%	1%	0%	2%	2%	1%	2%	2%	0%	2%	1%	2%	0%
About once a week	5%	5%	7%	5%	6%	5%	3%	4%	3%	4%	4%	2%	4%	8%	7%	7%	6%	10%	6%
About once every 2 - 3 weeks	8%	6%	10%	11%	10%	6%	5%	8%	5%	8%	5%	7%	10%	7%	12%	9%	4%	12%	20%
About once every 1 - 2 months	9%	10%	9%	7%	8%	7%	11%	7%	6%	7%	9%	8%	12%	9%	2%	11%	11%	11%	5%
About once every 3-4 months	8%	12%	8%	7%	5%	8%	7%	8%	10%	7%	6%	7%	6%	10%	3%	9%	8%	6%	6%
About once a year	5%	7%	4%	4%	6%	5%	4%	5%	3%	8%	1%	7%	4%	7%	8%	6%	6%	4%	0%
Less often	14%	12%	14%	15%	17%	14%	11%	14%	11%	14%	17%	19%	15%	14%	15%	13%	13%	13%	11%
Have never used	51%	46%	47%	50%	48%	54%	58%	53%	62%	50%	56%	49%	47%	44%	53%	43%	52%	42%	52%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(45.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Pensions and social benefits

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	1%	0%	1%	0%	1%	1%	1%	0%	1%	0%	1%	1%	0%	2%	0%	0%	2%
About once a week	2%	2%	2%	0%	2%	2%	3%	5%	2%	2%	2%	4%	1%	3%	0%	0%	4%	2%
About once every 2 - 3 weeks	2%	2%	2%	3%	2%	2%	2%	1%	2%	2%	2%	1%	5%	3%	2%	2%	4%	4%
About once every 1 - 2 months	3%	4%	3%	2%	3%	4%	3%	4%	3%	4%	2%	5%	3%	0%	9%	7%	0%	4%
About once every 3-4 months	1%	2%	1%	1%	2%	2%	1%	3%	1%	2%	1%	1%	2%	3%	0%	2%	0%	2%
About once a year	1%	1%	1%	0%	1%	1%	1%	2%	1%	0%	2%	1%	2%	0%	0%	5%	0%	0%
Less often	11%	10%	11%	7%	9%	12%	13%	12%	13%	13%	11%	9%	11%	4%	13%	12%	7%	4%
Have never used	78%	77%	80%	86%	82%	75%	76%	71%	78%	77%	81%	78%	74%	88%	75%	72%	85%	83%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(45.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Pensions and social benefits

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	1%	2%	0%	0%	0%	0%	1%	0%	1%	1%	1%	1%	1%	0%	1%	0%	0%	0%
About once a week	2%	3%	2%	3%	1%	2%	1%	2%	1%	3%	3%	1%	2%	3%	3%	2%	1%	4%	3%
About once every 2 - 3 weeks	2%	3%	4%	2%	2%	1%	1%	3%	3%	1%	1%	0%	2%	2%	2%	2%	3%	2%	0%
About once every 1 - 2 months	3%	5%	5%	5%	3%	2%	1%	5%	3%	3%	3%	4%	3%	3%	5%	2%	5%	3%	4%
About once every 3-4 months	1%	2%	3%	1%	1%	0%	1%	2%	1%	0%	1%	0%	3%	1%	0%	3%	2%	0%	3%
About once a year	1%	4%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	2%	3%	0%	2%	2%	1%	0%
Less often	11%	11%	9%	11%	14%	9%	11%	9%	7%	14%	11%	10%	9%	17%	15%	13%	11%	5%	11%
Have never used	78%	72%	73%	76%	78%	85%	85%	76%	84%	79%	79%	82%	79%	71%	75%	75%	77%	85%	80%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(46.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Paying bills (e.g. utilities, council tax, local council payments)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	1%	1%	1%	0%	1%	0%	0%	1%	0%	1%	2%	1%	1%	2%	0%	0%	2%
About once a week	2%	3%	1%	0%	2%	4%	2%	3%	2%	3%	3%	3%	4%	0%	0%	0%	4%	2%
About once every 2 - 3 weeks	5%	5%	4%	1%	5%	4%	7%	7%	6%	3%	5%	4%	4%	4%	5%	5%	0%	4%
About once every 1 - 2 months	8%	8%	7%	8%	6%	10%	9%	11%	10%	8%	6%	7%	3%	5%	7%	7%	8%	9%
About once every 3-4 months	5%	6%	5%	4%	4%	7%	5%	8%	5%	6%	5%	4%	5%	4%	5%	7%	17%	3%
About once a year	5%	5%	4%	1%	5%	5%	4%	2%	4%	4%	7%	4%	5%	3%	8%	2%	0%	0%
Less often	17%	18%	17%	17%	13%	19%	21%	18%	22%	19%	15%	14%	16%	18%	17%	12%	11%	7%
Have never used	58%	55%	60%	67%	64%	52%	52%	52%	51%	56%	57%	62%	62%	64%	55%	66%	60%	72%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(46.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Paying bills (e.g. utilities, council tax, local council payments)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	1%	3%	1%	0%	0%	0%	2%	0%	1%	1%	0%	1%	0%	1%	0%	0%	1%	3%
About once a week	2%	3%	4%	4%	2%	1%	1%	2%	3%	2%	3%	1%	2%	2%	2%	3%	3%	2%	3%
About once every 2 - 3 weeks	5%	6%	6%	4%	6%	4%	2%	4%	3%	5%	3%	4%	6%	7%	2%	4%	8%	4%	5%
About once every 1 - 2 months	8%	6%	10%	11%	8%	6%	3%	10%	4%	7%	3%	8%	10%	8%	10%	8%	5%	10%	13%
About once every 3-4 months	5%	6%	5%	5%	7%	7%	3%	7%	4%	4%	3%	3%	9%	3%	5%	4%	6%	7%	8%
About once a year	5%	4%	4%	4%	6%	6%	4%	7%	3%	4%	4%	5%	4%	5%	5%	4%	6%	3%	11%
Less often	17%	14%	12%	19%	20%	19%	19%	16%	13%	16%	20%	20%	17%	18%	21%	22%	14%	19%	14%
Have never used	58%	59%	56%	52%	51%	58%	68%	53%	69%	61%	63%	59%	52%	57%	54%	54%	58%	54%	44%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(47.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Government savings products and postal orders

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	1%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	3%	0%	2%	0%	0%	2%
About once a week	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	2%	0%	0%	1%	0%	3%	8%	2%
About once every 2 - 3 weeks	2%	2%	2%	0%	2%	1%	2%	3%	2%	2%	1%	2%	1%	3%	5%	5%	0%	2%
About once every 1 - 2 months	4%	5%	2%	3%	4%	4%	2%	5%	2%	2%	2%	5%	9%	5%	7%	9%	3%	6%
About once every 3-4 months	4%	4%	4%	5%	3%	6%	3%	2%	4%	4%	5%	3%	4%	4%	4%	0%	4%	4%
About once a year	5%	5%	4%	6%	4%	5%	4%	5%	4%	4%	5%	7%	5%	2%	5%	9%	0%	4%
Less often	20%	20%	19%	23%	17%	21%	22%	21%	23%	22%	21%	13%	21%	15%	24%	17%	18%	9%
Have never used	65%	62%	68%	61%	69%	61%	66%	62%	65%	65%	63%	68%	56%	71%	53%	57%	67%	72%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(47.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Government savings products and postal orders

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	1%	3%	0%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	2%	1%	0%	0%	0%
About once a week	1%	3%	2%	2%	1%	0%	0%	3%	0%	1%	1%	1%	1%	2%	0%	0%	0%	2%	0%
About once every 2 - 3 weeks	2%	3%	4%	3%	1%	1%	0%	3%	2%	1%	2%	1%	2%	1%	2%	1%	2%	3%	3%
About once every 1 - 2 months	4%	7%	5%	4%	4%	1%	1%	5%	4%	2%	3%	0%	5%	1%	4%	5%	3%	2%	6%
About once every 3-4 months	4%	5%	5%	5%	3%	3%	2%	4%	3%	4%	4%	3%	4%	3%	2%	2%	4%	4%	9%
About once a year	5%	5%	5%	4%	4%	6%	5%	6%	5%	4%	4%	4%	3%	5%	8%	8%	5%	3%	3%
Less often	20%	14%	13%	16%	25%	19%	28%	16%	17%	24%	24%	17%	22%	21%	17%	21%	22%	16%	19%
Have never used	65%	62%	65%	67%	62%	69%	63%	62%	68%	62%	61%	74%	64%	67%	64%	61%	63%	70%	60%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(48.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Personal banking services (e.g. loans and savings, insurance products)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	1%	0%	1%	1%	1%	0%	1%	0%	0%	0%	2%	2%	0%	2%	2%	0%	0%
About once a week	2%	2%	2%	2%	2%	3%	2%	4%	2%	1%	3%	3%	1%	4%	0%	0%	4%	2%
About once every 2 - 3 weeks	3%	4%	3%	1%	2%	4%	4%	3%	3%	4%	4%	3%	3%	2%	4%	7%	3%	6%
About once every 1 - 2 months	5%	5%	4%	6%	5%	6%	3%	6%	4%	5%	4%	4%	4%	4%	5%	12%	7%	9%
About once every 3-4 months	4%	4%	4%	3%	4%	5%	3%	6%	4%	2%	5%	4%	7%	0%	4%	8%	0%	5%
About once a year	4%	5%	4%	2%	4%	3%	4%	3%	3%	4%	4%	6%	4%	2%	13%	5%	3%	4%
Less often	12%	13%	11%	15%	12%	13%	12%	9%	15%	13%	11%	8%	17%	16%	17%	9%	18%	5%
Have never used	69%	65%	72%	69%	71%	65%	71%	68%	68%	71%	68%	70%	61%	72%	55%	57%	64%	68%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(48.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Personal banking services (e.g. loans and savings, insurance products)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	1%	3%	0%	0%	0%	0%	1%	0%	1%	2%	1%	1%	1%	0%	1%	0%	1%	0%
About once a week	2%	2%	3%	3%	3%	2%	0%	3%	1%	2%	2%	1%	2%	1%	5%	4%	2%	3%	3%
About once every 2 - 3 weeks	3%	2%	4%	7%	3%	1%	2%	5%	3%	1%	2%	2%	2%	3%	4%	3%	3%	7%	6%
About once every 1 - 2 months	5%	7%	7%	6%	4%	4%	2%	6%	3%	6%	3%	2%	7%	3%	4%	6%	6%	4%	3%
About once every 3-4 months	4%	7%	5%	4%	4%	3%	2%	4%	2%	3%	3%	5%	5%	7%	2%	5%	8%	2%	3%
About once a year	4%	6%	4%	4%	4%	3%	3%	5%	3%	3%	2%	7%	4%	5%	8%	5%	5%	2%	3%
Less often	12%	10%	11%	13%	15%	12%	12%	11%	11%	16%	13%	12%	11%	12%	12%	16%	11%	12%	11%
Have never used	69%	64%	64%	63%	66%	75%	78%	66%	76%	70%	72%	71%	69%	68%	66%	61%	65%	69%	71%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(49.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Foreign currency

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	2%	0%	0%	2%
About once a week	1%	1%	0%	1%	1%	1%	1%	0%	1%	1%	1%	2%	1%	0%	0%	0%	4%	4%
About once every 2 - 3 weeks	1%	2%	1%	3%	1%	2%	1%	2%	2%	1%	1%	1%	2%	1%	0%	0%	0%	4%
About once every 1 - 2 months	2%	2%	2%	2%	2%	2%	1%	2%	1%	2%	2%	2%	4%	1%	9%	9%	0%	2%
About once every 3-4 months	5%	6%	4%	2%	4%	5%	3%	6%	2%	4%	6%	7%	6%	6%	10%	12%	4%	5%
About once a year	20%	20%	19%	18%	22%	20%	13%	11%	14%	19%	22%	23%	27%	29%	22%	22%	42%	8%
Less often	26%	26%	27%	23%	28%	24%	25%	20%	27%	27%	26%	29%	25%	31%	34%	25%	32%	19%
Have never used	44%	42%	47%	49%	42%	45%	55%	60%	53%	47%	41%	35%	34%	31%	24%	32%	18%	56%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(49.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Foreign currency

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	0%	0%	1%	0%	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%
About once a week	1%	2%	2%	1%	0%	0%	0%	2%	0%	1%	2%	1%	0%	1%	2%	1%	1%	0%	0%
About once every 2 - 3 weeks	1%	3%	2%	2%	1%	0%	0%	2%	1%	1%	2%	0%	1%	0%	4%	2%	2%	1%	0%
About once every 1 - 2 months	2%	4%	4%	2%	2%	1%	0%	4%	2%	3%	2%	0%	3%	1%	2%	3%	2%	2%	0%
About once every 3-4 months	5%	5%	8%	7%	3%	4%	3%	7%	3%	5%	3%	2%	5%	3%	5%	7%	8%	7%	6%
About once a year	20%	18%	18%	18%	21%	23%	20%	15%	19%	25%	17%	19%	21%	23%	13%	24%	18%	20%	18%
Less often	26%	22%	24%	28%	27%	27%	29%	21%	27%	27%	32%	28%	28%	26%	23%	28%	30%	22%	20%
Have never used	44%	46%	40%	42%	45%	44%	47%	48%	47%	38%	42%	50%	42%	46%	51%	35%	39%	48%	56%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(50.A) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Passport and driving licence applications, road tax payment and identity services

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Several times a week	1%	1%	0%	1%	0%	0%	1%	0%	0%	1%	1%	0%	2%	0%	2%	0%	4%	0%
About once a week	1%	1%	1%	4%	1%	0%	1%	2%	1%	1%	1%	1%	2%	0%	0%	2%	0%	6%
About once every 2 - 3 weeks	2%	2%	1%	0%	2%	3%	1%	1%	2%	1%	2%	2%	2%	3%	5%	2%	4%	4%
About once every 1 - 2 months	3%	3%	2%	1%	3%	2%	2%	7%	3%	2%	1%	3%	3%	3%	2%	8%	0%	4%
About once every 3-4 months	3%	3%	3%	0%	2%	5%	3%	3%	3%	3%	3%	4%	3%	0%	4%	5%	0%	0%
About once a year	18%	18%	19%	13%	16%	23%	18%	18%	18%	21%	17%	19%	13%	16%	28%	14%	22%	11%
Less often	47%	46%	48%	44%	49%	42%	48%	35%	50%	46%	50%	43%	53%	54%	45%	52%	56%	40%
Have never used	25%	25%	25%	37%	26%	25%	26%	35%	23%	26%	24%	27%	21%	24%	15%	16%	14%	36%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(50.B) How often do you use the following services in the Post Office in your personal life (i.e. not as part of your job or work)?: Passport and driving licence applications, road tax payment and identity services

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Several times a week	1%	1%	3%	0%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	2%	0%	0%	1%	0%
About once a week	1%	2%	3%	1%	0%	0%	0%	2%	1%	1%	1%	1%	1%	0%	1%	2%	0%	0%	0%
About once every 2 - 3 weeks	2%	5%	3%	2%	2%	0%	0%	3%	1%	2%	4%	1%	3%	1%	0%	2%	2%	1%	0%
About once every 1 - 2 months	3%	5%	5%	3%	2%	0%	1%	4%	3%	1%	1%	1%	3%	3%	1%	3%	4%	1%	3%
About once every 3-4 months	3%	7%	4%	3%	4%	1%	1%	5%	2%	4%	2%	1%	5%	5%	4%	2%	1%	5%	3%
About once a year	18%	14%	13%	21%	25%	19%	18%	17%	18%	17%	18%	18%	15%	15%	22%	21%	20%	23%	26%
Less often	47%	33%	41%	50%	46%	57%	54%	42%	48%	51%	43%	53%	54%	49%	46%	48%	49%	41%	41%
Have never used	25%	33%	29%	20%	20%	23%	27%	27%	27%	23%	30%	25%	20%	27%	24%	22%	25%	27%	27%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(51.A) And how often do you use the following services in the Post Office as part of your employment or job?: Foreign currency

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	1%	2%	0%	3%	1%	0%	0%	0%	1%	0%	0%	1%	3%	0%	5%	0%	0%	2%
About once a week	1%	1%	0%	0%	0%	1%	1%	0%	0%	1%	1%	1%	2%	0%	0%	0%	0%	0%
About once every 2 - 3 weeks	2%	2%	1%	8%	1%	2%	1%	2%	1%	1%	3%	1%	2%	3%	2%	3%	0%	8%
About once every 1 - 2 months	3%	3%	2%	0%	2%	2%	3%	7%	1%	1%	3%	3%	2%	0%	6%	14%	0%	2%
About once every 3-4 months	3%	4%	2%	6%	2%	2%	1%	8%	1%	3%	2%	4%	3%	4%	4%	8%	0%	3%
About once a year	6%	6%	7%	11%	4%	8%	7%	7%	6%	3%	8%	8%	9%	7%	5%	3%	13%	5%
Less often	9%	10%	8%	3%	9%	11%	9%	5%	6%	14%	8%	9%	7%	5%	4%	9%	8%	2%
Have never used	76%	72%	81%	70%	80%	73%	79%	71%	84%	77%	75%	72%	72%	81%	73%	63%	79%	77%

Note:
 BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?
 Fieldwork: August 24th - August 30th 2020
 Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(51.B) And how often do you use the following services in the Post Office as part of your employment or job?: Foreign currency

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	1%	1%	3%	0%	0%	0%	0%	1%	1%	1%	2%	0%	1%	0%	2%	2%	0%	0%	0%
About once a week	1%	5%	0%	1%	0%	0%	0%	1%	0%	1%	0%	2%	1%	0%	2%	3%	0%	0%	0%
About once every 2 - 3 weeks	2%	5%	2%	2%	1%	0%	0%	5%	2%	0%	4%	0%	2%	0%	2%	1%	0%	2%	0%
About once every 1 - 2 months	3%	4%	3%	3%	2%	1%	0%	6%	1%	2%	2%	2%	3%	1%	2%	1%	3%	2%	6%
About once every 3-4 months	3%	3%	3%	3%	1%	3%	3%	3%	3%	2%	2%	0%	3%	1%	0%	6%	5%	2%	0%
About once a year	6%	5%	7%	6%	10%	4%	3%	8%	3%	12%	6%	7%	6%	6%	11%	6%	3%	8%	0%
Less often	9%	8%	13%	9%	7%	7%	3%	11%	10%	9%	5%	12%	7%	9%	6%	9%	10%	5%	0%
Have never used	76%	69%	68%	75%	79%	86%	91%	65%	81%	73%	79%	78%	76%	82%	76%	72%	79%	82%	94%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(52.A) And how often do you use the following services in the Post Office as part of your employment or job?: Passport and driving licence applications, road tax payment and identity services

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	1%	1%	0%	3%	0%	0%	0%	0%	0%	0%	0%	2%	2%	0%	2%	0%	0%	0%
About once a week	1%	1%	0%	0%	1%	0%	1%	0%	0%	2%	1%	1%	4%	0%	0%	0%	0%	2%
About once every 2 - 3 weeks	2%	2%	2%	5%	2%	3%	1%	2%	2%	1%	4%	1%	1%	2%	2%	0%	0%	5%
About once every 1 - 2 months	3%	4%	2%	3%	4%	2%	3%	10%	2%	2%	5%	3%	2%	4%	0%	8%	0%	7%
About once every 3-4 months	2%	3%	2%	3%	2%	3%	2%	5%	2%	0%	1%	4%	4%	2%	9%	5%	8%	3%
About once a year	7%	6%	9%	6%	4%	10%	9%	11%	7%	9%	7%	9%	5%	7%	2%	11%	0%	2%
Less often	14%	15%	13%	16%	13%	18%	15%	7%	12%	15%	17%	16%	12%	9%	10%	18%	14%	11%
Have never used	69%	67%	72%	65%	75%	62%	70%	64%	75%	71%	66%	64%	70%	77%	74%	57%	78%	70%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(52.B) And how often do you use the following services in the Post Office as part of your employment or job?: Passport and driving licence applications, road tax payment and identity services

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	1%	1%	2%	0%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	4%	0%	0%	0%	0%
About once a week	1%	4%	1%	1%	0%	0%	0%	1%	0%	1%	3%	2%	1%	0%	0%	2%	1%	0%	0%
About once every 2 - 3 weeks	2%	4%	3%	2%	1%	0%	0%	7%	1%	2%	1%	0%	1%	1%	0%	1%	0%	4%	0%
About once every 1 - 2 months	3%	8%	4%	3%	3%	0%	0%	6%	6%	2%	3%	3%	3%	0%	2%	3%	3%	1%	0%
About once every 3-4 months	2%	6%	2%	2%	2%	1%	0%	4%	3%	1%	1%	2%	3%	4%	4%	3%	1%	3%	0%
About once a year	7%	5%	6%	8%	9%	8%	4%	5%	6%	8%	7%	6%	8%	6%	11%	8%	12%	8%	6%
Less often	14%	7%	15%	18%	15%	11%	14%	13%	12%	12%	17%	20%	21%	17%	10%	15%	13%	8%	0%
Have never used	69%	65%	66%	65%	70%	81%	81%	65%	73%	72%	67%	68%	62%	72%	70%	69%	70%	75%	94%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(53.A) And how often do you use the following services in the Post Office as part of your employment or job?: Government savings products and postal orders

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	1%	1%	0%	3%	0%	0%	0%	0%	0%	0%	0%	1%	3%	0%	2%	0%	0%	2%
About once a week	1%	1%	0%	0%	1%	1%	0%	2%	0%	0%	2%	1%	0%	2%	0%	0%	0%	0%
About once every 2 - 3 weeks	2%	3%	1%	0%	1%	2%	2%	4%	2%	1%	1%	1%	4%	2%	2%	8%	0%	5%
About once every 1 - 2 months	3%	3%	2%	5%	3%	2%	2%	5%	2%	1%	5%	4%	2%	3%	2%	5%	4%	2%
About once every 3-4 months	3%	3%	3%	8%	2%	4%	2%	5%	1%	4%	3%	4%	4%	0%	2%	3%	0%	5%
About once a year	3%	3%	3%	3%	3%	3%	3%	3%	2%	2%	2%	3%	6%	7%	2%	5%	0%	3%
Less often	7%	7%	7%	8%	6%	9%	10%	12%	6%	11%	8%	7%	3%	1%	0%	10%	8%	2%
Have never used	81%	79%	83%	73%	84%	78%	81%	69%	86%	81%	79%	79%	78%	84%	89%	68%	88%	80%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(53.B) And how often do you use the following services in the Post Office as part of your employment or job?: Government savings products and postal orders

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	1%	0%	3%	0%	0%	0%	0%	1%	0%	1%	2%	0%	1%	0%	4%	0%	0%	0%	0%
About once a week	1%	4%	0%	1%	0%	0%	0%	1%	0%	1%	0%	0%	2%	0%	0%	1%	0%	2%	0%
About once every 2 - 3 weeks	2%	5%	3%	2%	1%	1%	0%	6%	1%	0%	2%	2%	0%	0%	2%	3%	2%	2%	0%
About once every 1 - 2 months	3%	6%	4%	2%	2%	1%	0%	4%	5%	2%	2%	1%	2%	1%	2%	1%	5%	5%	0%
About once every 3-4 months	3%	4%	5%	2%	3%	2%	1%	4%	1%	4%	2%	3%	4%	3%	4%	5%	0%	2%	6%
About once a year	3%	6%	2%	2%	3%	3%	3%	5%	2%	1%	1%	1%	3%	4%	0%	7%	3%	0%	0%
Less often	7%	1%	7%	11%	7%	7%	3%	8%	4%	6%	7%	5%	8%	9%	9%	8%	10%	5%	0%
Have never used	81%	75%	77%	79%	83%	87%	93%	71%	86%	85%	84%	88%	80%	83%	80%	75%	80%	85%	94%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(54.A) And how often do you use the following services in the Post Office as part of your employment or job?: Letters and stamps

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	2%	2%	2%	5%	1%	3%	2%	2%	1%	2%	2%	4%	3%	0%	5%	0%	0%	0%
About once a week	5%	5%	5%	5%	4%	5%	3%	5%	5%	4%	5%	7%	5%	2%	0%	8%	4%	5%
About once every 2 - 3 weeks	9%	11%	7%	8%	8%	10%	9%	16%	8%	6%	9%	10%	11%	8%	8%	11%	17%	12%
About once every 1 - 2 months	10%	9%	10%	18%	9%	11%	10%	7%	8%	12%	10%	9%	8%	17%	11%	13%	4%	10%
About once every 3-4 months	9%	9%	9%	6%	10%	7%	8%	4%	7%	11%	6%	9%	10%	11%	11%	3%	0%	13%
About once a year	5%	5%	6%	8%	6%	6%	3%	2%	5%	3%	9%	3%	7%	5%	7%	5%	0%	7%
Less often	9%	9%	8%	3%	8%	11%	9%	10%	11%	7%	10%	8%	5%	6%	6%	9%	4%	5%
Have never used	52%	51%	53%	47%	55%	48%	55%	53%	55%	54%	48%	50%	50%	51%	53%	50%	71%	49%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(54.B) And how often do you use the following services in the Post Office as part of your employment or job?: Letters and stamps

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	2%	2%	3%	2%	2%	1%	1%	2%	1%	4%	5%	2%	3%	3%	2%	2%	1%	0%	0%
About once a week	5%	5%	3%	6%	5%	7%	3%	5%	3%	5%	2%	9%	6%	4%	4%	5%	5%	7%	6%
About once every 2 - 3 weeks	9%	5%	7%	8%	12%	12%	8%	7%	10%	11%	9%	6%	11%	7%	7%	9%	11%	10%	8%
About once every 1 - 2 months	10%	11%	9%	9%	12%	7%	14%	14%	6%	7%	13%	5%	7%	11%	9%	9%	16%	6%	6%
About once every 3-4 months	9%	9%	11%	8%	8%	7%	11%	12%	8%	7%	11%	10%	6%	7%	11%	9%	6%	10%	6%
About once a year	5%	5%	4%	5%	7%	5%	3%	3%	5%	7%	5%	8%	6%	4%	7%	5%	5%	2%	6%
Less often	9%	8%	10%	10%	7%	4%	13%	10%	9%	5%	7%	7%	6%	10%	6%	9%	11%	8%	19%
Have never used	52%	55%	53%	52%	47%	57%	47%	48%	57%	54%	48%	54%	56%	54%	54%	51%	46%	57%	51%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(55.A) And how often do you use the following services in the Post Office as part of your employment or job?: Personal banking services (e.g. loans and savings, insurance products)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	1%	1%	0%	3%	0%	1%	0%	0%	0%	0%	0%	1%	2%	2%	2%	0%	0%	2%
About once a week	1%	2%	1%	3%	1%	0%	1%	7%	0%	1%	2%	2%	2%	2%	0%	6%	0%	0%
About once every 2 - 3 weeks	3%	4%	1%	9%	2%	3%	3%	7%	2%	1%	4%	3%	4%	2%	0%	3%	0%	13%
About once every 1 - 2 months	4%	5%	2%	0%	3%	6%	2%	0%	3%	5%	4%	6%	4%	2%	7%	3%	0%	5%
About once every 3-4 months	2%	2%	3%	0%	2%	3%	1%	2%	2%	3%	4%	1%	3%	2%	2%	9%	4%	0%
About once a year	3%	3%	3%	6%	2%	4%	3%	5%	3%	3%	1%	3%	2%	2%	5%	6%	0%	5%
Less often	6%	5%	7%	10%	5%	8%	6%	5%	5%	6%	6%	7%	6%	3%	0%	9%	8%	2%
Have never used	80%	78%	83%	70%	85%	76%	83%	73%	85%	82%	79%	79%	78%	85%	84%	65%	88%	73%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(55.B) And how often do you use the following services in the Post Office as part of your employment or job?: Personal banking services (e.g. loans and savings, insurance products)

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	1%	0%	2%	0%	0%	0%	0%	1%	0%	1%	1%	0%	2%	0%	0%	0%	0%	0%	0%
About once a week	1%	3%	3%	2%	0%	0%	0%	3%	0%	1%	1%	2%	0%	0%	4%	2%	1%	3%	0%
About once every 2 - 3 weeks	3%	10%	3%	2%	2%	1%	0%	5%	4%	3%	4%	3%	2%	1%	2%	1%	0%	2%	0%
About once every 1 - 2 months	4%	4%	4%	5%	4%	4%	0%	7%	4%	4%	3%	1%	3%	4%	2%	3%	4%	5%	6%
About once every 3-4 months	2%	3%	3%	3%	2%	1%	1%	1%	1%	2%	1%	0%	3%	3%	4%	7%	5%	0%	0%
About once a year	3%	7%	3%	3%	3%	1%	1%	2%	1%	1%	6%	3%	5%	3%	2%	2%	3%	3%	0%
Less often	6%	3%	7%	7%	6%	5%	3%	7%	4%	4%	6%	9%	7%	6%	4%	5%	6%	3%	6%
Have never used	80%	70%	76%	78%	84%	89%	94%	74%	86%	83%	78%	82%	78%	82%	84%	79%	81%	84%	88%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(56.A) And how often do you use the following services in the Post Office as part of your employment or job?: Withdrawal or depositing of cash

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	2%	2%	1%	3%	1%	2%	2%	2%	2%	1%	1%	2%	2%	0%	2%	3%	0%	0%
About once a week	3%	3%	3%	0%	2%	4%	3%	7%	2%	1%	5%	4%	2%	0%	0%	3%	0%	2%
About once every 2 - 3 weeks	4%	4%	4%	8%	3%	4%	4%	10%	2%	2%	4%	4%	6%	4%	2%	5%	4%	8%
About once every 1 - 2 months	4%	5%	4%	5%	3%	7%	4%	0%	3%	7%	6%	4%	2%	6%	4%	3%	0%	5%
About once every 3-4 months	3%	4%	3%	0%	4%	2%	2%	2%	6%	2%	3%	3%	7%	2%	5%	3%	8%	3%
About once a year	3%	3%	2%	6%	2%	3%	4%	7%	3%	2%	2%	3%	4%	0%	5%	11%	0%	2%
Less often	7%	7%	7%	8%	7%	9%	10%	8%	7%	9%	7%	10%	3%	2%	2%	3%	8%	2%
Have never used	74%	72%	77%	71%	79%	70%	72%	63%	76%	75%	71%	70%	75%	87%	80%	69%	80%	78%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(56.B) And how often do you use the following services in the Post Office as part of your employment or job?: Withdrawal or depositing of cash

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	2%	3%	3%	0%	1%	2%	0%	2%	0%	2%	4%	2%	1%	1%	3%	1%	1%	3%	0%
About once a week	3%	4%	2%	3%	2%	2%	1%	2%	1%	2%	3%	3%	3%	2%	2%	4%	3%	3%	6%
About once every 2 - 3 weeks	4%	8%	4%	5%	3%	1%	3%	8%	4%	5%	4%	2%	1%	6%	5%	4%	0%	2%	0%
About once every 1 - 2 months	4%	5%	4%	5%	6%	2%	3%	3%	6%	7%	3%	4%	6%	5%	4%	2%	7%	2%	0%
About once every 3-4 months	3%	7%	6%	2%	2%	2%	0%	4%	3%	3%	2%	0%	4%	6%	0%	6%	3%	3%	0%
About once a year	3%	6%	3%	4%	2%	1%	1%	4%	2%	0%	3%	6%	5%	3%	0%	2%	2%	0%	12%
Less often	7%	4%	9%	9%	7%	6%	3%	9%	6%	5%	5%	10%	6%	9%	4%	9%	7%	8%	0%
Have never used	74%	63%	69%	72%	77%	85%	89%	69%	79%	75%	76%	74%	74%	67%	82%	72%	77%	79%	82%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(57.A) And how often do you use the following services in the Post Office as part of your employment or job?: Pensions and social benefits

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	1%	1%	0%	3%	0%	1%	0%	2%	0%	0%	0%	2%	2%	0%	2%	0%	0%	2%
About once a week	1%	1%	0%	0%	1%	1%	1%	2%	0%	2%	2%	1%	1%	0%	0%	0%	0%	0%
About once every 2 - 3 weeks	2%	2%	2%	5%	1%	2%	1%	5%	2%	0%	1%	2%	3%	2%	0%	3%	0%	2%
About once every 1 - 2 months	3%	4%	3%	0%	2%	5%	2%	5%	1%	2%	4%	5%	2%	3%	4%	11%	4%	5%
About once every 3-4 months	2%	2%	1%	3%	1%	1%	1%	8%	0%	1%	2%	2%	3%	4%	2%	0%	0%	3%
About once a year	2%	2%	2%	8%	3%	1%	1%	5%	2%	2%	2%	2%	4%	0%	5%	3%	0%	0%
Less often	6%	6%	5%	3%	4%	9%	7%	0%	5%	8%	7%	5%	3%	4%	2%	12%	8%	5%
Have never used	84%	82%	86%	78%	88%	80%	85%	74%	89%	85%	82%	83%	83%	88%	84%	71%	88%	82%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(57.B) And how often do you use the following services in the Post Office as part of your employment or job?: Pensions and social benefits

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	1%	1%	2%	0%	1%	0%	0%	1%	0%	1%	1%	0%	2%	0%	2%	0%	1%	0%	0%
About once a week	1%	4%	1%	1%	0%	0%	0%	1%	0%	1%	1%	2%	2%	0%	2%	2%	0%	0%	0%
About once every 2 - 3 weeks	2%	3%	3%	1%	1%	1%	1%	2%	0%	1%	3%	0%	1%	1%	2%	3%	2%	2%	0%
About once every 1 - 2 months	3%	10%	4%	4%	2%	1%	0%	8%	5%	4%	2%	3%	2%	1%	0%	2%	2%	2%	0%
About once every 3-4 months	2%	3%	2%	2%	1%	1%	0%	4%	1%	0%	0%	0%	2%	2%	2%	1%	2%	3%	0%
About once a year	2%	4%	3%	3%	1%	1%	1%	2%	2%	2%	2%	1%	4%	2%	2%	2%	2%	2%	0%
Less often	6%	6%	6%	7%	7%	5%	0%	6%	4%	8%	4%	8%	6%	12%	4%	6%	6%	3%	0%
Have never used	84%	71%	79%	82%	88%	93%	97%	77%	89%	83%	87%	86%	82%	81%	87%	83%	85%	88%	100%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(58.A) And how often do you use the following services in the Post Office as part of your employment or job?: Parcels

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	2%	2%	3%	3%	1%	3%	3%	2%	2%	3%	2%	5%	4%	0%	5%	0%	0%	0%
About once a week	3%	3%	4%	7%	2%	4%	4%	4%	1%	6%	5%	3%	5%	2%	0%	6%	0%	5%
About once every 2 - 3 weeks	7%	9%	4%	3%	4%	8%	7%	11%	8%	4%	5%	8%	4%	6%	9%	14%	8%	15%
About once every 1 - 2 months	10%	10%	9%	16%	9%	11%	8%	12%	10%	7%	11%	12%	16%	13%	10%	8%	5%	5%
About once every 3-4 months	9%	10%	9%	3%	12%	8%	7%	5%	7%	11%	9%	10%	9%	7%	6%	17%	8%	10%
About once a year	5%	5%	6%	8%	4%	7%	4%	0%	4%	8%	6%	4%	4%	7%	13%	5%	4%	2%
Less often	9%	9%	9%	8%	9%	10%	11%	10%	10%	7%	11%	10%	10%	5%	4%	9%	4%	5%
Have never used	54%	52%	57%	52%	59%	50%	56%	54%	59%	54%	52%	49%	49%	61%	53%	40%	71%	59%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(58.B) And how often do you use the following services in the Post Office as part of your employment or job?: Parcels

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	2%	2%	3%	3%	2%	2%	0%	2%	2%	3%	4%	4%	4%	5%	2%	3%	1%	0%	0%
About once a week	3%	5%	4%	3%	4%	3%	0%	5%	1%	4%	5%	4%	4%	4%	5%	2%	3%	3%	0%
About once every 2 - 3 weeks	7%	7%	5%	7%	9%	7%	4%	10%	9%	6%	6%	11%	4%	7%	3%	5%	8%	5%	0%
About once every 1 - 2 months	10%	14%	8%	11%	9%	4%	16%	11%	7%	12%	10%	7%	9%	5%	7%	15%	12%	7%	12%
About once every 3-4 months	9%	4%	11%	7%	10%	11%	10%	10%	8%	7%	13%	5%	5%	6%	7%	10%	13%	12%	14%
About once a year	5%	5%	6%	6%	4%	5%	4%	4%	6%	7%	4%	6%	8%	7%	2%	6%	4%	2%	6%
Less often	9%	7%	11%	11%	8%	7%	13%	10%	11%	4%	9%	11%	7%	8%	11%	10%	9%	16%	0%
Have never used	54%	55%	51%	52%	53%	61%	52%	49%	56%	57%	50%	52%	60%	57%	62%	49%	49%	55%	69%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(59.A) And how often do you use the following services in the Post Office as part of your employment or job?: Paying bills (e.g. utilities, council tax, local council payments)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1195	634	560	38	360	278	223	43	177	228	201	175	106	60	47	36	24	42
Weighted	1203	665	536	35	350	302	223	44	179	228	204	177	106	60	48	36	23	41
Several times a week	0%	1%	0%	3%	0%	0%	1%	2%	0%	0%	0%	1%	2%	0%	2%	0%	0%	0%
About once a week	2%	2%	2%	0%	1%	2%	3%	9%	3%	1%	2%	2%	3%	0%	0%	0%	0%	2%
About once every 2 - 3 weeks	3%	3%	3%	0%	2%	4%	4%	2%	3%	4%	3%	2%	4%	2%	4%	3%	0%	3%
About once every 1 - 2 months	6%	7%	5%	14%	4%	9%	5%	11%	4%	5%	8%	9%	3%	11%	2%	3%	8%	10%
About once every 3-4 months	3%	4%	1%	0%	3%	2%	2%	3%	1%	2%	3%	3%	4%	0%	5%	14%	4%	3%
About once a year	2%	2%	2%	8%	2%	1%	2%	4%	2%	2%	2%	2%	2%	0%	5%	8%	0%	0%
Less often	7%	7%	6%	3%	7%	7%	9%	0%	5%	10%	8%	7%	6%	7%	6%	3%	4%	2%
Have never used	77%	75%	80%	72%	81%	73%	75%	69%	83%	77%	74%	74%	77%	80%	75%	69%	84%	80%

Note:

BASE: only people who responded; "Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(59.B) And how often do you use the following services in the Post Office as part of your employment or job?: Paying bills (e.g. utilities, council tax, local council payments)

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1195	119	281	263	287	175	70	196	143	98	104	73	115	98	54	139	98	61	16
Weighted	1203	129	274	288	278	165	68	193	141	96	104	73	115	98	53	137	106	61	28
Several times a week	0%	0%	2%	0%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	2%	0%	0%	0%	0%
About once a week	2%	3%	2%	3%	1%	2%	1%	3%	0%	1%	3%	0%	2%	3%	4%	2%	1%	5%	0%
About once every 2 - 3 weeks	3%	8%	2%	4%	2%	1%	0%	4%	1%	1%	4%	3%	6%	2%	4%	5%	2%	2%	0%
About once every 1 - 2 months	6%	11%	6%	5%	8%	3%	1%	9%	6%	5%	3%	3%	5%	4%	4%	6%	12%	5%	6%
About once every 3-4 months	3%	3%	3%	4%	2%	2%	0%	6%	3%	3%	0%	0%	3%	4%	2%	3%	1%	0%	6%
About once a year	2%	4%	3%	1%	2%	1%	1%	1%	2%	2%	2%	6%	2%	1%	0%	3%	2%	3%	0%
Less often	7%	3%	9%	7%	7%	7%	4%	6%	5%	7%	8%	10%	9%	10%	4%	7%	6%	3%	0%
Have never used	77%	69%	72%	76%	78%	86%	92%	70%	83%	80%	79%	78%	73%	75%	82%	74%	77%	82%	88%

Note:

BASE: only people who responded;"Furloughed from full-time employment, Furloughed from part-time employment, Working full time - working 30 hours per week or more, Working part time" to Which of the following best describes your current working status?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(60.A) How important do you think it is that the Post Office offers the following services?: Parcels

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	75%	72%	77%	74%	77%	70%	70%	62%	77%	75%	76%	81%	75%	80%	81%	73%	78%	63%
Somewhat important	20%	21%	19%	20%	18%	24%	23%	26%	20%	19%	20%	15%	20%	15%	16%	17%	22%	24%
Not that important	4%	5%	2%	2%	3%	5%	5%	7%	2%	4%	3%	3%	3%	4%	3%	8%	0%	10%
Not very important	2%	2%	1%	4%	1%	1%	3%	5%	2%	2%	1%	1%	2%	0%	0%	2%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(60.B) How important do you think it is that the Post Office offers the following services?: Parcels

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	75%	66%	67%	70%	79%	83%	82%	70%	80%	78%	75%	78%	68%	78%	69%	75%	70%	81%	80%
Somewhat important	20%	23%	23%	24%	18%	15%	16%	21%	17%	19%	21%	17%	26%	18%	25%	18%	25%	14%	14%
Not that important	4%	8%	6%	4%	2%	1%	2%	8%	3%	2%	2%	2%	3%	3%	4%	4%	4%	2%	3%
Not very important	2%	4%	3%	2%	1%	1%	0%	2%	1%	1%	2%	2%	3%	1%	1%	2%	1%	3%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(61.A) How important do you think it is that the Post Office offers the following services?: Letters and stamps

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	76%	73%	78%	77%	75%	73%	73%	67%	78%	75%	75%	79%	77%	78%	74%	73%	85%	62%
Somewhat important	19%	20%	18%	16%	20%	20%	21%	25%	17%	20%	19%	17%	13%	18%	19%	20%	11%	29%
Not that important	4%	5%	3%	2%	3%	5%	4%	3%	4%	3%	4%	2%	5%	3%	5%	7%	4%	7%
Not very important	2%	3%	1%	5%	2%	2%	2%	5%	1%	2%	1%	2%	5%	1%	2%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(61.B) How important do you think it is that the Post Office offers the following services?: Letters and stamps

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	76%	61%	68%	70%	80%	86%	86%	68%	79%	76%	75%	76%	71%	82%	72%	78%	74%	86%	79%
Somewhat important	19%	25%	23%	24%	17%	12%	12%	25%	16%	22%	20%	17%	23%	12%	21%	15%	21%	10%	18%
Not that important	4%	9%	6%	3%	2%	2%	1%	5%	3%	2%	3%	4%	4%	5%	5%	5%	3%	1%	3%
Not very important	2%	5%	3%	2%	1%	1%	1%	3%	1%	1%	3%	2%	2%	2%	1%	2%	3%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(62.A) How important do you think it is that the Post Office offers the following services?: Withdrawal or depositing of cash

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	37%	35%	39%	30%	34%	35%	42%	37%	42%	38%	36%	39%	31%	31%	34%	34%	38%	22%
Somewhat important	41%	41%	40%	36%	43%	42%	39%	42%	40%	40%	43%	39%	41%	37%	41%	40%	30%	42%
Not that important	14%	15%	14%	16%	15%	16%	11%	15%	11%	13%	15%	13%	16%	21%	15%	16%	22%	20%
Not very important	8%	9%	7%	18%	7%	8%	8%	7%	7%	8%	6%	10%	12%	10%	11%	10%	10%	16%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(62.B) How important do you think it is that the Post Office offers the following services?: Withdrawal or depositing of cash

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	37%	26%	34%	38%	44%	39%	38%	32%	30%	40%	34%	34%	40%	46%	36%	41%	33%	48%	34%
Somewhat important	41%	46%	39%	41%	37%	43%	39%	39%	45%	36%	41%	41%	42%	34%	45%	36%	46%	30%	57%
Not that important	14%	18%	19%	13%	12%	11%	13%	18%	15%	14%	14%	17%	12%	10%	13%	16%	14%	12%	8%
Not very important	8%	10%	8%	8%	7%	8%	10%	11%	9%	10%	12%	8%	6%	9%	6%	7%	7%	10%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(63.A) How important do you think it is that the Post Office offers the following services?: Pensions and social benefits

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	38%	36%	39%	35%	36%	36%	36%	35%	41%	38%	39%	38%	42%	37%	26%	42%	36%	30%
Somewhat important	37%	37%	37%	34%	36%	38%	39%	39%	35%	41%	37%	36%	31%	29%	42%	41%	38%	33%
Not that important	16%	17%	15%	13%	17%	16%	15%	15%	17%	12%	18%	15%	13%	19%	19%	12%	16%	19%
Not very important	10%	11%	9%	19%	10%	9%	10%	12%	7%	9%	6%	12%	14%	15%	12%	5%	10%	18%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(63.B) How important do you think it is that the Post Office offers the following services?: Pensions and social benefits

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	38%	18%	26%	34%	50%	53%	43%	29%	38%	39%	35%	35%	38%	49%	47%	41%	35%	41%	36%
Somewhat important	37%	46%	43%	40%	33%	28%	31%	38%	33%	40%	36%	35%	40%	30%	38%	33%	42%	39%	47%
Not that important	16%	26%	19%	16%	10%	11%	14%	20%	20%	12%	16%	19%	15%	12%	9%	15%	16%	10%	15%
Not very important	10%	10%	12%	10%	8%	8%	12%	13%	9%	10%	13%	12%	8%	9%	6%	11%	8%	10%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(64.A) How important do you think it is that the Post Office offers the following services?: Paying bills (e.g. utilities, council tax, local council payments)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	36%	36%	37%	24%	34%	38%	42%	41%	43%	37%	36%	34%	31%	32%	28%	33%	32%	24%
Somewhat important	41%	40%	42%	44%	45%	41%	38%	37%	38%	42%	44%	43%	39%	45%	46%	45%	40%	42%
Not that important	14%	15%	14%	16%	15%	14%	13%	15%	12%	15%	14%	13%	17%	15%	20%	12%	18%	16%
Not very important	8%	9%	7%	16%	7%	8%	7%	7%	6%	6%	6%	10%	13%	9%	7%	9%	10%	18%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(64.B) How important do you think it is that the Post Office offers the following services?: Paying bills (e.g. utilities, council tax, local council payments)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	36%	29%	33%	36%	48%	40%	34%	35%	30%	35%	31%	29%	39%	44%	43%	42%	35%	46%	45%
Somewhat important	41%	45%	46%	43%	34%	40%	40%	41%	46%	43%	40%	44%	45%	39%	37%	37%	42%	35%	46%
Not that important	14%	19%	14%	14%	11%	13%	17%	18%	14%	13%	20%	18%	10%	11%	15%	12%	18%	11%	8%
Not very important	8%	8%	7%	7%	7%	8%	9%	7%	11%	10%	10%	9%	5%	5%	5%	9%	5%	9%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(65.A) How important do you think it is that the Post Office offers the following services?: Government savings products and postal orders

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	28%	27%	28%	26%	26%	27%	25%	23%	29%	27%	28%	27%	29%	31%	24%	26%	32%	25%
Somewhat important	43%	43%	44%	32%	45%	44%	46%	43%	46%	46%	47%	39%	39%	37%	45%	46%	48%	30%
Not that important	19%	20%	18%	23%	18%	20%	19%	23%	15%	18%	17%	23%	20%	26%	22%	19%	10%	23%
Not very important	10%	10%	10%	19%	10%	9%	10%	11%	10%	9%	8%	11%	11%	6%	9%	9%	10%	23%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(65.B) How important do you think it is that the Post Office offers the following services?: Government savings products and postal orders

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	28%	19%	23%	24%	35%	31%	32%	27%	27%	27%	32%	25%	31%	30%	39%	23%	23%	28%	28%
Somewhat important	43%	46%	44%	47%	40%	43%	41%	38%	44%	43%	41%	40%	48%	42%	40%	49%	45%	45%	50%
Not that important	19%	24%	23%	21%	15%	16%	17%	23%	20%	16%	17%	24%	14%	19%	15%	17%	24%	15%	17%
Not very important	10%	11%	11%	8%	10%	10%	10%	11%	9%	14%	11%	11%	7%	8%	6%	11%	8%	13%	5%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(66.A) How important do you think it is that the Post Office offers the following services?: Personal banking services (e.g. loans and savings, insurance products)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	22%	22%	23%	17%	20%	23%	23%	21%	24%	21%	22%	23%	21%	30%	22%	27%	25%	12%
Somewhat important	41%	39%	43%	33%	44%	41%	42%	41%	42%	46%	40%	37%	42%	32%	54%	35%	28%	37%
Not that important	25%	26%	24%	30%	26%	26%	22%	24%	25%	23%	28%	27%	21%	25%	13%	19%	37%	29%
Not very important	12%	13%	11%	21%	11%	9%	12%	14%	9%	10%	10%	13%	16%	13%	11%	19%	10%	21%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(66.B) How important do you think it is that the Post Office offers the following services?: Personal banking services (e.g. loans and savings, insurance products)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	22%	17%	22%	22%	30%	20%	21%	19%	19%	22%	23%	16%	23%	29%	27%	25%	18%	28%	28%
Somewhat important	41%	43%	39%	44%	41%	46%	37%	42%	43%	38%	39%	39%	46%	37%	44%	42%	44%	30%	49%
Not that important	25%	29%	27%	23%	18%	21%	29%	25%	25%	27%	22%	30%	22%	23%	23%	22%	30%	28%	23%
Not very important	12%	11%	12%	11%	11%	13%	13%	14%	12%	13%	15%	15%	10%	11%	6%	11%	9%	14%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(67.A) How important do you think it is that the Post Office offers the following services?: Foreign currency

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	26%	25%	27%	18%	26%	26%	26%	26%	28%	27%	27%	26%	23%	29%	27%	34%	37%	15%
Somewhat important	44%	44%	45%	43%	46%	45%	43%	39%	41%	43%	46%	46%	48%	48%	50%	35%	46%	44%
Not that important	20%	20%	19%	18%	20%	22%	18%	21%	22%	20%	19%	19%	20%	15%	16%	27%	11%	18%
Not very important	10%	11%	9%	21%	8%	7%	14%	15%	9%	10%	8%	9%	8%	8%	8%	5%	7%	23%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(67.B) How important do you think it is that the Post Office offers the following services?: Foreign currency

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	26%	27%	29%	26%	31%	25%	22%	26%	23%	32%	30%	19%	30%	25%	23%	25%	24%	31%	29%
Somewhat important	44%	46%	42%	49%	40%	45%	45%	40%	48%	43%	39%	41%	50%	50%	41%	46%	49%	31%	54%
Not that important	20%	20%	20%	19%	19%	19%	21%	23%	17%	14%	20%	25%	13%	16%	27%	19%	23%	27%	15%
Not very important	10%	8%	10%	6%	10%	12%	13%	11%	12%	10%	11%	15%	8%	9%	10%	10%	5%	11%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(68.A) How important do you think it is that the Post Office offers the following services?: Passport and driving licence applications, road tax payment and identity services

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very important	49%	45%	53%	38%	45%	50%	51%	47%	51%	50%	50%	49%	47%	43%	42%	48%	57%	42%
Somewhat important	38%	39%	36%	40%	40%	38%	36%	35%	36%	39%	39%	36%	33%	43%	48%	38%	28%	36%
Not that important	9%	11%	7%	13%	10%	7%	8%	11%	8%	8%	8%	9%	11%	9%	8%	12%	11%	11%
Not very important	5%	6%	4%	9%	5%	5%	5%	6%	5%	3%	4%	6%	8%	5%	3%	2%	3%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(68.B) How important do you think it is that the Post Office offers the following services?: Passport and driving licence applications, road tax payment and identity services

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very important	49%	36%	45%	49%	61%	53%	48%	44%	46%	49%	47%	48%	53%	53%	54%	56%	39%	58%	48%
Somewhat important	38%	46%	38%	38%	30%	38%	37%	39%	40%	40%	37%	35%	39%	36%	31%	31%	43%	32%	46%
Not that important	9%	11%	12%	8%	6%	5%	10%	12%	9%	4%	10%	11%	3%	8%	9%	7%	15%	6%	3%
Not very important	5%	6%	5%	5%	3%	4%	5%	5%	6%	7%	6%	5%	4%	2%	6%	5%	4%	4%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(69.A) If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of? Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55	
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53	
Parcels	44%	47%	41%	50%	44%	44%	44%	39%	43%	45%	44%	50%	49%	39%	40%	57%	41%	39%	
Letters and stamps	45%	45%	44%	44%	44%	44%	43%	40%	43%	46%	41%	53%	49%	40%	45%	55%	39%	41%	
Withdrawal or depositing of cash	66%	66%	65%	67%	70%	60%	59%	55%	64%	63%	65%	72%	69%	75%	74%	75%	79%	72%	
Pensions and social benefits	32%	33%	31%	41%	35%	28%	27%	28%	33%	30%	34%	34%	41%	39%	35%	36%	26%	25%	
Paying bills (e.g. utilities, council tax, local council payments)	63%	61%	64%	70%	66%	57%	58%	57%	64%	60%	63%	64%	73%	66%	69%	64%	58%	64%	
Government savings products and postal orders	25%	27%	23%	41%	29%	21%	18%	26%	22%	20%	28%	27%	38%	32%	33%	33%	21%	28%	
Personal banking services (e.g. loans and savings), insurance products	61%	62%	60%	70%	67%	54%	50%	49%	59%	56%	62%	66%	71%	73%	72%	73%	54%	72%	
Passport and driving licence applications, road tax payment and identity services	42%	46%	38%	54%	46%	38%	34%	34%	42%	40%	46%	46%	51%	50%	41%	43%	25%	39%	
Foreign currency	64%	66%	62%	73%	66%	60%	53%	48%	61%	61%	66%	73%	77%	82%	70%	80%	53%	74%	
None of the above	10%	10%	11%	5%	8%	11%	16%	13%	14%	12%	9%	7%	6%	4%	5%	5%	4%	6%	

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(69.B) If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of? Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Parcels	44%	41%	41%	42%	47%	46%	46%	42%	44%	41%	49%	46%	47%	41%	48%	45%	41%	42%	42%
Letters and stamps	45%	30%	36%	41%	49%	50%	56%	38%	47%	43%	53%	45%	46%	48%	55%	43%	43%	39%	36%
Withdrawal or depositing of cash	66%	60%	61%	63%	66%	71%	72%	63%	67%	69%	72%	62%	60%	66%	66%	67%	67%	66%	62%
Pensions and social benefits	32%	21%	26%	30%	30%	33%	47%	30%	35%	30%	39%	38%	28%	32%	26%	26%	31%	34%	41%
Paying bills (e.g. utilities, council tax, local council payments)	63%	48%	55%	59%	66%	71%	73%	56%	67%	63%	69%	63%	54%	60%	63%	67%	66%	57%	65%
Government savings products and postal orders	25%	17%	21%	23%	23%	32%	33%	23%	31%	21%	28%	28%	23%	28%	24%	24%	17%	24%	36%
Personal banking services (e.g. loans and savings), insurance products	61%	52%	52%	57%	61%	69%	71%	54%	65%	64%	70%	62%	52%	55%	54%	62%	61%	61%	73%
Passport and driving licence applications, road tax payment and identity services	42%	37%	33%	36%	39%	48%	56%	37%	44%	43%	53%	46%	36%	45%	38%	41%	40%	36%	40%
Foreign currency	64%	47%	56%	59%	67%	75%	78%	61%	69%	68%	72%	63%	58%	60%	59%	65%	68%	59%	67%
None of the above	10%	13%	13%	12%	9%	8%	6%	10%	12%	9%	5%	12%	14%	9%	13%	9%	9%	13%	10%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(70.A) You said that if the Post Office was to shut down, you could find an alternative provider you could go to for sending parcels. Who do you think that would be?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	886	462	420	43	232	181	224	52	158	183	143	125	68	31	25	24	12	22
Weighted	884	473	407	40	226	196	221	53	157	184	143	125	68	29	25	23	11	20
Amazon Logistics	3%	4%	2%	0%	3%	5%	2%	2%	1%	3%	2%	5%	1%	3%	8%	4%	10%	0%
DHL	9%	9%	9%	16%	7%	10%	7%	11%	6%	10%	8%	11%	16%	6%	0%	12%	8%	9%
DPD	10%	9%	11%	14%	10%	12%	11%	8%	10%	10%	12%	9%	10%	10%	7%	8%	0%	5%
City Sprint	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
CollectPlus	5%	4%	7%	9%	6%	5%	2%	0%	3%	3%	8%	6%	8%	20%	4%	4%	0%	9%
Fedex	3%	4%	2%	5%	2%	4%	3%	5%	2%	2%	3%	4%	1%	7%	8%	4%	0%	0%
Hermes ParcelShip	32%	30%	35%	21%	31%	28%	38%	30%	35%	31%	31%	35%	36%	25%	29%	11%	42%	50%
UK Mail	9%	11%	7%	11%	10%	10%	7%	11%	9%	11%	13%	4%	11%	3%	11%	13%	0%	5%
UPS	2%	3%	1%	5%	1%	1%	2%	9%	1%	1%	2%	2%	3%	3%	0%	4%	8%	4%
Yodel	4%	4%	4%	0%	4%	6%	3%	0%	6%	5%	4%	5%	0%	4%	5%	10%	0%	0%
Courier collection	5%	5%	4%	5%	7%	1%	5%	9%	4%	5%	2%	7%	3%	3%	5%	4%	8%	9%
Other (Please Specify)	5%	6%	4%	7%	5%	2%	5%	2%	6%	6%	5%	2%	7%	0%	7%	9%	8%	0%
Don't Know	13%	12%	14%	7%	14%	15%	15%	12%	17%	13%	12%	9%	3%	16%	15%	16%	15%	9%

Note:

BASE: only people who responded: "Parcels" to If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of? Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(70.B) You said that if the Post Office was to shut down, you could find an alternative provider you could go to for sending parcels. Who do you think that would be?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	886	108	145	134	163	138	198	122	118	69	89	68	87	65	39	103	69	42	15
Weighted	884	116	142	145	159	130	192	120	116	67	88	65	85	65	38	99	73	42	25
Amazon Logistics	3%	7%	3%	4%	3%	1%	1%	9%	1%	3%	2%	3%	1%	0%	3%	3%	0%	0%	8%
DHL	9%	7%	8%	8%	13%	8%	8%	10%	13%	7%	8%	8%	9%	3%	5%	9%	12%	0%	20%
DPD	10%	13%	18%	9%	12%	6%	4%	7%	7%	13%	3%	6%	9%	14%	11%	11%	15%	14%	26%
City Sprint	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%
CollectPlus	5%	4%	11%	5%	5%	3%	3%	9%	3%	4%	6%	4%	5%	4%	2%	7%	7%	3%	0%
Fedex	3%	6%	3%	5%	1%	3%	3%	6%	2%	1%	2%	6%	3%	0%	5%	0%	0%	8%	7%
Hermes ParcelShip	32%	31%	20%	29%	35%	39%	37%	22%	33%	35%	40%	30%	40%	37%	30%	32%	30%	30%	26%
UK Mail	9%	11%	13%	10%	3%	6%	12%	10%	8%	7%	12%	10%	15%	14%	3%	9%	6%	7%	0%
UPS	2%	5%	4%	3%	1%	1%	1%	2%	3%	1%	4%	0%	1%	3%	2%	3%	1%	2%	0%
Yodel	4%	3%	6%	7%	4%	3%	2%	5%	4%	6%	2%	5%	5%	0%	11%	4%	3%	3%	0%
Courier collection	5%	4%	3%	5%	4%	5%	6%	4%	4%	4%	5%	4%	4%	4%	7%	7%	8%	0%	0%
Other (Please Specify)	5%	1%	3%	3%	5%	5%	10%	4%	8%	5%	2%	6%	2%	5%	2%	4%	7%	7%	7%
Don't Know	13%	9%	8%	11%	15%	19%	14%	13%	12%	13%	13%	17%	7%	15%	17%	11%	11%	23%	6%

Notes:

BASE: only people who responded; "Parcels" to If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of? Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(71.A) You said that if the Post Office was to shut down, you could find an alternative provider you could go to for withdrawing or depositing cash. Who do you think that would be?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1331	648	679	58	376	245	296	75	236	260	210	181	98	58	46	32	22	40
Weighted	1323	666	653	54	363	264	294	76	235	257	210	180	97	57	46	31	22	38
Your local bank	50%	52%	49%	45%	48%	56%	49%	49%	54%	49%	50%	52%	45%	51%	42%	66%	31%	47%
Cash back from a local retailer	4%	4%	4%	3%	5%	4%	4%	12%	2%	5%	3%	5%	2%	2%	9%	6%	4%	2%
Cash point	43%	42%	44%	49%	45%	37%	45%	38%	41%	45%	45%	41%	49%	46%	47%	28%	60%	51%
Other (Please Specify)	1%	1%	1%	0%	0%	2%	0%	0%	1%	1%	0%	1%	2%	0%	0%	0%	0%	0%
Don't Know	1%	1%	2%	3%	1%	2%	2%	1%	2%	0%	1%	1%	2%	2%	2%	0%	5%	0%

Note:

BASE: only people who responded; "Withdrawal or depositing of cash" to "If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of?" Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(71.B) You said that if the Post Office was to shut down, you could find an alternative provider you could go to for withdrawing or depositing cash. Who do you think that would be?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1331	161	212	200	234	210	314	184	179	114	131	91	112	108	55	153	115	67	22
Weighted	1323	171	208	216	225	199	304	179	175	110	130	87	109	107	53	148	122	67	37
Your local bank	50%	55%	46%	47%	53%	47%	53%	56%	51%	49%	51%	57%	42%	42%	47%	47%	54%	49%	65%
Cash back from a local retailer	4%	5%	3%	5%	4%	4%	4%	3%	6%	4%	6%	3%	7%	2%	0%	5%	5%	3%	0%
Cash point	43%	39%	49%	45%	39%	46%	41%	39%	41%	43%	42%	38%	50%	53%	53%	44%	39%	43%	35%
Other (Please Specify)	1%	0%	0%	1%	2%	1%	1%	0%	1%	2%	1%	2%	1%	0%	0%	1%	1%	0%	0%
Don't Know	1%	1%	0%	2%	2%	1%	1%	2%	1%	2%	1%	0%	0%	3%	0%	2%	1%	6%	0%

Note:
 BASE: only people who responded; "Withdrawal or depositing of cash" to If your local Post Office was to shut down, which of these services would you be able to find an alternative provider of? Please select all those that you could find a replacement for, even if you do not use them at the Post Office at the moment.

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(72.A) Are there any of these services that you were unaware that the Post Office offered before taking this survey? Please select any which you were unaware of

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Parcels	5%	7%	4%	3%	5%	7%	6%	2%	6%	6%	5%	5%	8%	4%	5%	5%	3%	6%
Letters and stamps	5%	6%	4%	3%	5%	5%	6%	4%	4%	5%	5%	7%	5%	3%	5%	5%	0%	6%
Withdrawal or depositing of cash	7%	6%	8%	12%	9%	5%	8%	10%	6%	8%	6%	10%	5%	10%	8%	5%	4%	9%
Pensions and social benefits	11%	9%	13%	7%	14%	9%	11%	14%	10%	11%	9%	12%	8%	10%	13%	12%	18%	10%
Paying bills (e.g. utilities, council tax, local council payments)	8%	7%	9%	5%	11%	7%	8%	10%	8%	9%	7%	8%	9%	10%	5%	5%	4%	8%
Government savings products and postal orders	12%	11%	12%	9%	13%	11%	11%	17%	12%	12%	9%	14%	10%	14%	10%	5%	15%	11%
Personal banking services (e.g. loans and savings), insurance products	12%	10%	14%	7%	12%	12%	12%	14%	12%	11%	11%	15%	13%	14%	6%	12%	11%	10%
Passport and driving licence applications, road tax payment and identity services	5%	6%	5%	3%	7%	6%	5%	8%	5%	5%	5%	7%	7%	7%	5%	5%	0%	4%
Foreign currency	6%	7%	5%	4%	7%	6%	7%	7%	5%	6%	7%	9%	7%	9%	3%	5%	0%	8%
None of the above - I was aware of all these services prior to taking this survey	70%	71%	70%	75%	68%	70%	70%	59%	73%	71%	73%	65%	71%	75%	72%	71%	70%	72%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(72.B) Are there any of these services that you were unaware that the Post Office offered before taking this survey? Please select any which you were unaware of

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Parcels	5%	5%	6%	10%	5%	4%	3%	7%	4%	3%	8%	5%	8%	4%	5%	4%	5%	12%	0%
Letters and stamps	5%	4%	6%	8%	4%	3%	3%	6%	3%	5%	9%	6%	5%	2%	5%	4%	4%	9%	0%
Withdrawal or depositing of cash	7%	10%	10%	8%	7%	4%	4%	12%	7%	4%	7%	6%	8%	5%	4%	6%	8%	8%	3%
Pensions and social benefits	11%	28%	19%	9%	7%	3%	4%	18%	11%	9%	10%	9%	13%	6%	11%	10%	9%	9%	12%
Paying bills (e.g. utilities, council tax, local council payments)	8%	17%	11%	8%	6%	4%	5%	11%	9%	5%	8%	6%	12%	6%	8%	8%	7%	11%	3%
Government savings products and postal orders	12%	23%	20%	13%	8%	4%	5%	17%	9%	10%	12%	11%	12%	7%	10%	13%	11%	13%	13%
Personal banking services (e.g. loans and savings), insurance products	12%	21%	13%	11%	11%	7%	10%	19%	13%	9%	12%	11%	13%	9%	8%	7%	14%	13%	8%
Passport and driving licence applications, road tax payment and identity services	5%	10%	7%	6%	5%	3%	3%	9%	4%	4%	8%	4%	6%	4%	2%	4%	6%	8%	0%
Foreign currency	6%	11%	6%	8%	6%	4%	5%	10%	4%	7%	11%	4%	6%	4%	8%	6%	4%	8%	3%
None of the above - I was aware of all these services prior to taking this survey	70%	44%	55%	70%	78%	85%	82%	57%	72%	75%	70%	71%	66%	80%	74%	70%	71%	75%	73%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(73.A) Have you ever used the Post Office for any of the following? Select any which apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)	44%	42%	46%	41%	44%	47%	40%	30%	42%	45%	46%	52%	52%	41%	41%	44%	49%	46%
To send letters to friends/family	66%	61%	71%	77%	67%	59%	63%	53%	68%	68%	66%	68%	70%	63%	61%	69%	60%	67%
To send parcels to friends/family	68%	65%	71%	74%	69%	60%	62%	51%	68%	70%	65%	71%	73%	79%	73%	69%	70%	70%
To pick up official forms	44%	44%	43%	41%	42%	43%	41%	39%	45%	45%	46%	41%	42%	53%	49%	43%	47%	40%
To withdraw or deposit cash or cheques	27%	26%	29%	22%	26%	27%	29%	26%	33%	27%	33%	23%	26%	20%	22%	13%	29%	18%
To exchange money for a foreign currency	36%	38%	34%	34%	38%	34%	25%	18%	30%	34%	39%	41%	42%	52%	50%	41%	57%	23%
To send money to friends or relatives abroad	7%	8%	7%	4%	6%	10%	7%	8%	8%	7%	7%	8%	6%	11%	10%	14%	7%	5%
To access Universal Credit or other benefits	4%	3%	4%	0%	3%	3%	6%	7%	8%	4%	2%	2%	2%	0%	0%	0%	0%	0%
For insurance	6%	8%	5%	10%	5%	6%	4%	2%	5%	5%	6%	8%	13%	13%	2%	14%	3%	8%
For other financial services	5%	6%	4%	5%	4%	7%	4%	3%	6%	3%	5%	4%	9%	12%	5%	7%	4%	0%
For mortgage services	1%	2%	1%	0%	1%	1%	1%	1%	1%	0%	1%	2%	1%	5%	0%	5%	0%	2%
For broadband services	3%	3%	3%	3%	2%	4%	3%	2%	3%	4%	3%	4%	2%	1%	0%	4%	0%	0%
To return online orders	50%	44%	56%	52%	51%	48%	43%	36%	47%	51%	49%	56%	58%	55%	55%	45%	64%	49%
To buy stamps/envelopes	76%	74%	78%	82%	76%	74%	72%	60%	77%	76%	78%	77%	80%	89%	74%	74%	74%	78%
To pay bills	26%	25%	27%	16%	21%	29%	33%	31%	34%	27%	27%	23%	17%	21%	24%	18%	22%	16%
Other (Please Specify)	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	3%	0%	0%	0%	0%	0%
None of the above - I do not use the Post Office	5%	6%	4%	4%	3%	6%	8%	9%	5%	4%	3%	4%	6%	2%	5%	2%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(73.B) Have you ever used the Post Office for any of the following? Select any which apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)	44%	35%	44%	50%	52%	50%	35%	38%	40%	52%	49%	48%	37%	45%	50%	46%	43%	50%	42%
To send letters to friends/family	66%	44%	50%	66%	74%	76%	81%	57%	71%	67%	68%	69%	58%	69%	60%	69%	71%	74%	63%
To send parcels to friends/family	68%	48%	58%	69%	71%	78%	80%	64%	70%	73%	72%	69%	57%	64%	64%	66%	69%	72%	82%
To pick up official forms	44%	20%	33%	47%	56%	53%	51%	37%	47%	45%	49%	41%	38%	47%	47%	49%	46%	40%	39%
To withdraw or deposit cash or cheques	27%	21%	24%	30%	31%	29%	29%	19%	24%	29%	21%	28%	32%	38%	23%	36%	23%	34%	34%
To exchange money for a foreign currency	36%	25%	33%	38%	38%	42%	38%	30%	35%	44%	39%	35%	32%	34%	22%	42%	41%	31%	36%
To send money to friends or relatives abroad	7%	9%	8%	9%	7%	6%	6%	9%	7%	8%	4%	7%	9%	6%	9%	7%	8%	9%	3%
To access Universal Credit or other benefits	4%	3%	5%	3%	6%	4%	2%	3%	6%	3%	3%	1%	4%	4%	2%	3%	4%	5%	6%
For insurance	6%	5%	5%	6%	8%	8%	7%	6%	6%	7%	4%	8%	2%	10%	1%	8%	9%	6%	12%
For other financial services	5%	4%	4%	4%	7%	4%	6%	5%	4%	4%	4%	4%	5%	5%	3%	9%	4%	5%	6%
For mortgage services	1%	1%	2%	3%	1%	0%	0%	3%	1%	1%	1%	1%	0%	1%	0%	0%	1%	1%	0%
For broadband services	3%	2%	3%	4%	3%	3%	2%	3%	1%	3%	2%	4%	2%	4%	5%	3%	6%	3%	0%
To return online orders	50%	40%	44%	47%	58%	52%	54%	45%	53%	56%	50%	50%	43%	53%	46%	52%	47%	50%	52%
To buy stamps/envelopes	76%	53%	59%	74%	86%	88%	91%	65%	80%	78%	83%	78%	73%	80%	65%	78%	78%	79%	72%
To pay bills	26%	13%	22%	30%	37%	32%	23%	27%	20%	30%	19%	24%	28%	32%	22%	31%	25%	29%	33%
Other (Please Specify)	1%	2%	1%	1%	1%	1%	3%	1%	1%	2%	2%	3%	0%	1%	0%	2%	2%	1%	0%
None of the above - I do not use the Post Office	5%	11%	7%	4%	4%	2%	2%	5%	4%	5%	4%	6%	7%	2%	11%	5%	3%	5%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(74.A) And if the Post Office were to offer the following services, which do you think you would be likely to use? Please select all that apply.

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55	
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53	
Send parcels through couriers other than the Royal Mail	51%	51%	52%	49%	53%	51%	49%	47%	52%	50%	52%	53%	56%	51%	60%	51%	68%	52%	
Pick up Amazon or other online retail	49%	48%	50%	37%	55%	47%	45%	43%	49%	49%	48%	49%	52%	58%	52%	58%	57%	56%	
Donate money to charities	10%	11%	10%	6%	12%	11%	8%	12%	9%	8%	11%	11%	10%	19%	13%	16%	7%	9%	
Verifying your identity for official documents	17%	14%	20%	5%	13%	26%	23%	15%	18%	22%	16%	16%	12%	14%	14%	14%	28%	11%	
Verifying your identity for official documents	32%	34%	30%	43%	37%	20%	23%	27%	33%	29%	32%	31%	40%	36%	34%	36%	24%	32%	
None of the above	12%	13%	11%	17%	11%	11%	14%	13%	13%	12%	12%	13%	11%	13%	11%	14%	3%	11%	
Don't Know	11%	11%	12%	13%	8%	12%	14%	11%	12%	11%	11%	9%	10%	6%	10%	2%	7%	13%	

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(74.B) And if the Post Office were to offer the following services, which do you think you would be likely to use? Please select all that apply.

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Send parcels through couriers other than the Royal Mail	51%	50%	55%	62%	54%	47%	41%	53%	48%	54%	51%	56%	52%	50%	53%	51%	48%	45%	61%
Pick up Amazon or other online retail	49%	50%	54%	59%	50%	41%	40%	53%	44%	51%	47%	50%	49%	46%	58%	51%	50%	44%	48%
Donate money to charities	10%	16%	15%	9%	8%	7%	7%	15%	9%	9%	11%	11%	12%	8%	13%	8%	7%	10%	14%
Verifying your identity for official documents	17%	7%	1%	44%	41%	6%	2%	20%	11%	22%	14%	15%	21%	22%	13%	17%	17%	16%	15%
Verifying your itentity for official documents	32%	27%	44%	11%	14%	45%	46%	28%	33%	28%	41%	30%	27%	31%	29%	36%	34%	28%	30%
None of the above	12%	9%	9%	8%	13%	15%	18%	8%	14%	13%	14%	11%	15%	10%	6%	13%	10%	15%	17%
Don't Know	11%	12%	10%	7%	9%	15%	16%	9%	14%	8%	11%	14%	6%	13%	17%	11%	10%	18%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(75.A) In the last year, have you sent any of the following from the Post Office? Please select any which apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
A birthday present	33%	29%	36%	41%	33%	32%	25%	23%	31%	30%	31%	41%	37%	39%	41%	40%	39%	40%
A non-birthday present (e.g. Christmas, mother's/father's day)	32%	26%	37%	38%	30%	30%	28%	30%	34%	28%	31%	39%	33%	33%	22%	41%	31%	37%
A present or card to a sick friend	24%	21%	27%	34%	22%	20%	21%	19%	26%	24%	23%	25%	24%	27%	12%	27%	20%	23%
Important documents	37%	40%	35%	47%	36%	35%	31%	23%	38%	38%	36%	37%	47%	43%	35%	49%	46%	45%
Returning an item from online retail	45%	40%	51%	50%	47%	43%	38%	36%	39%	45%	45%	52%	49%	54%	49%	63%	52%	51%
None of the above	23%	27%	20%	20%	21%	25%	31%	32%	25%	24%	24%	17%	18%	16%	24%	15%	11%	20%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(75.B) In the last year, have you sent any of the following from the Post Office? Please select any which apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
A birthday present	33%	22%	27%	34%	33%	39%	40%	29%	31%	36%	37%	33%	26%	24%	32%	34%	40%	42%	41%
A non-birthday present (e.g. Christmas, mother's/father's day)	32%	20%	26%	34%	33%	35%	39%	30%	33%	38%	32%	32%	28%	29%	30%	30%	34%	34%	34%
A present or card to a sick friend	24%	15%	16%	19%	24%	27%	37%	22%	23%	26%	18%	27%	22%	23%	23%	26%	22%	32%	26%
Important documents	37%	25%	33%	43%	39%	38%	43%	40%	36%	43%	35%	40%	31%	38%	43%	41%	38%	31%	29%
Returning an item from online retail	45%	45%	44%	42%	50%	43%	48%	41%	48%	47%	44%	43%	43%	46%	43%	47%	49%	48%	47%
None of the above	23%	30%	26%	22%	22%	26%	17%	23%	25%	21%	27%	20%	27%	23%	26%	20%	20%	27%	26%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(76.A) Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
A dedicated Post Office (e.g. one that only sells Post Office products and services)	18%	18%	17%	13%	17%	18%	17%	16%	20%	15%	19%	21%	17%	20%	25%	19%	18%	5%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	27%	25%	28%	18%	25%	29%	28%	33%	26%	28%	23%	27%	27%	23%	23%	21%	36%	26%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	20%	20%	20%	19%	21%	22%	18%	17%	21%	22%	22%	16%	17%	25%	14%	24%	17%	18%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	28%	29%	28%	41%	30%	23%	26%	23%	27%	27%	30%	29%	33%	23%	27%	31%	22%	42%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	1%	1%	2%	1%	1%	0%	1%	0%	1%	1%	1%	1%	2%	1%	2%	3%	0%
A mobile Post Office that is operated from a van	0%	0%	0%	0%	0%	1%	1%	1%	0%	0%	1%	0%	0%	0%	2%	2%	0%	0%
Have not visited the Post Office	3%	4%	3%	3%	3%	4%	5%	5%	3%	4%	2%	3%	2%	5%	3%	0%	0%	4%
Don't Know	3%	3%	3%	3%	2%	3%	5%	4%	2%	3%	2%	3%	3%	2%	4%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(76.B) Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
A dedicated Post Office (e.g. one that only sells Post Office products and services)	18%	22%	21%	17%	19%	13%	15%	22%	10%	21%	16%	20%	15%	18%	18%	25%	15%	18%	11%
A dedicated Post Office that also sells other products (e.g. cards, stationery, newspapers and confectionery)	27%	31%	28%	28%	25%	29%	22%	29%	22%	21%	20%	31%	31%	40%	22%	30%	23%	25%	9%
A Post Office located inside another store which has more than 2 different Post Office counters/windows	20%	13%	18%	23%	24%	16%	24%	20%	24%	21%	25%	17%	21%	14%	20%	11%	23%	22%	23%
A Post Office located inside another store with 1 or 2 Post Office counters/windows	28%	18%	22%	26%	28%	36%	37%	18%	39%	28%	35%	21%	25%	22%	29%	25%	35%	26%	49%
A remote or rural Post Office that is located in unusual premises (e.g. a church hall or a pub)	1%	1%	1%	1%	1%	1%	0%	0%	1%	1%	1%	1%	1%	1%	2%	1%	0%	2%	3%
A mobile Post Office that is operated from a van	0%	1%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	1%	0%	0%	0%
Have not visited the Post Office	3%	7%	4%	3%	3%	3%	1%	4%	1%	4%	2%	5%	6%	2%	5%	4%	3%	3%	5%
Don't Know	3%	7%	6%	2%	1%	2%	1%	6%	2%	4%	2%	4%	2%	2%	4%	3%	2%	5%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(77.A) Excluding Post Offices services, how much in total did you spend in this store on other goods and services? (eg food, newspapers etc)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	964	477	486	52	273	183	221	54	176	200	165	112	70	37	26	23	11	34
Weighted	966	490	475	48	266	199	221	54	175	200	168	112	71	36	26	23	11	32
Nothing	40%	41%	39%	42%	46%	37%	35%	28%	43%	38%	38%	47%	44%	54%	35%	48%	45%	33%
Less than £5	26%	24%	27%	31%	24%	26%	30%	32%	28%	28%	26%	15%	27%	13%	38%	22%	9%	27%
£5 to £10	15%	14%	17%	11%	14%	18%	14%	17%	14%	14%	18%	22%	11%	9%	8%	5%	26%	20%
£10 to £20	7%	9%	6%	2%	8%	5%	9%	7%	4%	9%	7%	8%	12%	2%	8%	8%	20%	6%
£20 to £40	3%	3%	2%	0%	2%	5%	1%	5%	1%	2%	2%	4%	2%	6%	4%	9%	0%	0%
£40 to £60	1%	0%	1%	2%	1%	1%	0%	0%	1%	1%	0%	1%	1%	0%	0%	4%	0%	3%
Over £60	1%	1%	0%	0%	0%	1%	1%	0%	1%	0%	0%	1%	0%	0%	4%	0%	0%	0%
Don't Know/Don't Remember	8%	8%	8%	12%	5%	8%	10%	9%	8%	8%	8%	3%	3%	16%	4%	4%	0%	12%

Note:

BASE: only people who responded; "A Post Office located inside another store which has more than 2 different Post Office counters/windows, A Post Office located inside another store with 1 or 2 Post Office counters/windows" to Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(77.B) Excluding Post Offices services, how much in total did you spend in this store on other goods and services? (eg food, newspapers etc)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	964	84	137	151	178	151	263	110	169	81	109	57	86	59	41	81	98	48	25
Weighted	966	88	136	168	175	145	254	107	164	79	108	54	83	58	39	79	104	48	43
Nothing	40%	37%	36%	42%	38%	40%	44%	48%	46%	39%	45%	43%	39%	37%	37%	33%	41%	21%	32%
Less than £5	26%	25%	30%	26%	24%	26%	25%	18%	26%	29%	19%	25%	32%	33%	22%	28%	25%	34%	29%
£5 to £10	15%	19%	17%	14%	16%	18%	11%	14%	14%	10%	16%	17%	14%	15%	17%	19%	15%	19%	16%
£10 to £20	7%	10%	10%	8%	10%	3%	6%	10%	4%	8%	7%	6%	6%	5%	7%	6%	11%	8%	15%
£20 to £40	3%	4%	2%	3%	4%	1%	1%	4%	2%	2%	5%	0%	1%	3%	3%	0%	2%	4%	4%
£40 to £60	1%	0%	1%	0%	1%	1%	1%	0%	1%	1%	1%	2%	0%	0%	2%	1%	0%	0%	0%
Over £60	1%	1%	1%	0%	1%	0%	1%	1%	1%	1%	0%	0%	1%	0%	0%	1%	0%	0%	0%
Don't Know/Don't Remember	8%	4%	3%	7%	7%	10%	11%	4%	8%	9%	8%	7%	7%	6%	12%	11%	6%	14%	4%

Note:
 BASE: only people who responded; "A Post Office located inside another store which has more than 2 different Post Office counters/windows, A Post Office located inside another store with 1 or 2 Post Office counters/windows" to Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?
 BASE: Excludes people who responded; " Don't Know - Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?
 Fieldwork: August 24th - August 30th 2020
 Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(78.A) And how likely do you think it is that you would have visited this store if you had not needed Post Office services?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	964	477	486	52	273	183	221	54	176	200	165	112	70	37	26	23	11	34
Weighted	966	490	475	48	266	199	221	54	175	200	168	112	71	36	26	23	11	32
Very likely	11%	12%	10%	11%	10%	12%	12%	22%	10%	8%	15%	13%	10%	5%	7%	13%	9%	11%
Somewhat likely	16%	15%	18%	9%	18%	18%	18%	14%	16%	21%	16%	16%	14%	15%	11%	0%	20%	15%
Neither likely or unlikely	13%	13%	14%	18%	11%	16%	15%	16%	13%	14%	14%	11%	13%	13%	16%	9%	10%	15%
Somewhat unlikely	17%	19%	16%	13%	17%	17%	14%	9%	20%	19%	14%	16%	19%	20%	24%	31%	8%	15%
Not at all likely	40%	38%	41%	48%	41%	33%	39%	37%	38%	35%	39%	44%	45%	44%	42%	43%	54%	44%
Don't Know	2%	3%	2%	0%	3%	5%	3%	2%	3%	3%	2%	0%	0%	3%	0%	5%	0%	0%

Note:

BASE: only people who responded; "A Post Office located inside another store which has more than 2 different Post Office counters/windows, A Post Office located inside another store with 1 or 2 Post Office counters/windows" to Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(78.B) And how likely do you think it is that you would have visited this store if you had not needed Post Office services?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	964	84	137	151	178	151	263	110	169	81	109	57	86	59	41	81	98	48	25
Weighted	966	88	136	168	175	145	254	107	164	79	108	54	83	58	39	79	104	48	43
Very likely	11%	8%	8%	7%	16%	16%	11%	6%	19%	9%	12%	10%	8%	15%	17%	10%	5%	17%	8%
Somewhat likely	16%	20%	17%	20%	17%	14%	13%	17%	11%	18%	13%	17%	22%	13%	19%	17%	16%	18%	31%
Neither likely or unlikely	13%	16%	19%	8%	12%	10%	16%	16%	9%	12%	15%	14%	10%	22%	13%	15%	15%	8%	18%
Somewhat unlikely	17%	17%	13%	18%	17%	20%	16%	15%	15%	18%	22%	22%	17%	16%	17%	13%	16%	20%	15%
Not at all likely	40%	36%	41%	45%	34%	39%	41%	46%	43%	41%	39%	36%	40%	31%	29%	44%	42%	35%	23%
Don't Know	2%	3%	1%	3%	3%	2%	2%	0%	2%	1%	0%	2%	4%	3%	5%	1%	6%	2%	4%

Note:
 BASE: only people who responded; "A Post Office located inside another store which has more than 2 different Post Office counters/windows, A Post Office located inside another store with 1 or 2 Post Office counters/windows" to Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?
 BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?
 Fieldwork: August 24th - August 30th 2020
 Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(79.A) On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	1945	932	1008	84	518	392	481	130	355	391	313	241	137	73	60	42	28	53
Weighted	1943	965	973	78	502	424	476	131	353	390	316	241	138	72	60	41	27	51
None - I only stopped at the Post Office	57%	56%	58%	61%	57%	59%	55%	49%	52%	58%	60%	63%	62%	57%	65%	54%	60%	53%
One	17%	17%	17%	12%	18%	18%	18%	16%	19%	18%	18%	17%	11%	13%	22%	16%	22%	16%
Two	10%	10%	9%	7%	9%	8%	10%	11%	12%	9%	9%	7%	13%	11%	5%	11%	0%	18%
Three	4%	4%	4%	6%	5%	3%	3%	8%	5%	3%	2%	4%	7%	3%	0%	5%	3%	4%
Four or more	2%	1%	2%	2%	3%	2%	1%	2%	2%	3%	1%	1%	0%	3%	2%	3%	3%	0%
Don't Know/Don't Remember	7%	8%	7%	8%	7%	7%	8%	9%	8%	7%	8%	5%	4%	11%	2%	11%	8%	5%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(79.B) On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1945	249	335	307	343	285	426	276	265	159	180	139	174	159	78	218	166	98	33
Weighted	1943	264	329	333	332	271	414	270	259	154	178	134	171	158	75	213	176	98	57
None - I only stopped at the Post Office	57%	49%	56%	59%	57%	62%	57%	49%	58%	57%	59%	59%	53%	59%	49%	60%	60%	64%	58%
One	17%	16%	20%	19%	18%	13%	17%	20%	18%	15%	17%	14%	20%	16%	18%	18%	18%	12%	19%
Two	10%	12%	10%	10%	11%	7%	9%	12%	8%	11%	9%	10%	8%	9%	18%	8%	6%	10%	12%
Three	4%	7%	2%	2%	5%	3%	5%	4%	5%	2%	2%	7%	7%	2%	6%	4%	3%	2%	3%
Four or more	2%	2%	1%	1%	2%	2%	2%	1%	1%	4%	3%	1%	1%	3%	0%	1%	3%	1%	0%
Don't Know/Don't Remember	7%	7%	4%	6%	5%	11%	10%	7%	8%	7%	8%	4%	9%	8%	4%	6%	9%	7%	8%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(80.A) In total, how much did you spend at these other shops, cafes, pubs, or restaurants?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	633	305	327	23	175	124	154	49	133	127	95	72	43	21	17	15	8	20
Weighted	634	318	315	21	169	134	154	49	133	128	94	72	44	21	17	15	8	19
Nothing	2%	2%	3%	4%	1%	5%	1%	4%	2%	1%	2%	3%	4%	0%	0%	0%	0%	0%
£0 to £5	17%	16%	18%	13%	14%	18%	21%	16%	21%	16%	19%	10%	15%	4%	7%	13%	24%	14%
£5 to £10	25%	24%	25%	21%	25%	23%	30%	31%	26%	28%	26%	23%	20%	30%	21%	13%	13%	15%
£10 to £20	28%	31%	25%	14%	30%	28%	23%	21%	24%	24%	31%	28%	35%	32%	54%	53%	26%	32%
£20 to £40	13%	14%	12%	30%	15%	12%	9%	14%	10%	15%	12%	18%	12%	20%	0%	14%	23%	10%
£40 to £60	4%	5%	3%	10%	4%	4%	4%	6%	3%	4%	1%	5%	8%	4%	7%	7%	0%	10%
Over £60	3%	3%	3%	0%	3%	4%	2%	2%	1%	4%	3%	5%	2%	9%	6%	0%	0%	5%
Don't Know/Don't Remember	8%	5%	11%	9%	9%	6%	9%	6%	12%	7%	5%	8%	4%	0%	6%	0%	13%	14%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: only people who responded; "Four or more, One, Three, Two" to On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(80.B) In total, how much did you spend at these other shops, cafes, pubs, or restaurants?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	633	93	110	99	123	73	135	102	85	52	56	44	63	48	33	67	49	23	11
Weighted	634	98	108	108	119	68	132	101	82	50	55	43	63	48	32	66	52	24	19
Nothing	2%	2%	1%	1%	3%	3%	4%	1%	5%	4%	0%	0%	2%	2%	3%	1%	4%	5%	0%
£0 to £5	17%	14%	19%	22%	15%	17%	15%	13%	20%	8%	12%	17%	21%	20%	18%	16%	25%	17%	20%
£5 to £10	25%	28%	29%	21%	25%	23%	24%	27%	22%	27%	30%	25%	23%	19%	27%	22%	27%	22%	28%
£10 to £20	28%	28%	28%	35%	29%	24%	23%	30%	31%	23%	27%	26%	27%	26%	25%	28%	33%	31%	26%
£20 to £40	13%	15%	16%	12%	15%	9%	10%	16%	7%	15%	19%	11%	14%	12%	15%	17%	2%	9%	17%
£40 to £60	4%	5%	2%	5%	4%	9%	2%	6%	3%	6%	2%	2%	5%	4%	0%	8%	2%	4%	0%
Over £60	3%	1%	2%	1%	1%	5%	7%	2%	2%	6%	4%	0%	5%	4%	0%	2%	0%	8%	8%
Don't Know/Don't Remember	8%	8%	4%	3%	9%	9%	15%	6%	10%	11%	7%	19%	3%	13%	12%	6%	8%	4%	0%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: only people who responded; "Four or more, One, Three, Two" to On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(81.A) And how likely do you think it is that you would have visited those establishments if you had not gone to the Post Office?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	633	305	327	23	175	124	154	49	133	127	95	72	43	21	17	15	8	20
Weighted	634	318	315	21	169	134	154	49	133	128	94	72	44	21	17	15	8	19
Very likely	31%	31%	31%	43%	32%	25%	31%	26%	30%	37%	36%	34%	30%	27%	10%	13%	26%	25%
Somewhat likely	35%	36%	33%	26%	35%	35%	37%	40%	33%	39%	30%	30%	44%	43%	24%	26%	35%	44%
Neither likely or unlikely	16%	18%	15%	13%	15%	18%	15%	20%	17%	9%	17%	16%	19%	21%	42%	13%	13%	15%
Somewhat unlikely	11%	8%	13%	14%	12%	12%	9%	8%	11%	11%	9%	16%	2%	5%	12%	33%	0%	11%
Not at all likely	6%	5%	6%	4%	3%	8%	6%	2%	6%	4%	8%	4%	5%	4%	12%	15%	12%	5%
Don't Know	2%	1%	2%	0%	3%	2%	2%	4%	3%	1%	0%	0%	0%	0%	0%	0%	13%	0%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: only people who responded; "Four or more, One, Three, Two" to On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(81.B) And how likely do you think it is that you would have visited those establishments if you had not gone to the Post Office?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	633	93	110	99	123	73	135	102	85	52	56	44	63	48	33	67	49	23	11
Weighted	634	98	108	108	119	68	132	101	82	50	55	43	63	48	32	66	52	24	19
Very likely	31%	20%	29%	16%	25%	44%	51%	28%	31%	34%	41%	29%	28%	35%	41%	27%	28%	22%	27%
Somewhat likely	35%	38%	34%	47%	38%	27%	25%	37%	33%	36%	27%	30%	50%	37%	25%	28%	31%	44%	45%
Neither likely or unlikely	16%	19%	19%	17%	16%	12%	14%	15%	19%	10%	15%	11%	8%	13%	17%	24%	25%	25%	20%
Somewhat unlikely	11%	11%	16%	12%	11%	10%	4%	11%	7%	13%	7%	21%	8%	4%	10%	13%	14%	9%	8%
Not at all likely	6%	5%	2%	8%	8%	6%	4%	7%	7%	6%	11%	5%	1%	9%	3%	6%	2%	0%	0%
Don't Know	2%	6%	1%	0%	1%	1%	1%	1%	3%	2%	0%	4%	3%	2%	3%	2%	0%	0%	0%
N/A - I have not been to the Post Office	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note:

BASE: only people who responded; "Four or more, One, Three, Two" to On this occasion, besides the Post Office, how many other local shops, cafes, pubs or restaurants did you stop at?

BASE: Excludes people who responded; " Don't Know , Have not visited the Post Office" to: Think back to your most recent trip to the Post Office, which of the following best describes the type of branch you visited?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(82.A) Which of the following activities would you typically do at the same time as going to the Post Office (i.e. in the same journey, or the same round trip)? Please select all that apply.

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Food/grocery shop	43%	40%	46%	43%	41%	42%	44%	46%	49%	44%	41%	45%	36%	48%	39%	39%	22%	42%
Picking up a prescription	20%	17%	23%	29%	18%	18%	21%	26%	24%	19%	21%	20%	14%	18%	23%	17%	10%	14%
Picking up lunch	10%	11%	9%	8%	11%	9%	9%	8%	12%	9%	10%	12%	15%	9%	12%	2%	11%	15%
Going to the bank	16%	16%	16%	10%	13%	15%	14%	17%	17%	14%	15%	16%	19%	15%	16%	24%	11%	7%
Commuting to or from work	9%	8%	9%	5%	12%	9%	7%	10%	6%	9%	8%	10%	13%	8%	12%	14%	4%	9%
Doing exercise	12%	11%	13%	15%	11%	10%	13%	14%	13%	10%	13%	11%	12%	12%	13%	7%	10%	19%
Going to a cafe	10%	10%	11%	13%	9%	8%	9%	7%	12%	9%	11%	10%	11%	17%	10%	10%	7%	15%
None of the above	30%	31%	29%	29%	34%	30%	29%	29%	26%	31%	35%	29%	29%	29%	34%	35%	39%	29%
Don't Know	7%	8%	7%	7%	5%	7%	10%	8%	6%	6%	5%	8%	8%	4%	5%	5%	4%	7%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(82.B) Which of the following activities would you typically do at the same time as going to the Post Office (i.e. in the same journey, or the same round trip)? Please select all that apply.

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Food/grocery shop	43%	41%	42%	42%	45%	40%	48%	47%	42%	39%	41%	40%	48%	44%	39%	44%	42%	38%	51%
Picking up a prescription	20%	20%	15%	18%	19%	20%	27%	18%	21%	22%	20%	20%	22%	22%	22%	18%	19%	23%	20%
Picking up lunch	10%	16%	15%	12%	10%	4%	4%	13%	8%	12%	7%	8%	8%	12%	13%	11%	10%	8%	15%
Going to the bank	16%	19%	15%	15%	15%	14%	18%	19%	15%	19%	13%	16%	15%	14%	19%	16%	16%	18%	6%
Commuting to or from work	9%	9%	15%	13%	8%	7%	1%	14%	4%	7%	10%	7%	8%	9%	6%	11%	9%	8%	5%
Doing exercise	12%	11%	13%	11%	13%	12%	12%	15%	11%	13%	10%	8%	11%	12%	12%	14%	12%	18%	3%
Going to a cafe	10%	9%	11%	10%	10%	11%	12%	15%	10%	7%	11%	10%	11%	14%	10%	8%	7%	8%	11%
None of the above	30%	23%	26%	34%	28%	39%	30%	22%	37%	28%	31%	37%	30%	26%	26%	29%	33%	32%	28%
Don't Know	7%	15%	11%	6%	6%	4%	3%	10%	6%	8%	5%	6%	8%	10%	10%	5%	5%	10%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(83.A) You said that you have used the Post Office for sending items that you have sold (e.g. through eBay, Amazon marketplace, etsy). How long have you been selling physical items through online marketplaces?

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	891	415	473	36	237	197	204	41	156	185	149	129	73	32	26	18	14	25	
Weighted	885	425	457	33	228	209	200	41	154	184	149	129	73	31	26	18	13	24	
Over 10 years	25%	25%	25%	20%	24%	25%	26%	21%	26%	22%	22%	29%	32%	24%	32%	15%	22%	35%	
5 to 10 years	22%	21%	22%	17%	21%	22%	23%	12%	19%	27%	23%	26%	23%	26%	15%	11%	29%	11%	
2 to 5 years	15%	18%	13%	22%	17%	13%	14%	19%	15%	11%	17%	14%	19%	13%	23%	28%	7%	26%	
1 - 2 years	13%	14%	13%	13%	14%	15%	11%	22%	10%	14%	16%	11%	16%	10%	8%	11%	13%	21%	
6 months - 1 year	6%	4%	7%	9%	6%	8%	6%	13%	6%	8%	3%	4%	2%	12%	4%	11%	7%	0%	
Under 6 months	7%	6%	9%	11%	7%	8%	8%	9%	11%	7%	4%	7%	4%	6%	14%	5%	14%	4%	
Don't know	11%	11%	11%	8%	10%	10%	13%	5%	12%	11%	15%	9%	4%	9%	4%	18%	8%	4%	

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(83.B) You said that you have used the Post Office for sending items that you have sold (e.g. through eBay, Amazon marketplace, etsy). How long have you been selling physical items through online marketplaces?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	891	96	155	161	184	146	149	111	108	87	90	70	69	72	41	104	73	51	15
Weighted	885	101	151	171	178	139	145	106	105	84	88	68	66	72	39	102	78	51	25
Over 10 years	25%	1%	23%	27%	35%	29%	25%	17%	29%	33%	29%	34%	22%	25%	22%	23%	18%	21%	26%
5 to 10 years	22%	9%	25%	27%	25%	21%	19%	18%	17%	23%	24%	16%	20%	32%	26%	24%	23%	27%	8%
2 to 5 years	15%	17%	13%	16%	12%	15%	19%	18%	15%	16%	13%	11%	18%	8%	10%	20%	21%	10%	20%
1 - 2 years	13%	28%	12%	10%	10%	12%	13%	13%	8%	9%	15%	18%	10%	14%	12%	14%	14%	16%	20%
6 months - 1 year	6%	17%	6%	4%	4%	7%	3%	5%	9%	6%	6%	6%	6%	2%	5%	4%	12%	6%	7%
Under 6 months	7%	17%	9%	6%	5%	4%	8%	12%	7%	5%	3%	7%	9%	4%	5%	12%	7%	6%	13%
Don't know	11%	10%	11%	10%	10%	13%	13%	16%	14%	9%	10%	8%	14%	15%	19%	4%	6%	14%	7%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(84.A) In the last year, how many physical items have you sold through online marketplaces?

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	891	415	473	36	237	197	204	41	156	185	149	129	73	32	26	18	14	25	
Weighted	885	425	457	33	228	209	200	41	154	184	149	129	73	31	26	18	13	24	
Over 100	4%	4%	4%	3%	3%	5%	2%	2%	3%	3%	4%	4%	5%	6%	7%	6%	21%	0%	
50 to 100	5%	5%	5%	5%	5%	5%	6%	0%	4%	6%	5%	7%	5%	6%	4%	7%	0%	4%	
25 to 50	8%	9%	8%	11%	8%	9%	7%	5%	10%	6%	8%	8%	10%	17%	5%	0%	7%	13%	
10 to 25	13%	12%	14%	28%	16%	9%	12%	21%	11%	12%	9%	15%	14%	13%	7%	11%	35%	35%	
5 to 10	19%	19%	19%	11%	20%	22%	17%	14%	19%	20%	18%	28%	18%	9%	24%	20%	22%	11%	
2 - 4	25%	26%	23%	25%	26%	29%	20%	45%	22%	23%	30%	20%	23%	18%	15%	27%	0%	24%	
1	10%	10%	9%	8%	6%	8%	14%	2%	16%	11%	7%	8%	10%	10%	14%	5%	0%	8%	
None	17%	15%	17%	8%	17%	15%	20%	10%	15%	20%	18%	12%	14%	21%	24%	23%	15%	4%	

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(84.B) In the last year, how many physical items have you sold through online marketplaces?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	891	96	155	161	184	146	149	111	108	87	90	70	69	72	41	104	73	51	15
Weighted	885	101	151	171	178	139	145	106	105	84	88	68	66	72	39	102	78	51	25
Over 100	4%	2%	4%	5%	4%	4%	3%	3%	3%	0%	4%	7%	1%	7%	0%	6%	3%	6%	6%
50 to 100	5%	3%	4%	7%	4%	5%	4%	6%	2%	7%	6%	5%	1%	10%	5%	2%	5%	6%	0%
25 to 50	8%	11%	9%	11%	9%	6%	4%	11%	7%	9%	9%	2%	8%	10%	5%	9%	8%	10%	13%
10 to 25	13%	17%	20%	9%	12%	9%	13%	13%	16%	16%	18%	14%	3%	11%	12%	15%	14%	11%	0%
5 to 10	19%	20%	14%	20%	23%	24%	15%	11%	15%	25%	18%	16%	28%	9%	32%	25%	20%	24%	13%
2 - 4	25%	27%	23%	23%	22%	23%	31%	28%	29%	13%	19%	32%	25%	24%	12%	20%	30%	22%	55%
1	10%	10%	9%	6%	12%	10%	12%	9%	15%	13%	10%	7%	3%	8%	13%	13%	9%	4%	7%
None	17%	9%	17%	19%	13%	19%	19%	19%	14%	16%	15%	18%	31%	20%	22%	9%	11%	18%	6%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(85.A) What proportion of the parcels you send go overseas?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	891	415	473	36	237	197	204	41	156	185	149	129	73	32	26	18	14	25
Weighted	885	425	457	33	228	209	200	41	154	184	149	129	73	31	26	18	13	24
All of them (100%)	1%	0%	1%	0%	1%	1%	0%	0%	1%	2%	1%	0%	0%	0%	0%	0%	0%	4%
Vast majority (75-99%)	2%	2%	1%	0%	2%	1%	2%	3%	1%	2%	1%	2%	0%	3%	7%	7%	0%	0%
Most of them (50-74%)	2%	3%	2%	3%	3%	2%	3%	0%	1%	4%	1%	4%	3%	4%	0%	0%	6%	5%
Significant minority (25-49%)	3%	4%	2%	5%	3%	2%	1%	2%	2%	5%	1%	1%	5%	3%	9%	0%	8%	4%
Small minority (1-24%)	26%	28%	24%	25%	23%	24%	27%	24%	27%	27%	26%	22%	24%	25%	23%	29%	43%	22%
None of them (0%)	67%	63%	70%	66%	67%	70%	67%	71%	67%	61%	70%	71%	68%	65%	61%	65%	43%	66%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(85.B) What proportion of the parcels you send go overseas?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	891	96	155	161	184	146	149	111	108	87	90	70	69	72	41	104	73	51	15
Weighted	885	101	151	171	178	139	145	106	105	84	88	68	66	72	39	102	78	51	25
All of them (100%)	1%	0%	2%	1%	2%	0%	0%	1%	0%	1%	1%	1%	0%	0%	0%	2%	0%	0%	7%
Vast majority (75-99%)	2%	3%	1%	2%	1%	1%	1%	3%	1%	1%	1%	0%	0%	3%	0%	1%	3%	0%	14%
Most of them (50-74%)	2%	5%	4%	3%	2%	1%	0%	5%	1%	8%	0%	0%	3%	0%	0%	1%	3%	2%	0%
Significant minority (25-49%)	3%	2%	5%	3%	3%	4%	2%	5%	2%	1%	1%	0%	4%	1%	2%	5%	7%	6%	0%
Small minority (1-24%)	26%	23%	25%	29%	23%	27%	26%	23%	26%	23%	29%	26%	24%	24%	25%	28%	39%	10%	20%
None of them (0%)	67%	67%	63%	62%	69%	67%	72%	63%	70%	65%	68%	72%	68%	71%	73%	64%	48%	82%	60%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(86.A) In the average month, how much income do you earn through selling items through online marketplaces?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	891	415	473	36	237	197	204	41	156	185	149	129	73	32	26	18	14	25
Weighted	885	425	457	33	228	209	200	41	154	184	149	129	73	31	26	18	13	24
Less than £50	65%	63%	66%	55%	68%	62%	67%	69%	69%	64%	66%	63%	65%	63%	73%	55%	65%	51%
£50 to £100	12%	12%	11%	14%	15%	12%	8%	8%	12%	10%	11%	17%	16%	13%	8%	6%	14%	15%
£100 to £500	7%	8%	6%	12%	6%	8%	7%	7%	5%	8%	7%	10%	5%	6%	0%	5%	14%	13%
£500 to £1,000	1%	2%	0%	3%	0%	1%	0%	0%	1%	1%	1%	1%	0%	4%	5%	6%	0%	0%
Over £1,000	1%	1%	1%	3%	0%	1%	0%	0%	1%	0%	1%	1%	3%	3%	4%	0%	0%	0%
Don't Know	15%	14%	15%	14%	10%	15%	18%	16%	12%	17%	13%	9%	12%	10%	11%	28%	7%	21%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(86.B) In the average month, how much income do you earn through selling items through online marketplaces?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	891	96	155	161	184	146	149	111	108	87	90	70	69	72	41	104	73	51	15
Weighted	885	101	151	171	178	139	145	106	105	84	88	68	66	72	39	102	78	51	25
Less than £50	65%	58%	57%	63%	69%	65%	75%	62%	66%	67%	71%	66%	64%	55%	59%	66%	68%	68%	59%
£50 to £100	12%	17%	14%	11%	10%	12%	8%	12%	7%	9%	8%	6%	15%	17%	22%	11%	12%	16%	19%
£100 to £500	7%	10%	15%	8%	5%	4%	1%	10%	9%	10%	5%	7%	3%	7%	3%	9%	6%	2%	7%
£500 to £1,000	1%	4%	1%	1%	1%	0%	1%	2%	0%	0%	0%	1%	2%	2%	2%	2%	0%	0%	0%
Over £1,000	1%	0%	3%	0%	2%	1%	0%	3%	1%	0%	0%	0%	1%	0%	2%	3%	0%	0%	0%
Don't Know	15%	12%	11%	17%	13%	19%	15%	11%	16%	14%	16%	21%	14%	19%	12%	10%	14%	14%	15%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(87.A) And what proportion do you send from the Post Office?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	891	415	473	36	237	197	204	41	156	185	149	129	73	32	26	18	14	25
Weighted	885	425	457	33	228	209	200	41	154	184	149	129	73	31	26	18	13	24
All of them (100%)	56%	52%	60%	53%	58%	60%	52%	63%	58%	60%	54%	48%	58%	52%	61%	49%	79%	52%
Vast majority (75-99%)	15%	18%	12%	11%	15%	9%	18%	17%	12%	11%	19%	18%	18%	13%	17%	25%	0%	8%
Most of them (50-74%)	8%	8%	8%	6%	8%	6%	10%	8%	7%	8%	7%	9%	8%	3%	4%	0%	14%	8%
Significant minority (25-49%)	4%	4%	5%	12%	5%	5%	3%	2%	5%	3%	2%	7%	6%	11%	0%	10%	0%	12%
Small minority (1-24%)	10%	12%	9%	11%	8%	13%	11%	7%	13%	10%	11%	13%	8%	15%	7%	0%	7%	8%
None of them (0%)	7%	7%	6%	8%	6%	7%	7%	3%	4%	8%	6%	5%	3%	6%	11%	16%	0%	11%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(87.B) And what proportion do you send from the Post Office?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	891	96	155	161	184	146	149	111	108	87	90	70	69	72	41	104	73	51	15
Weighted	885	101	151	171	178	139	145	106	105	84	88	68	66	72	39	102	78	51	25
All of them (100%)	56%	58%	53%	57%	58%	56%	53%	56%	62%	52%	55%	49%	41%	58%	53%	59%	60%	60%	68%
Vast majority (75-99%)	15%	18%	17%	16%	13%	13%	14%	15%	13%	18%	9%	18%	19%	12%	12%	16%	19%	18%	7%
Most of them (50-74%)	8%	8%	9%	6%	7%	10%	7%	7%	6%	9%	9%	9%	6%	9%	8%	9%	6%	4%	13%
Significant minority (25-49%)	4%	4%	7%	5%	3%	4%	3%	5%	6%	4%	5%	3%	8%	1%	3%	2%	7%	2%	0%
Small minority (1-24%)	10%	7%	9%	9%	13%	9%	13%	10%	8%	8%	13%	11%	19%	12%	15%	8%	5%	10%	13%
None of them (0%)	7%	4%	6%	6%	6%	8%	10%	7%	5%	8%	9%	10%	7%	8%	10%	6%	3%	6%	0%

Note:

BASE: Only people who responded; "To send parcels for items that you have sold (eg eBay, Amazon Marketplace, etsy)" to: Have you ever used the Post Office for any of the following? Select any which apply

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(88.A) How likely do you think it is in the next year that you will sell a physical item through an online marketplace (e.g. eBay, etsy)?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very likely	19%	18%	20%	24%	21%	20%	16%	16%	19%	17%	18%	27%	25%	22%	18%	23%	34%	19%
Somewhat likely	17%	19%	16%	13%	18%	20%	14%	13%	15%	16%	21%	19%	24%	12%	18%	20%	19%	17%
Neither likely or unlikely	16%	16%	16%	11%	14%	18%	19%	21%	18%	19%	16%	15%	12%	11%	8%	7%	8%	15%
Somewhat unlikely	11%	10%	12%	9%	11%	11%	10%	13%	13%	10%	10%	9%	11%	11%	17%	12%	14%	14%
Not at all likely	29%	30%	28%	37%	30%	24%	29%	28%	28%	31%	28%	24%	21%	41%	30%	38%	24%	29%
Don't Know	7%	6%	9%	6%	6%	6%	12%	10%	7%	7%	7%	7%	7%	2%	9%	0%	0%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(88.B) How likely do you think it is in the next year that you will sell a physical item through an online marketplace (e.g. eBay, etsy)?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very likely	19%	13%	25%	24%	24%	17%	12%	18%	17%	23%	24%	18%	18%	17%	18%	22%	14%	28%	11%
Somewhat likely	17%	29%	19%	23%	16%	13%	8%	20%	14%	18%	22%	16%	17%	20%	18%	16%	17%	13%	11%
Neither likely or unlikely	16%	18%	18%	14%	18%	15%	13%	16%	13%	17%	16%	14%	16%	18%	17%	15%	18%	15%	21%
Somewhat unlikely	11%	14%	10%	8%	10%	11%	13%	10%	12%	8%	11%	16%	13%	10%	4%	11%	15%	10%	5%
Not at all likely	29%	16%	19%	22%	25%	37%	49%	28%	37%	28%	22%	25%	27%	25%	33%	28%	30%	24%	45%
Don't Know	7%	10%	8%	9%	6%	7%	5%	8%	7%	5%	4%	11%	8%	10%	11%	7%	5%	10%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(89.A) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: The Post Office

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	43%	39%	48%	34%	37%	48%	43%	30%	46%	42%	40%	54%	46%	73%	41%	30%	59%	22%
Somewhat important	27%	26%	26%	14%	30%	31%	27%	29%	23%	39%	25%	18%	30%	19%	20%	33%	41%	22%
Not that important	15%	17%	13%	23%	19%	13%	15%	20%	20%	8%	20%	15%	10%	8%	11%	27%	0%	16%
Not at all important	15%	18%	13%	30%	14%	9%	16%	21%	11%	11%	16%	13%	14%	0%	28%	10%	0%	39%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(89.B) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: The Post Office

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	43%	39%	50%	50%	35%	44%	33%	40%	43%	42%	37%	42%	40%	46%	88%	44%	41%	57%	44%
Somewhat important	27%	34%	21%	33%	23%	21%	24%	36%	11%	24%	34%	37%	31%	20%	0%	23%	16%	26%	56%
Not that important	15%	21%	15%	8%	15%	14%	17%	10%	13%	12%	18%	9%	14%	16%	12%	23%	36%	8%	0%
Not at all important	15%	6%	14%	10%	27%	21%	26%	14%	33%	23%	11%	12%	16%	18%	0%	11%	7%	9%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(90.A) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Royal Mail

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	43%	38%	50%	38%	45%	46%	38%	55%	40%	48%	41%	56%	36%	43%	52%	29%	76%	17%
Somewhat important	31%	33%	29%	18%	34%	34%	38%	24%	34%	39%	25%	19%	44%	38%	20%	51%	24%	37%
Not that important	12%	14%	9%	23%	8%	11%	12%	4%	14%	2%	18%	16%	7%	19%	0%	9%	0%	21%
Not at all important	14%	15%	11%	21%	13%	9%	12%	17%	11%	11%	16%	9%	14%	0%	28%	10%	0%	25%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(90.B) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Royal Mail

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	43%	42%	53%	47%	35%	43%	30%	44%	35%	37%	39%	47%	46%	49%	100%	30%	43%	67%	44%
Somewhat important	31%	38%	23%	40%	25%	28%	37%	33%	24%	32%	43%	36%	28%	24%	0%	39%	33%	16%	56%
Not that important	12%	10%	10%	6%	21%	12%	14%	11%	16%	12%	6%	9%	14%	9%	0%	17%	18%	9%	0%
Not at all important	14%	10%	14%	8%	19%	16%	20%	11%	25%	20%	13%	8%	12%	18%	0%	14%	7%	8%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(91.A) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Local bank

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	27%	29%	24%	27%	12%	35%	22%	17%	30%	17%	26%	31%	42%	38%	21%	23%	0%	22%
Somewhat important	38%	37%	40%	26%	44%	40%	46%	47%	38%	56%	33%	40%	30%	38%	31%	48%	43%	16%
Not that important	17%	15%	20%	9%	21%	18%	19%	19%	18%	8%	21%	18%	21%	8%	20%	19%	37%	22%
Not at all important	18%	19%	16%	38%	24%	6%	14%	17%	14%	19%	20%	11%	7%	16%	28%	10%	20%	40%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(91.B) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Local bank

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	27%	21%	28%	24%	37%	28%	20%	33%	27%	28%	17%	14%	38%	19%	62%	27%	17%	25%	0%
Somewhat important	38%	49%	40%	48%	29%	25%	24%	33%	27%	45%	50%	42%	40%	31%	25%	46%	31%	50%	56%
Not that important	17%	18%	13%	15%	19%	18%	27%	22%	8%	11%	24%	19%	3%	27%	13%	10%	29%	17%	44%
Not at all important	18%	12%	19%	13%	15%	28%	29%	12%	38%	16%	8%	25%	19%	23%	0%	17%	23%	8%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(92.A) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Private couriers (e.g. DPD, Hermes etc.)

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	22%	22%	22%	17%	18%	30%	21%	14%	26%	28%	12%	24%	23%	26%	21%	9%	20%	28%
Somewhat important	35%	37%	34%	27%	39%	41%	45%	19%	43%	45%	33%	36%	25%	49%	31%	53%	24%	22%
Not that important	22%	21%	22%	30%	22%	17%	17%	42%	13%	13%	27%	27%	31%	8%	19%	19%	19%	15%
Not at all important	21%	20%	22%	26%	21%	12%	18%	26%	19%	14%	28%	13%	21%	16%	28%	19%	38%	35%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(92.B) At the beginning of this survey, you said that you earn all or some income through your own business, self-employment and/or freelance. How important are the following organisations to this: Private couriers (e.g. DPD, Hermes etc.)

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	22%	31%	29%	26%	8%	21%	3%	22%	16%	24%	25%	14%	36%	22%	50%	15%	19%	24%	0%
Somewhat important	35%	41%	35%	41%	35%	26%	27%	39%	23%	41%	40%	40%	32%	45%	13%	33%	23%	43%	56%
Not that important	22%	19%	14%	18%	24%	30%	38%	23%	16%	11%	27%	33%	16%	11%	24%	22%	41%	25%	0%
Not at all important	21%	9%	23%	16%	32%	24%	33%	16%	46%	23%	8%	12%	16%	22%	13%	30%	17%	8%	44%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

"Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(93.A) And how important to your business and/or freelance are the following services the Post Office offers?: Easy access to cash and banking services

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	26%	26%	26%	9%	16%	32%	29%	19%	34%	20%	24%	28%	25%	40%	44%	31%	0%	16%
Somewhat important	31%	34%	27%	27%	34%	33%	37%	45%	23%	41%	34%	31%	25%	27%	0%	41%	61%	39%
Not that important	17%	16%	17%	17%	25%	20%	6%	5%	22%	18%	12%	16%	26%	16%	19%	19%	0%	5%
Not at all important	26%	24%	30%	47%	25%	15%	27%	31%	21%	21%	31%	26%	24%	16%	37%	9%	39%	40%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(93.B) And how important to your business and/or freelance are the following services the Post Office offers?: Easy access to cash and banking services

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	26%	26%	30%	30%	27%	19%	13%	25%	17%	24%	22%	24%	36%	33%	63%	20%	31%	33%	0%
Somewhat important	31%	47%	27%	38%	25%	16%	23%	40%	11%	34%	37%	37%	29%	28%	24%	33%	11%	43%	56%
Not that important	17%	18%	18%	9%	12%	26%	20%	16%	24%	16%	22%	9%	16%	5%	13%	14%	29%	7%	44%
Not at all important	26%	9%	25%	22%	36%	39%	43%	19%	48%	27%	20%	31%	19%	34%	0%	33%	29%	17%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(94.A) And how important to your business and/or freelance are the following services the Post Office offers?: Sending parcels in the UK

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	46%	41%	51%	30%	48%	51%	41%	50%	54%	56%	42%	52%	42%	43%	33%	31%	59%	21%
Somewhat important	28%	31%	24%	30%	33%	30%	27%	15%	23%	27%	30%	27%	29%	38%	19%	49%	41%	32%
Not that important	12%	13%	11%	14%	8%	11%	12%	13%	13%	5%	10%	7%	18%	20%	20%	9%	0%	17%
Not at all important	15%	16%	14%	26%	11%	9%	20%	23%	11%	12%	18%	13%	10%	0%	28%	10%	0%	30%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(94.B) And how important to your business and/or freelance are the following services the Post Office offers?: Sending parcels in the UK

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	46%	44%	53%	53%	35%	43%	37%	42%	38%	38%	40%	38%	49%	57%	88%	46%	48%	67%	44%
Somewhat important	28%	38%	24%	29%	29%	16%	23%	40%	19%	27%	37%	30%	26%	16%	12%	26%	17%	8%	56%
Not that important	12%	13%	9%	8%	11%	16%	17%	8%	13%	12%	11%	15%	9%	5%	0%	16%	28%	16%	0%
Not at all important	15%	5%	14%	10%	25%	24%	23%	10%	30%	23%	11%	16%	16%	22%	0%	12%	7%	8%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(95.A) And how important to your business and/or freelance are the following services the Post Office offers?: Sending parcels globally

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	29%	27%	30%	8%	27%	33%	21%	30%	33%	31%	32%	32%	32%	29%	21%	20%	40%	6%
Somewhat important	30%	33%	25%	31%	29%	33%	39%	29%	23%	38%	26%	26%	25%	38%	31%	42%	19%	39%
Not that important	15%	14%	16%	13%	21%	10%	16%	9%	22%	16%	9%	18%	21%	8%	11%	9%	24%	10%
Not at all important	27%	26%	29%	47%	23%	24%	24%	31%	22%	15%	34%	24%	22%	25%	37%	28%	18%	45%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(95.B) And how important to your business and/or freelance are the following services the Post Office offers?: Sending parcels globally

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	29%	33%	42%	21%	25%	25%	10%	28%	16%	32%	31%	20%	51%	33%	74%	22%	17%	16%	44%
Somewhat important	30%	38%	19%	54%	11%	19%	34%	46%	8%	21%	23%	41%	16%	29%	12%	26%	32%	51%	56%
Not that important	15%	17%	17%	5%	19%	16%	17%	13%	24%	16%	18%	14%	7%	12%	0%	21%	23%	0%	0%
Not at all important	27%	12%	22%	20%	45%	40%	40%	13%	51%	31%	29%	24%	26%	26%	13%	31%	28%	33%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(96.A) And how important to your business and/or freelance are the following services the Post Office offers?: Paying bills

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Very important	20%	19%	23%	9%	11%	36%	19%	23%	33%	15%	17%	16%	22%	38%	21%	11%	0%	11%
Somewhat important	25%	28%	21%	19%	32%	22%	29%	28%	16%	40%	23%	29%	22%	18%	11%	51%	20%	23%
Not that important	22%	21%	23%	21%	24%	26%	20%	17%	25%	16%	26%	24%	21%	28%	20%	19%	24%	17%
Not at all important	32%	33%	33%	52%	33%	16%	32%	31%	25%	29%	35%	31%	35%	16%	48%	19%	57%	50%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(96.B) And how important to your business and/or freelance are the following services the Post Office offers?: Paying bills

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Very important	20%	23%	32%	18%	22%	7%	3%	23%	0%	21%	12%	19%	27%	20%	63%	23%	24%	42%	0%
Somewhat important	25%	35%	22%	34%	19%	16%	17%	32%	19%	24%	38%	18%	21%	32%	12%	19%	13%	17%	56%
Not that important	22%	25%	20%	23%	14%	23%	30%	21%	24%	16%	27%	32%	27%	11%	26%	21%	23%	8%	44%
Not at all important	32%	17%	25%	26%	45%	54%	50%	25%	57%	39%	23%	32%	25%	37%	0%	37%	39%	32%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(97.A) How often, on average, did you use the services in the Post Office for your business, freelance or self-employment, prior to the UK lockdown? Please think about the time before the UK lockdown in response to Coronavirus

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	318	175	140	23	72	78	49	22	53	48	51	44	28	11	10	10	5	19
Weighted	321	184	134	21	71	86	49	22	54	50	51	46	28	11	10	10	5	18
Never	17%	14%	20%	17%	20%	10%	18%	17%	16%	18%	14%	12%	10%	8%	20%	22%	19%	36%
Less than once a year	7%	8%	7%	9%	10%	11%	6%	13%	12%	5%	8%	2%	12%	0%	11%	0%	24%	6%
About once a year	7%	9%	4%	8%	8%	5%	7%	15%	8%	4%	2%	10%	8%	10%	8%	0%	0%	10%
A few times in the year	18%	19%	15%	21%	19%	16%	22%	17%	22%	17%	19%	23%	7%	27%	20%	19%	0%	20%
About once a month	9%	10%	7%	9%	10%	9%	6%	0%	7%	9%	14%	9%	4%	16%	0%	20%	18%	6%
2 or 3 times a month	14%	13%	15%	8%	11%	24%	4%	14%	12%	8%	19%	19%	22%	8%	23%	19%	0%	0%
Once a week	9%	10%	8%	8%	5%	8%	14%	10%	5%	9%	6%	8%	18%	20%	0%	9%	20%	11%
2 or 3 times a week	9%	6%	13%	14%	8%	10%	6%	0%	7%	20%	8%	7%	10%	11%	0%	11%	0%	11%
Once a day	2%	2%	3%	0%	4%	1%	2%	14%	2%	4%	0%	0%	3%	0%	10%	0%	0%	0%
Multiple times a day	2%	3%	0%	0%	0%	0%	0%	0%	0%	0%	2%	7%	4%	0%	0%	0%	0%	0%
Don't Know	2%	3%	1%	4%	1%	1%	2%	0%	0%	4%	2%	0%	0%	0%	9%	0%	0%	0%
N/A - I did not run a business, freelance or self-employ prior to lockdown	5%	3%	6%	0%	4%	4%	12%	0%	9%	2%	6%	5%	4%	0%	0%	0%	20%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(97.B) How often, on average, did you use the services in the Post Office for your business, freelance or self-employment, prior to the UK lockdown? Please think about the time before the UK lockdown in response to Coronavirus

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	318	65	77	51	52	43	30	71	37	25	33	22	29	26	8	36	17	12	2
Weighted	321	69	75	57	50	40	29	71	36	25	33	22	29	26	8	35	19	12	4
Never	17%	18%	16%	13%	21%	19%	10%	20%	22%	17%	11%	10%	16%	19%	0%	26%	7%	8%	0%
Less than once a year	7%	9%	5%	12%	4%	5%	10%	7%	11%	0%	6%	9%	0%	4%	0%	9%	19%	25%	0%
About once a year	7%	10%	5%	10%	8%	5%	0%	9%	3%	8%	9%	9%	3%	4%	0%	6%	7%	0%	56%
A few times in the year	18%	24%	12%	8%	17%	25%	27%	12%	8%	12%	23%	22%	28%	25%	25%	21%	17%	9%	44%
About once a month	9%	8%	8%	10%	8%	10%	13%	6%	21%	17%	3%	9%	8%	0%	0%	6%	11%	26%	0%
2 or 3 times a month	14%	11%	14%	17%	12%	14%	14%	14%	14%	8%	21%	8%	19%	0%	37%	17%	12%	9%	0%
Once a week	9%	4%	8%	12%	15%	9%	7%	14%	5%	7%	10%	0%	3%	22%	12%	3%	11%	8%	0%
2 or 3 times a week	9%	4%	10%	16%	6%	9%	10%	11%	5%	8%	4%	20%	7%	11%	13%	10%	11%	0%	0%
Once a day	2%	3%	3%	0%	4%	2%	3%	0%	3%	4%	3%	0%	13%	0%	0%	0%	5%	0%	0%
Multiple times a day	2%	2%	4%	0%	0%	0%	3%	2%	0%	0%	6%	0%	0%	0%	12%	0%	0%	8%	0%
Don't Know	2%	1%	4%	2%	2%	2%	0%	0%	3%	4%	0%	9%	0%	8%	0%	0%	0%	7%	0%
N/A - I did not run a business, freelance or self-employ prior to lockdown	5%	5%	10%	2%	4%	0%	3%	4%	5%	16%	3%	4%	3%	8%	0%	3%	0%	0%	0%

Note:

BASE: Only people who responded; "Yes - I earn all of my income through my own business, Yes - I earn all of my income through self-employment or online marketplaces,

Yes - I earn some or additional income through my own business, self-employment or online marketplaces" to: Do you earn any income from your own business, self-employment or online marketplaces e.g. eBay and etsy?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(98.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Post Office

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	30%	29%	32%	22%	28%	35%	31%	26%	37%	30%	29%	31%	30%	33%	34%	20%	38%	15%
Somewhat Favourable	42%	40%	44%	41%	45%	38%	40%	43%	37%	42%	46%	41%	42%	42%	41%	53%	43%	51%
Neither Favourable nor Unfavourable	20%	21%	18%	21%	20%	20%	20%	23%	18%	20%	20%	21%	20%	18%	18%	16%	11%	21%
Somewhat Unfavourable	4%	5%	3%	11%	3%	3%	3%	3%	3%	3%	4%	6%	5%	0%	4%	4%	4%	9%
Very Unfavourable	2%	3%	1%	2%	2%	1%	3%	2%	2%	2%	0%	0%	3%	4%	2%	5%	4%	3%
Not Heard of it	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%
Don't Know	2%	2%	2%	2%	1%	2%	3%	3%	3%	2%	1%	1%	1%	3%	1%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(98.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Post Office

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	30%	21%	27%	31%	37%	30%	33%	26%	25%	39%	26%	34%	29%	31%	28%	35%	30%	37%	29%
Somewhat Favourable	42%	44%	38%	44%	37%	45%	44%	42%	45%	37%	47%	38%	40%	45%	40%	40%	46%	36%	42%
Neither Favourable nor Unfavourable	20%	25%	24%	16%	21%	16%	18%	20%	23%	18%	17%	23%	23%	16%	25%	19%	17%	16%	23%
Somewhat Unfavourable	4%	3%	5%	5%	1%	5%	4%	7%	3%	4%	6%	1%	3%	3%	4%	3%	4%	3%	4%
Very Unfavourable	2%	2%	2%	2%	2%	3%	1%	1%	1%	1%	3%	1%	2%	2%	2%	2%	2%	4%	3%
Not Heard of it	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%
Don't Know	2%	5%	3%	2%	1%	0%	1%	3%	2%	2%	1%	2%	3%	3%	2%	1%	1%	4%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(99.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Network Rail

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	6%	8%	5%	8%	6%	7%	6%	6%	7%	5%	8%	4%	11%	5%	9%	7%	3%	3%
Somewhat Favourable	26%	24%	27%	25%	27%	27%	25%	23%	27%	25%	27%	26%	27%	25%	36%	21%	23%	26%
Neither Favourable nor Unfavourable	39%	36%	41%	38%	38%	42%	39%	35%	39%	42%	39%	40%	34%	35%	26%	40%	44%	30%
Somewhat Unfavourable	16%	18%	14%	19%	17%	11%	13%	19%	13%	15%	14%	20%	11%	21%	17%	19%	19%	30%
Very Unfavourable	7%	9%	5%	7%	7%	5%	7%	4%	6%	6%	6%	6%	12%	9%	10%	9%	4%	9%
Not Heard of it	1%	1%	2%	0%	1%	2%	2%	3%	2%	1%	1%	1%	2%	0%	0%	3%	0%	0%
Don't Know	6%	5%	7%	3%	5%	6%	8%	10%	7%	6%	6%	3%	4%	4%	1%	0%	7%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(99.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Network Rail

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	6%	6%	10%	6%	6%	4%	5%	7%	5%	5%	6%	10%	5%	8%	10%	8%	5%	4%	3%
Somewhat Favourable	26%	23%	25%	27%	28%	25%	26%	26%	28%	24%	24%	20%	30%	24%	25%	25%	29%	29%	15%
Neither Favourable nor Unfavourable	39%	37%	37%	40%	41%	35%	40%	36%	37%	43%	37%	45%	40%	42%	36%	33%	42%	34%	43%
Somewhat Unfavourable	16%	13%	15%	13%	13%	23%	17%	16%	17%	18%	20%	14%	14%	10%	17%	21%	15%	12%	0%
Very Unfavourable	7%	4%	7%	9%	7%	8%	6%	7%	8%	5%	8%	6%	4%	9%	7%	6%	5%	8%	18%
Not Heard of it	1%	7%	0%	1%	1%	0%	0%	1%	0%	1%	2%	2%	3%	0%	1%	0%	2%	2%	3%
Don't Know	6%	9%	5%	6%	4%	5%	5%	7%	5%	4%	4%	4%	3%	7%	4%	7%	2%	11%	19%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(100.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Job Centre Plus

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	5%	5%	4%	4%	5%	5%	4%	6%	5%	2%	6%	4%	9%	10%	7%	2%	3%	5%
Somewhat Favourable	18%	16%	20%	7%	20%	18%	18%	20%	15%	19%	21%	19%	15%	19%	21%	15%	28%	13%
Neither Favourable nor Unfavourable	41%	40%	41%	55%	40%	43%	38%	33%	41%	41%	38%	51%	38%	42%	42%	41%	18%	41%
Somewhat Unfavourable	13%	13%	12%	12%	13%	13%	12%	12%	12%	16%	12%	8%	13%	9%	14%	14%	15%	22%
Very Unfavourable	9%	12%	6%	3%	7%	9%	13%	14%	11%	10%	6%	4%	9%	8%	6%	14%	4%	4%
Not Heard of it	2%	1%	2%	0%	1%	1%	1%	3%	1%	1%	2%	2%	2%	0%	0%	0%	3%	2%
Don't Know	14%	13%	15%	19%	13%	12%	13%	13%	14%	11%	16%	12%	13%	12%	10%	14%	28%	12%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(100.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Job Centre Plus

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	5%	6%	8%	5%	4%	4%	2%	6%	2%	7%	2%	6%	5%	10%	9%	3%	4%	4%	0%
Somewhat Favourable	18%	25%	18%	24%	17%	14%	11%	22%	15%	18%	17%	17%	19%	10%	19%	16%	22%	16%	25%
Neither Favourable nor Unfavourable	41%	37%	39%	38%	44%	44%	42%	34%	40%	37%	42%	47%	46%	45%	38%	39%	40%	43%	40%
Somewhat Unfavourable	13%	11%	17%	11%	15%	13%	9%	15%	11%	13%	17%	12%	12%	10%	7%	15%	13%	9%	8%
Very Unfavourable	9%	5%	11%	12%	8%	10%	7%	8%	8%	8%	9%	6%	8%	10%	19%	10%	9%	12%	7%
Not Heard of it	2%	5%	1%	1%	0%	0%	2%	2%	3%	1%	1%	0%	1%	2%	1%	0%	2%	1%	8%
Don't Know	14%	11%	7%	8%	12%	15%	26%	13%	19%	18%	12%	12%	9%	13%	7%	16%	10%	16%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(101.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
BBC

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	19%	21%	18%	16%	21%	19%	16%	17%	20%	19%	16%	21%	25%	20%	25%	15%	21%	19%
Somewhat Favourable	34%	32%	36%	36%	36%	35%	27%	30%	30%	33%	42%	36%	31%	38%	36%	26%	49%	40%
Neither Favourable nor Unfavourable	19%	17%	22%	17%	19%	21%	22%	15%	18%	22%	17%	20%	16%	15%	25%	24%	19%	16%
Somewhat Unfavourable	11%	11%	10%	14%	11%	8%	12%	15%	11%	9%	12%	9%	14%	14%	4%	17%	7%	5%
Very Unfavourable	14%	17%	12%	15%	12%	13%	19%	18%	17%	15%	10%	12%	12%	9%	8%	19%	3%	17%
Not Heard of it	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	2%	2%	2%	2%	2%	3%	3%	5%	3%	2%	2%	1%	1%	3%	1%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(I01.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
BBC

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	19%	14%	15%	16%	20%	23%	24%	18%	20%	21%	22%	18%	19%	20%	17%	16%	20%	17%	23%
Somewhat Favourable	34%	33%	31%	36%	36%	33%	35%	36%	36%	37%	35%	31%	31%	27%	37%	38%	33%	30%	34%
Neither Favourable nor Unfavourable	19%	26%	24%	21%	20%	14%	12%	21%	21%	17%	20%	17%	18%	23%	15%	17%	20%	23%	12%
Somewhat Unfavourable	11%	12%	13%	9%	8%	13%	11%	12%	7%	8%	10%	14%	13%	9%	12%	15%	10%	6%	14%
Very Unfavourable	14%	8%	12%	15%	15%	19%	16%	9%	14%	14%	12%	18%	15%	18%	17%	11%	15%	22%	18%
Not Heard of it	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	0%
Don't Know	2%	6%	4%	2%	2%	0%	1%	4%	1%	2%	1%	2%	3%	2%	2%	3%	1%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(102.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
HMRC

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	7%	7%	7%	9%	7%	8%	7%	9%	8%	6%	8%	6%	12%	6%	12%	5%	10%	5%
Somewhat Favourable	26%	26%	27%	21%	28%	25%	24%	23%	26%	27%	31%	28%	27%	29%	31%	22%	36%	23%
Neither Favourable nor Unfavourable	41%	41%	42%	48%	43%	42%	39%	39%	39%	38%	43%	46%	41%	43%	34%	47%	35%	45%
Somewhat Unfavourable	10%	11%	10%	10%	10%	10%	8%	7%	8%	11%	9%	11%	11%	7%	14%	15%	19%	16%
Very Unfavourable	7%	9%	5%	7%	6%	6%	10%	10%	10%	8%	4%	6%	7%	5%	6%	11%	0%	6%
Not Heard of it	2%	3%	2%	1%	2%	3%	3%	3%	3%	3%	2%	1%	2%	3%	0%	0%	0%	2%
Don't Know	5%	3%	7%	5%	4%	5%	8%	10%	6%	6%	3%	2%	1%	7%	3%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(102.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?: HMRC

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	7%	7%	8%	7%	8%	9%	6%	10%	5%	10%	6%	9%	9%	9%	7%	9%	2%	5%	5%
Somewhat Favourable	26%	18%	26%	29%	26%	25%	30%	25%	25%	32%	27%	24%	27%	25%	18%	24%	35%	24%	23%
Neither Favourable nor Unfavourable	41%	44%	38%	35%	44%	44%	44%	35%	46%	37%	42%	46%	46%	38%	46%	42%	39%	41%	44%
Somewhat Unfavourable	10%	9%	13%	11%	10%	10%	9%	12%	10%	10%	12%	9%	6%	11%	16%	13%	9%	11%	4%
Very Unfavourable	7%	5%	8%	10%	8%	7%	5%	7%	7%	7%	8%	8%	3%	8%	8%	6%	11%	5%	15%
Not Heard of it	2%	9%	2%	3%	1%	1%	0%	4%	3%	1%	1%	1%	5%	4%	1%	1%	1%	2%	3%
Don't Know	5%	8%	5%	5%	3%	4%	5%	6%	5%	3%	5%	4%	5%	5%	3%	5%	3%	11%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(103.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Bank of England

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	11%	13%	10%	15%	11%	13%	10%	11%	12%	9%	11%	11%	13%	21%	18%	10%	14%	13%
Somewhat Favourable	33%	33%	33%	31%	36%	32%	27%	23%	31%	35%	32%	37%	39%	33%	41%	33%	50%	40%
Neither Favourable nor Unfavourable	40%	40%	40%	43%	41%	41%	41%	39%	40%	40%	43%	43%	38%	33%	31%	43%	26%	29%
Somewhat Unfavourable	6%	5%	6%	6%	6%	5%	5%	7%	3%	6%	6%	6%	6%	6%	6%	7%	7%	8%
Very Unfavourable	4%	5%	2%	2%	2%	3%	6%	5%	5%	3%	3%	1%	2%	2%	0%	7%	0%	7%
Not Heard of it	0%	0%	1%	0%	1%	0%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	6%	4%	8%	2%	4%	5%	11%	13%	7%	7%	4%	2%	3%	4%	3%	0%	4%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(103.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Bank of England

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	11%	7%	12%	9%	14%	11%	14%	12%	11%	11%	13%	13%	15%	12%	15%	11%	5%	7%	5%
Somewhat Favourable	33%	27%	23%	36%	32%	35%	41%	31%	39%	38%	37%	34%	34%	27%	30%	38%	22%	30%	21%
Neither Favourable nor Unfavourable	40%	44%	42%	37%	43%	43%	35%	38%	39%	39%	41%	43%	38%	45%	44%	36%	44%	39%	51%
Somewhat Unfavourable	6%	7%	10%	5%	4%	2%	5%	8%	4%	5%	3%	2%	4%	3%	1%	6%	11%	8%	8%
Very Unfavourable	4%	2%	5%	5%	3%	4%	3%	2%	3%	3%	3%	3%	2%	3%	3%	4%	9%	4%	4%
Not Heard of it	0%	2%	1%	1%	0%	0%	0%	1%	1%	1%	1%	1%	1%	0%	0%	0%	1%	0%	0%
Don't Know	6%	11%	8%	7%	4%	5%	3%	7%	4%	2%	3%	4%	6%	10%	6%	4%	8%	12%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(104.A) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Channel 4

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Very Favourable	13%	12%	13%	14%	13%	12%	11%	13%	16%	10%	13%	11%	21%	12%	14%	10%	15%	12%
Somewhat Favourable	41%	40%	43%	48%	45%	41%	37%	37%	41%	40%	44%	42%	43%	48%	49%	48%	42%	45%
Neither Favourable nor Unfavourable	33%	33%	32%	31%	30%	32%	35%	29%	30%	36%	31%	37%	27%	30%	29%	22%	39%	34%
Somewhat Unfavourable	6%	7%	5%	5%	7%	5%	6%	10%	7%	6%	6%	6%	6%	4%	3%	7%	4%	7%
Very Unfavourable	3%	4%	2%	0%	2%	4%	5%	5%	3%	4%	3%	3%	1%	2%	1%	10%	0%	0%
Not Heard of it	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%
Don't Know	3%	3%	4%	2%	3%	5%	4%	7%	3%	4%	2%	1%	1%	4%	3%	2%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(104.B) Below is a list of organisations in the Public Sector. Thinking about everything you know about them, do you generally have a favourable or unfavourable opinion of them?:
Channel 4

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Very Favourable	13%	9%	15%	14%	14%	13%	12%	12%	12%	13%	13%	13%	13%	15%	14%	11%	14%	8%	21%
Somewhat Favourable	41%	41%	38%	44%	39%	43%	44%	39%	39%	47%	51%	38%	39%	39%	48%	42%	41%	35%	43%
Neither Favourable nor Unfavourable	33%	32%	31%	29%	37%	34%	33%	32%	36%	30%	28%	36%	35%	30%	25%	35%	34%	36%	27%
Somewhat Unfavourable	6%	5%	10%	6%	4%	7%	5%	7%	6%	7%	4%	4%	8%	6%	7%	6%	5%	7%	3%
Very Unfavourable	3%	3%	2%	5%	4%	2%	4%	3%	3%	1%	3%	4%	2%	4%	2%	3%	4%	9%	6%
Not Heard of it	0%	2%	1%	0%	0%	0%	0%	0%	1%	1%	0%	1%	0%	1%	0%	1%	0%	0%	0%
Don't Know	3%	8%	4%	3%	3%	1%	2%	6%	4%	2%	1%	4%	3%	4%	2%	3%	3%	6%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(105.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is an essential service for vulnerable or lonely people

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	56%	52%	59%	54%	55%	54%	56%	50%	61%	56%	53%	56%	57%	56%	58%	50%	52%	50%
Agree	29%	30%	28%	24%	30%	29%	28%	26%	25%	31%	34%	31%	28%	27%	29%	37%	37%	30%
Neither Agree nor Disagree	11%	13%	9%	15%	11%	12%	10%	16%	10%	10%	10%	9%	8%	14%	10%	9%	7%	17%
Disagree	2%	2%	1%	0%	2%	2%	2%	2%	1%	1%	1%	3%	3%	0%	2%	5%	4%	0%
Strongly Disagree	1%	1%	1%	2%	0%	1%	0%	1%	1%	1%	0%	1%	1%	0%	0%	0%	0%	0%
Don't Know	2%	2%	2%	4%	2%	2%	3%	5%	2%	2%	1%	1%	2%	3%	1%	0%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(105.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is an essential service for vulnerable or lonely people

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	56%	32%	43%	52%	64%	69%	69%	46%	57%	54%	55%	58%	53%	60%	58%	62%	54%	68%	51%
Agree	29%	35%	30%	35%	27%	24%	25%	31%	29%	34%	33%	28%	30%	24%	34%	23%	32%	19%	36%
Neither Agree nor Disagree	11%	22%	17%	9%	7%	7%	5%	17%	10%	10%	10%	11%	11%	10%	6%	8%	10%	8%	12%
Disagree	2%	4%	4%	1%	1%	1%	0%	3%	0%	1%	1%	1%	4%	3%	0%	2%	2%	1%	0%
Strongly Disagree	1%	1%	1%	0%	0%	0%	0%	1%	1%	0%	1%	0%	0%	1%	0%	2%	0%	0%	0%
Don't Know	2%	5%	4%	2%	1%	0%	0%	3%	1%	1%	1%	2%	4%	2%	1%	3%	2%	4%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(106.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is an essential part of UK culture

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	48%	45%	52%	37%	47%	47%	52%	47%	56%	49%	50%	44%	49%	47%	42%	39%	53%	26%
Agree	37%	37%	37%	43%	39%	37%	35%	34%	31%	36%	39%	42%	32%	32%	36%	52%	39%	47%
Neither Agree nor Disagree	10%	12%	8%	15%	9%	11%	9%	12%	9%	9%	9%	8%	11%	14%	13%	4%	8%	21%
Disagree	3%	4%	1%	1%	2%	3%	3%	2%	2%	3%	1%	3%	4%	4%	7%	3%	0%	4%
Strongly Disagree	1%	1%	0%	1%	1%	1%	0%	0%	1%	1%	0%	1%	2%	2%	0%	2%	0%	0%
Don't Know	2%	2%	2%	3%	1%	1%	2%	4%	1%	1%	1%	1%	1%	2%	3%	0%	0%	2%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(106.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is an essential part of UK culture

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	48%	30%	39%	45%	55%	58%	59%	37%	47%	52%	48%	48%	43%	57%	50%	57%	43%	62%	48%
Agree	37%	44%	37%	39%	37%	35%	33%	42%	40%	36%	38%	38%	39%	30%	40%	29%	46%	23%	37%
Neither Agree nor Disagree	10%	16%	16%	11%	5%	6%	6%	14%	9%	8%	8%	9%	12%	9%	6%	6%	11%	8%	15%
Disagree	3%	5%	4%	2%	2%	1%	1%	5%	1%	2%	2%	2%	4%	2%	1%	5%	0%	3%	0%
Strongly Disagree	1%	1%	1%	1%	1%	0%	0%	1%	1%	1%	2%	0%	1%	0%	1%	1%	0%	0%	0%
Don't Know	2%	5%	3%	2%	1%	0%	0%	2%	2%	1%	1%	2%	2%	2%	1%	2%	1%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(107.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office provides an essential service for me and others

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	45%	40%	49%	36%	41%	48%	47%	45%	55%	46%	43%	40%	42%	42%	36%	43%	37%	33%
Agree	37%	38%	37%	42%	41%	34%	35%	32%	29%	38%	41%	44%	40%	38%	36%	40%	48%	39%
Neither Agree nor Disagree	13%	16%	10%	12%	14%	13%	13%	17%	13%	12%	11%	12%	11%	16%	19%	12%	12%	21%
Disagree	3%	4%	1%	5%	2%	3%	2%	2%	2%	2%	4%	3%	3%	2%	5%	0%	3%	2%
Strongly Disagree	1%	1%	1%	2%	1%	0%	1%	1%	0%	1%	1%	0%	3%	0%	2%	5%	0%	2%
Don't Know	2%	2%	2%	4%	1%	1%	2%	4%	1%	1%	1%	1%	1%	2%	1%	0%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(107.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office provides an essential service for me and others

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	45%	34%	38%	44%	49%	49%	51%	39%	40%	47%	42%	45%	41%	51%	40%	56%	44%	55%	37%
Agree	37%	40%	39%	39%	37%	36%	34%	40%	42%	39%	39%	34%	36%	33%	40%	30%	41%	30%	43%
Neither Agree nor Disagree	13%	19%	16%	12%	10%	12%	12%	16%	13%	10%	13%	17%	17%	9%	15%	10%	12%	9%	18%
Disagree	3%	4%	4%	2%	2%	1%	3%	3%	3%	4%	4%	2%	3%	4%	1%	1%	1%	2%	3%
Strongly Disagree	1%	0%	1%	1%	1%	2%	1%	1%	1%	0%	1%	1%	2%	1%	1%	0%	1%	1%	0%
Don't Know	2%	4%	3%	2%	1%	0%	0%	2%	1%	1%	1%	1%	2%	2%	2%	2%	1%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(108.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is important that the Post Office exists for when you need it

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	50%	46%	54%	44%	47%	50%	52%	45%	58%	51%	48%	47%	50%	53%	47%	57%	53%	42%
Agree	37%	38%	36%	39%	42%	36%	35%	36%	31%	38%	41%	40%	39%	38%	42%	34%	43%	40%
Neither Agree nor Disagree	9%	11%	7%	11%	8%	10%	9%	11%	8%	8%	9%	10%	5%	7%	8%	9%	4%	14%
Disagree	1%	2%	1%	1%	1%	2%	1%	2%	2%	1%	1%	2%	3%	1%	0%	0%	0%	0%
Strongly Disagree	1%	1%	0%	1%	0%	1%	1%	2%	0%	0%	0%	1%	1%	0%	2%	0%	0%	0%
Don't Know	2%	2%	1%	4%	1%	1%	2%	5%	1%	1%	1%	1%	1%	2%	1%	0%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(108.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is important that the Post Office exists for when you need it

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	50%	38%	41%	49%	57%	57%	58%	41%	51%	49%	52%	48%	50%	54%	49%	56%	49%	62%	48%
Agree	37%	40%	39%	41%	35%	34%	35%	43%	38%	39%	36%	40%	38%	33%	39%	32%	41%	26%	34%
Neither Agree nor Disagree	9%	15%	14%	7%	5%	7%	6%	11%	9%	10%	9%	9%	8%	9%	10%	7%	7%	8%	15%
Disagree	1%	3%	2%	1%	1%	2%	0%	3%	0%	1%	0%	1%	2%	1%	1%	2%	0%	1%	3%
Strongly Disagree	1%	0%	1%	1%	1%	0%	0%	0%	1%	0%	1%	0%	1%	1%	0%	1%	1%	0%	0%
Don't Know	2%	4%	3%	2%	1%	0%	0%	2%	1%	1%	1%	1%	2%	2%	1%	2%	2%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(109.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is irrelevant in the modern world

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	9%	9%	9%	9%	7%	11%	11%	8%	9%	10%	9%	6%	9%	13%	8%	12%	7%	7%
Agree	10%	12%	8%	10%	11%	11%	10%	7%	7%	11%	12%	11%	9%	18%	18%	15%	19%	13%
Neither Agree nor Disagree	13%	14%	12%	14%	12%	15%	14%	18%	13%	11%	11%	17%	12%	10%	17%	12%	7%	18%
Disagree	27%	24%	29%	27%	29%	24%	25%	26%	24%	27%	27%	27%	23%	29%	26%	26%	29%	33%
Strongly Disagree	39%	38%	40%	36%	39%	38%	37%	37%	45%	39%	39%	38%	44%	28%	30%	36%	34%	25%
Don't Know	2%	2%	2%	5%	1%	2%	3%	4%	2%	2%	1%	1%	3%	2%	1%	0%	4%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(109.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: The Post Office is irrelevant in the modern world

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	9%	4%	11%	8%	11%	8%	9%	9%	7%	10%	10%	8%	8%	8%	12%	8%	8%	13%	11%
Agree	10%	13%	14%	14%	8%	7%	7%	15%	9%	9%	9%	6%	9%	9%	9%	10%	12%	12%	9%
Neither Agree nor Disagree	13%	19%	18%	13%	10%	11%	9%	14%	11%	11%	15%	16%	15%	13%	11%	10%	15%	10%	17%
Disagree	27%	31%	30%	26%	26%	25%	23%	27%	32%	28%	29%	25%	25%	25%	28%	23%	23%	23%	30%
Strongly Disagree	39%	29%	24%	36%	44%	48%	51%	33%	39%	40%	35%	43%	39%	41%	38%	47%	41%	39%	33%
Don't Know	2%	5%	3%	3%	1%	0%	1%	2%	2%	1%	1%	2%	4%	3%	2%	2%	2%	3%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(110.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is important that everyone has a Post Office close to them

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	44%	39%	48%	32%	42%	45%	46%	42%	48%	46%	44%	40%	46%	47%	33%	41%	42%	26%
Agree	40%	40%	41%	47%	42%	36%	40%	37%	38%	40%	43%	44%	39%	34%	44%	38%	43%	49%
Neither Agree nor Disagree	12%	16%	8%	14%	12%	14%	10%	14%	11%	10%	11%	13%	10%	16%	15%	5%	12%	20%
Disagree	2%	3%	2%	2%	3%	3%	1%	4%	2%	1%	2%	2%	2%	1%	7%	14%	0%	2%
Strongly Disagree	1%	1%	0%	1%	1%	1%	1%	0%	0%	1%	0%	1%	1%	0%	0%	0%	3%	0%
Don't Know	2%	2%	1%	4%	1%	2%	2%	4%	1%	1%	1%	0%	1%	2%	1%	3%	0%	4%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(110.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is important that everyone has a Post Office close to them

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	44%	29%	36%	43%	51%	53%	48%	35%	42%	49%	40%	40%	47%	47%	46%	49%	41%	57%	42%
Agree	40%	44%	42%	42%	37%	35%	41%	46%	43%	37%	43%	41%	36%	33%	42%	40%	46%	26%	31%
Neither Agree nor Disagree	12%	19%	15%	11%	8%	10%	9%	15%	11%	9%	13%	14%	12%	14%	10%	5%	10%	10%	24%
Disagree	2%	4%	4%	2%	2%	2%	1%	1%	2%	4%	2%	2%	3%	3%	0%	4%	2%	2%	3%
Strongly Disagree	1%	0%	1%	0%	1%	1%	0%	1%	0%	0%	1%	0%	0%	1%	1%	1%	0%	0%	0%
Don't Know	2%	4%	3%	2%	1%	0%	0%	2%	1%	1%	1%	2%	2%	2%	1%	2%	1%	4%	0%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(111.A) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is essential that the Government funds the continued operation of the Post Office

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Strongly Agree	45%	40%	49%	30%	41%	46%	47%	46%	53%	45%	43%	44%	50%	37%	35%	42%	38%	33%
Agree	36%	36%	35%	43%	38%	34%	34%	36%	28%	39%	38%	36%	32%	35%	42%	44%	50%	41%
Neither Agree nor Disagree	14%	16%	11%	19%	15%	15%	13%	12%	14%	12%	15%	15%	8%	19%	16%	4%	8%	20%
Disagree	2%	3%	2%	0%	2%	3%	3%	3%	3%	1%	2%	2%	4%	2%	3%	5%	4%	0%
Strongly Disagree	1%	2%	1%	4%	1%	2%	1%	1%	1%	1%	1%	3%	4%	2%	2%	2%	0%	2%
Don't Know	2%	2%	2%	4%	3%	1%	3%	4%	2%	2%	1%	1%	2%	5%	1%	3%	0%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(111.B) Do you agree or disagree with the following statements about the Post Office? Please think carefully before answering each question: It is essential that the Government funds the continued operation of the Post Office

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Strongly Agree	45%	33%	36%	42%	51%	52%	53%	33%	43%	43%	48%	44%	45%	52%	45%	56%	42%	51%	45%
Agree	36%	40%	36%	39%	35%	32%	32%	42%	37%	39%	33%	35%	38%	29%	33%	30%	39%	29%	29%
Neither Agree nor Disagree	14%	18%	20%	12%	11%	12%	12%	19%	15%	13%	12%	18%	11%	12%	15%	7%	14%	14%	18%
Disagree	2%	3%	3%	1%	2%	2%	2%	2%	1%	1%	2%	1%	2%	4%	5%	3%	2%	3%	3%
Strongly Disagree	1%	1%	2%	3%	1%	1%	1%	1%	1%	3%	4%	1%	1%	1%	0%	2%	1%	0%	3%
Don't Know	2%	4%	4%	3%	1%	0%	1%	3%	2%	1%	1%	1%	4%	3%	1%	2%	2%	3%	3%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(112.A) Did you feel that you were able to make the choices in these exercises in a realistic way?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Yes	64%	66%	63%	53%	66%	64%	67%	68%	66%	67%	62%	64%	58%	63%	79%	56%	69%	65%
No	36%	34%	37%	47%	34%	36%	33%	32%	34%	33%	38%	36%	42%	37%	21%	44%	31%	35%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(112.B) Did you feel that you were able to make the choices in these exercises in a realistic way?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Yes	64%	75%	70%	67%	62%	60%	54%	65%	63%	62%	61%	65%	67%	61%	70%	69%	66%	58%	63%
No	36%	25%	30%	33%	38%	40%	46%	35%	37%	38%	39%	35%	33%	39%	30%	31%	34%	42%	37%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(113.A) Why did you feel unable to make these choices in a realistic way? Please select any which apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	728	334	392	41	185	148	167	44	127	137	121	89	59	29	14	19	9	20
Weighted	720	342	376	38	178	160	163	43	125	135	121	90	58	28	13	18	9	19
I could not imagine the scenarios used in these choices	45%	46%	45%	34%	45%	45%	44%	27%	39%	52%	45%	49%	56%	51%	29%	26%	44%	40%
There were too many things to take into account	42%	39%	45%	32%	38%	43%	42%	31%	49%	36%	34%	45%	54%	48%	37%	47%	43%	25%
The Post Office wouldn't really make those changes to services	29%	29%	29%	29%	31%	28%	32%	33%	27%	33%	33%	26%	26%	21%	28%	33%	11%	26%
I did not understand the questions	4%	4%	4%	2%	6%	3%	4%	9%	3%	3%	1%	7%	2%	3%	0%	0%	22%	0%
I do not pay taxes so the tax would not affect me	9%	7%	10%	3%	7%	6%	17%	22%	15%	11%	6%	4%	2%	3%	0%	0%	12%	0%
It just made no sense to me	28%	32%	26%	34%	26%	27%	30%	21%	27%	32%	29%	22%	39%	21%	28%	49%	33%	20%
Other (Please Specify)	12%	11%	13%	15%	12%	13%	8%	14%	12%	15%	13%	8%	14%	3%	7%	15%	11%	25%
Don't know	4%	5%	3%	10%	2%	4%	7%	9%	5%	2%	3%	6%	3%	3%	0%	5%	0%	5%

Note:

BASE: only people who responded; "No" to Did you feel that you were able to make the choices in these exercises in a realistic way?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(113.B) Why did you feel unable to make these choices in a realistic way? Please select any which apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	728	69	105	106	131	119	198	105	101	64	72	52	62	63	25	71	57	43	13
Weighted	720	72	102	114	128	111	193	100	98	61	70	49	60	63	24	69	61	43	22
I could not imagine the scenarios used in these choices	45%	29%	36%	38%	55%	42%	56%	39%	47%	51%	52%	46%	44%	42%	29%	51%	43%	44%	53%
There were too many things to take into account	42%	39%	35%	43%	44%	44%	43%	34%	52%	38%	47%	57%	44%	45%	31%	42%	22%	35%	47%
The Post Office wouldn't really make those changes to services	29%	27%	31%	35%	30%	22%	28%	33%	18%	25%	29%	27%	38%	35%	31%	32%	35%	20%	24%
I did not understand the questions	4%	6%	6%	3%	4%	2%	3%	6%	4%	5%	4%	4%	6%	2%	0%	0%	4%	3%	0%
I do not pay taxes so the tax would not affect me	9%	13%	8%	3%	10%	11%	9%	10%	9%	8%	5%	10%	11%	6%	12%	10%	8%	14%	0%
It just made no sense to me	28%	15%	25%	26%	29%	34%	33%	32%	30%	34%	28%	21%	32%	22%	22%	30%	27%	27%	31%
Other (Please Specify)	12%	9%	9%	15%	9%	13%	15%	8%	10%	14%	14%	8%	6%	14%	17%	17%	15%	14%	17%
Don't know	4%	17%	9%	1%	2%	1%	1%	6%	5%	2%	4%	0%	5%	4%	0%	3%	5%	5%	7%

Note:

BASE: only people who responded;"No" to Did you feel that you were able to make the choices in these exercises in a realistic way?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(114.A) Did you feel that the amounts of money we have been asking about in these choices were realistic?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Yes	44%	44%	44%	44%	43%	47%	47%	51%	41%	46%	45%	43%	40%	40%	50%	43%	54%	46%
No	56%	56%	56%	56%	57%	53%	53%	49%	59%	54%	55%	57%	60%	60%	50%	57%	46%	54%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(114.B) Did you feel that the amounts of money we have been asking about in these choices were realistic?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Yes	44%	51%	50%	46%	41%	38%	38%	50%	41%	42%	39%	39%	49%	43%	48%	41%	50%	40%	37%
No	56%	49%	50%	54%	59%	62%	62%	50%	59%	58%	61%	61%	51%	57%	52%	59%	50%	60%	63%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(115.A) Why do you feel that the amounts of money were not realistic? Please tick all that apply

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	1134	545	587	48	304	215	271	68	217	219	176	141	84	46	31	24	13	30	
Weighted	1131	564	565	45	295	232	267	68	216	219	178	142	84	46	31	24	13	29	
The amounts were too high	68%	68%	69%	69%	69%	73%	65%	68%	67%	67%	71%	69%	74%	76%	62%	64%	68%	80%	
The amounts were too low	8%	9%	6%	8%	9%	6%	6%	8%	5%	6%	8%	7%	15%	4%	20%	4%	16%	13%	
The Government does not change taxes by the amounts stated in the survey	26%	28%	24%	14%	27%	23%	23%	25%	20%	31%	27%	28%	39%	24%	22%	25%	23%	13%	
I did not understand the questions	3%	3%	4%	10%	4%	5%	3%	4%	4%	4%	2%	3%	4%	3%	6%	9%	15%	0%	
I do not pay taxes so the tax would not affect me	9%	6%	12%	7%	8%	5%	19%	21%	18%	10%	4%	3%	3%	2%	3%	0%	8%	4%	
Other (Please Specify)	7%	7%	6%	10%	8%	5%	4%	1%	7%	7%	10%	4%	6%	5%	9%	8%	9%	9%	
Don't know	6%	6%	7%	4%	5%	6%	9%	9%	6%	5%	7%	7%	3%	6%	7%	8%	0%	0%	

Note:

BASE: Only people who responded;"No" to: Did you feel that the amounts of money we have been asking about in these choices were realistic?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(115.B) Why do you feel that the amounts of money were not realistic? Please tick all that apply

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1134	130	174	170	207	184	269	146	158	97	112	89	95	93	43	132	86	61	22
Weighted	1131	139	170	186	201	175	261	141	153	94	111	86	93	92	41	129	91	60	38
The amounts were too high	68%	62%	70%	75%	76%	63%	63%	66%	69%	70%	71%	70%	62%	67%	66%	70%	70%	61%	83%
The amounts were too low	8%	9%	11%	9%	6%	8%	4%	11%	7%	7%	7%	9%	7%	4%	4%	10%	5%	7%	4%
The Government does not change taxes by the amounts stated in the survey	26%	23%	21%	22%	24%	28%	35%	27%	24%	18%	27%	22%	36%	22%	30%	27%	35%	23%	23%
I did not understand the questions	3%	6%	3%	2%	2%	3%	4%	6%	3%	4%	3%	2%	6%	1%	5%	3%	2%	2%	0%
I do not pay taxes so the tax would not affect me	9%	13%	5%	3%	7%	12%	14%	10%	9%	8%	9%	10%	11%	9%	14%	10%	7%	6%	4%
Other (Please Specify)	7%	3%	7%	2%	5%	11%	11%	3%	8%	12%	9%	7%	3%	8%	5%	5%	4%	10%	9%
Don't know	6%	11%	9%	7%	6%	5%	3%	8%	7%	3%	4%	4%	7%	9%	4%	6%	6%	10%	9%

Note:

BASE: Only people who responded; "No" to: Did you feel that the amounts of money we have been asking about in these choices were realistic?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(116.A) How did you decide the amount that you stated as the maximum tax your household would be willing to pay in order to maintain the Post Office network as it currently is? Please tick the one that applies most.

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
This is the value of the Post Offices to me	16%	20%	12%	26%	18%	13%	13%	10%	13%	16%	15%	19%	23%	20%	20%	28%	35%	22%
Post Offices are not valuable to me	4%	4%	3%	6%	3%	3%	4%	8%	3%	3%	1%	5%	6%	1%	3%	5%	0%	12%
This is the tax I can afford	28%	22%	34%	17%	30%	31%	34%	38%	35%	32%	30%	26%	20%	21%	19%	20%	14%	17%
This is the amount of tax I expect currently goes to the Post Office which I think is fair	12%	14%	11%	11%	14%	13%	9%	9%	11%	9%	13%	12%	13%	23%	25%	10%	17%	12%
I shouldn't pay tax to support the Post Offices	24%	25%	23%	20%	24%	25%	23%	19%	24%	25%	26%	24%	23%	27%	17%	28%	22%	22%
I could not decide/did not understand the questions	2%	3%	2%	3%	2%	3%	2%	2%	1%	3%	1%	2%	2%	1%	3%	7%	0%	4%
Other (Please Specify)	3%	3%	3%	8%	2%	3%	2%	1%	3%	3%	4%	3%	7%	0%	3%	2%	0%	5%
Don't know/ Prefer not to say	10%	8%	11%	9%	7%	10%	12%	12%	10%	8%	9%	9%	6%	7%	9%	0%	11%	6%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(116.B) How did you decide the amount that you stated as the maximum tax your household would be willing to pay in order to maintain the Post Office network as it currently is? Please tick the one that applies most.

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
This is the value of the Post Offices to me	16%	19%	17%	17%	12%	12%	20%	17%	15%	17%	17%	18%	13%	15%	14%	18%	18%	17%	16%
Post Offices are not valuable to me	4%	5%	4%	3%	4%	4%	2%	3%	4%	5%	3%	5%	5%	3%	4%	3%	3%	0%	0%
This is the tax I can afford	28%	32%	35%	31%	29%	22%	23%	28%	28%	30%	32%	24%	32%	31%	28%	26%	30%	30%	20%
This is the amount of tax I expect currently goes to the Post Office which I think is fair	12%	12%	9%	15%	15%	12%	11%	11%	13%	7%	13%	15%	12%	9%	10%	13%	15%	13%	13%
I shouldn't pay tax to support the Post Offices	24%	13%	18%	22%	28%	33%	29%	23%	22%	25%	20%	23%	24%	28%	27%	28%	20%	25%	31%
I could not decide/did not understand the questions	2%	4%	3%	2%	1%	3%	2%	5%	3%	3%	2%	2%	1%	1%	2%	1%	2%	1%	3%
Other (Please Specify)	3%	1%	1%	2%	3%	3%	8%	2%	5%	6%	4%	3%	1%	3%	2%	2%	3%	5%	5%
Don't know/ Prefer not to say	10%	15%	13%	8%	9%	10%	6%	11%	9%	8%	9%	9%	12%	10%	12%	8%	8%	10%	11%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(117.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £1.25 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	842	426	414	35	213	178	211	56	143	164	136	99	68	31	25	20	12	21
Weighted	847	444	401	33	210	193	207	57	142	163	138	101	69	31	26	20	12	20
Yes, accept a tax of £1.25 per month to maintain all Post Offices	80%	80%	80%	92%	82%	79%	72%	76%	77%	78%	93%	79%	84%	84%	86%	71%	92%	81%
No, all Post Offices close	9%	11%	6%	3%	9%	9%	11%	14%	13%	8%	2%	12%	12%	10%	4%	20%	0%	14%
Don't know	11%	9%	13%	6%	9%	12%	17%	10%	10%	14%	5%	9%	4%	6%	11%	9%	8%	5%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(117.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £1.25 per month. Or, all Post Offices would close and none of your household's taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	842	120	131	131	146	117	197	116	110	74	76	59	66	75	40	91	78	38	19
Weighted	847	128	128	143	142	112	194	115	106	71	76	57	64	75	39	89	84	38	32
Yes, accept a tax of £1.25 per month to maintain all Post Offices	80%	77%	81%	81%	79%	78%	83%	78%	84%	83%	90%	77%	84%	77%	70%	77%	85%	78%	63%
No, all Post Offices close	9%	7%	8%	9%	9%	11%	9%	8%	8%	5%	5%	9%	9%	12%	16%	8%	7%	11%	22%
Don't know	11%	16%	11%	10%	13%	11%	7%	13%	8%	12%	5%	14%	8%	11%	15%	16%	8%	11%	16%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(118.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £2.50 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	941	444	494	36	247	198	230	56	167	197	154	121	67	38	30	19	11	25
Weighted	942	460	478	34	239	214	229	55	168	199	156	121	65	37	30	19	11	24
Yes, accept a tax of £2.50 per month to maintain all Post Offices	74%	72%	75%	76%	78%	68%	69%	65%	74%	72%	75%	79%	80%	82%	84%	55%	90%	72%
No, all Post Offices close	11%	16%	8%	11%	12%	13%	12%	16%	12%	10%	10%	10%	13%	9%	7%	45%	10%	16%
Don't know	15%	13%	17%	14%	10%	19%	20%	19%	15%	19%	16%	11%	7%	8%	9%	0%	0%	13%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(118.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £2.50 per month. Or, all Post Offices would close and none of your household's taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	941	113	168	168	167	131	194	125	125	85	85	64	86	83	39	96	81	52	20
Weighted	942	118	166	181	162	125	190	121	122	82	84	63	85	83	37	93	86	52	35
Yes, accept a tax of £2.50 per month to maintain all Post Offices	74%	78%	76%	75%	71%	69%	73%	72%	75%	75%	75%	72%	71%	73%	74%	76%	75%	71%	74%
No, all Post Offices close	11%	5%	12%	12%	9%	15%	14%	10%	10%	8%	12%	15%	11%	11%	15%	9%	15%	15%	11%
Don't know	15%	17%	12%	13%	20%	16%	13%	17%	15%	17%	13%	13%	18%	17%	10%	15%	10%	13%	15%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(119.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £5 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	869	407	460	37	250	169	212	58	161	164	140	107	71	27	33	14	12	26
Weighted	868	420	446	34	243	182	210	59	159	161	143	107	72	26	33	14	12	25
Yes, accept a tax of £5 per month to maintain all Post Offices	64%	63%	64%	59%	66%	59%	63%	63%	63%	62%	68%	59%	69%	67%	74%	56%	92%	58%
No, all Post Offices close	16%	19%	14%	19%	17%	18%	15%	19%	13%	17%	12%	20%	21%	22%	18%	37%	0%	27%
Don't know	20%	17%	22%	22%	17%	23%	22%	19%	24%	21%	20%	21%	10%	11%	8%	7%	8%	16%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(119.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £5 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	869	125	148	118	152	138	188	140	125	69	79	53	81	64	28	100	54	56	20
Weighted	868	133	147	126	146	133	183	136	121	66	78	52	80	64	27	97	57	56	33
Yes, accept a tax of £5 per month to maintain all Post Offices	64%	73%	63%	64%	60%	60%	65%	62%	65%	61%	72%	64%	65%	56%	58%	68%	73%	57%	59%
No, all Post Offices close	16%	12%	20%	17%	15%	18%	16%	18%	18%	16%	11%	12%	12%	15%	21%	18%	11%	21%	26%
Don't know	20%	16%	18%	19%	25%	21%	19%	20%	16%	23%	17%	24%	24%	29%	21%	15%	16%	22%	15%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(120.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £10 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	858	408	448	40	220	177	221	62	152	187	138	103	55	30	25	19	9	24
Weighted	860	425	433	37	214	192	218	62	151	187	139	104	55	30	24	19	9	23
Yes, accept a tax of £10 per month to maintain all Post Offices	45%	44%	46%	55%	45%	41%	41%	35%	38%	45%	45%	54%	50%	53%	48%	47%	52%	62%
No, all Post Offices close	29%	36%	23%	27%	35%	30%	28%	38%	33%	27%	27%	24%	35%	33%	40%	43%	12%	25%
Don't know	26%	20%	31%	17%	20%	28%	31%	27%	29%	28%	28%	23%	15%	14%	11%	10%	36%	13%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(120.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £10 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	858	111	148	134	153	130	182	108	113	74	83	62	78	63	46	95	85	36	15
Weighted	860	117	145	148	149	123	177	105	111	72	82	59	76	62	44	93	91	36	26
Yes, accept a tax of £10 per month to maintain all Post Offices	45%	58%	47%	42%	39%	44%	44%	49%	40%	42%	40%	50%	41%	51%	37%	49%	53%	44%	41%
No, all Post Offices close	29%	19%	30%	30%	30%	33%	31%	24%	32%	27%	32%	38%	25%	29%	33%	24%	28%	35%	39%
Don't know	26%	23%	23%	28%	31%	23%	25%	27%	28%	32%	29%	12%	34%	20%	30%	27%	19%	22%	20%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(121.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £25 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	854	409	442	38	241	162	199	62	161	162	115	112	59	37	32	21	12	29
Weighted	852	424	424	35	233	177	197	63	158	164	116	111	59	36	33	20	12	28
Yes, accept a tax of £25 per month to maintain all Post Offices	23%	21%	24%	27%	24%	28%	15%	16%	17%	18%	26%	24%	30%	38%	40%	35%	42%	25%
No, all Post Offices close	43%	48%	38%	36%	45%	39%	43%	49%	46%	47%	39%	41%	44%	32%	45%	41%	32%	51%
Don't know	34%	31%	37%	37%	31%	32%	43%	35%	37%	35%	35%	35%	26%	30%	16%	24%	26%	24%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(121.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £25 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Age							Region											
	Total	18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	854	117	157	136	143	121	180	128	107	72	75	77	84	61	27	104	72	37	10
Weighted	852	124	153	150	137	114	173	125	105	70	73	75	84	61	27	100	77	37	17
Yes, accept a tax of £25 per month to maintain all Post Offices	23%	31%	28%	20%	25%	17%	16%	21%	24%	21%	13%	13%	34%	27%	26%	25%	24%	25%	19%
No, all Post Offices close	43%	40%	42%	43%	41%	52%	43%	46%	48%	45%	45%	43%	34%	51%	46%	43%	37%	38%	29%
Don't know	34%	29%	30%	37%	34%	31%	41%	33%	28%	34%	42%	44%	32%	22%	28%	32%	38%	37%	52%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(122.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £50 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	854	405	447	38	214	175	234	60	170	177	144	104	46	32	18	19	16	19
Weighted	853	420	431	35	207	190	233	60	172	177	144	103	46	31	19	18	16	19
Yes, accept a tax of £50 per month to maintain all Post Offices	13%	15%	11%	19%	15%	14%	10%	10%	16%	6%	14%	13%	19%	15%	41%	37%	7%	23%
No, all Post Offices close	55%	59%	52%	52%	58%	55%	54%	55%	50%	65%	58%	51%	54%	60%	37%	46%	56%	50%
Don't know	31%	26%	37%	29%	28%	32%	36%	36%	34%	29%	28%	36%	27%	25%	21%	17%	37%	26%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(122.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £50 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	854	112	154	132	149	120	187	136	107	63	78	55	86	74	33	94	71	45	12
Weighted	853	121	152	142	145	113	180	134	105	61	76	54	86	73	31	91	75	46	21
Yes, accept a tax of £50 per month to maintain all Post Offices	13%	19%	20%	15%	9%	10%	8%	16%	15%	6%	8%	8%	11%	11%	24%	20%	17%	11%	8%
No, all Post Offices close	55%	50%	51%	54%	58%	60%	59%	54%	55%	64%	69%	55%	46%	62%	45%	51%	53%	55%	60%
Don't know	31%	31%	29%	31%	32%	30%	32%	30%	30%	30%	23%	37%	43%	27%	31%	29%	30%	34%	32%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(123.A) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £100 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	823	402	420	34	224	165	208	54	144	177	130	101	54	36	23	14	12	25
Weighted	820	416	403	32	215	177	208	55	146	174	131	101	54	35	22	14	11	24
Yes, accept a tax of £100 per month to maintain all Post Offices	7%	9%	4%	3%	7%	7%	7%	11%	8%	4%	2%	10%	7%	14%	9%	7%	8%	9%
No, all Post Offices close	66%	67%	65%	67%	72%	62%	62%	69%	67%	64%	70%	70%	64%	59%	75%	67%	60%	67%
Don't know	27%	23%	32%	30%	22%	30%	31%	20%	26%	32%	27%	20%	28%	27%	17%	27%	32%	24%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(123.B) Suppose that in order to maintain the entire Post Office network as it currently is, the tax from your household that is used to support the Post Offices would be £100 per month. Or, all Post Offices would close and none of your household’s taxes would be used to support the Post Offices. Would your household be willing to pay this level of tax in order to maintain the current network of Post Offices?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	823	103	141	136	150	125	168	115	117	65	73	65	71	66	33	101	69	39	9
Weighted	820	111	137	147	144	119	161	112	114	63	73	63	69	65	32	99	74	39	16
Yes, accept a tax of £100 per month to maintain all Post Offices	7%	12%	7%	3%	6%	6%	7%	7%	5%	7%	7%	8%	0%	8%	9%	10%	7%	8%	0%
No, all Post Offices close	66%	62%	64%	66%	69%	66%	67%	58%	68%	70%	71%	74%	67%	65%	66%	57%	67%	68%	80%
Don't know	27%	26%	29%	30%	25%	29%	25%	34%	27%	23%	22%	17%	33%	27%	25%	34%	26%	24%	20%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(124.A) Did you feel that you were able to make the choices in these exercises in a realistic way?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Yes	72%	72%	71%	68%	73%	72%	75%	73%	75%	70%	71%	70%	75%	65%	84%	81%	58%	67%
No	28%	28%	29%	32%	27%	28%	25%	27%	25%	30%	29%	30%	25%	35%	16%	19%	42%	33%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(124.B) Did you feel that you were able to make the choices in these exercises in a realistic way?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Yes	72%	77%	76%	75%	70%	67%	65%	71%	69%	70%	72%	69%	75%	68%	71%	73%	81%	64%	76%
No	28%	23%	24%	25%	30%	33%	35%	29%	31%	30%	28%	31%	25%	32%	29%	27%	19%	36%	24%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(125.A) Why did you feel unable to make these choices in a realistic way? Please tick all that apply

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	728	334	392	41	185	148	167	44	127	137	121	89	59	29	14	19	9	20
Weighted	720	342	376	38	178	160	163	43	125	135	121	90	58	28	13	18	9	19
I could not imagine the scenarios used in these choices	36%	37%	36%	29%	38%	33%	30%	32%	29%	38%	39%	37%	43%	58%	41%	22%	69%	29%
The Post Office wouldn't really make those changes to services	20%	19%	21%	12%	23%	20%	19%	13%	20%	28%	18%	15%	19%	21%	20%	22%	25%	47%
I did not understand the questions	2%	3%	2%	0%	3%	3%	3%	7%	2%	2%	1%	3%	0%	3%	0%	0%	0%	0%
I do not pay taxes so the tax would not affect me	9%	8%	9%	3%	8%	6%	18%	18%	14%	12%	5%	6%	2%	3%	0%	0%	24%	0%
It just made no sense to me	18%	17%	18%	15%	14%	20%	18%	21%	14%	21%	14%	24%	13%	20%	22%	21%	21%	27%
Other (Please Specify)	9%	8%	9%	10%	9%	8%	5%	11%	7%	11%	9%	8%	7%	14%	7%	10%	11%	10%
Don't know	9%	9%	8%	10%	7%	9%	12%	18%	10%	8%	8%	7%	0%	3%	0%	0%	11%	6%

Note:

BASE: only people who responded; "No" to Did you feel that you were able to make the choices in these exercises in a realistic way?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(125.B) Why did you feel unable to make these choices in a realistic way? Please tick all that apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	728	69	105	106	131	119	198	105	101	64	72	52	62	63	25	71	57	43	13
Weighted	720	72	102	114	128	111	193	100	98	61	70	49	60	63	24	69	61	43	22
I could not imagine the scenarios used in these choices	36%	24%	29%	31%	39%	42%	43%	37%	39%	29%	44%	43%	32%	32%	42%	50%	26%	29%	24%
The Post Office wouldn't really make those changes to services	20%	28%	20%	20%	19%	19%	20%	24%	21%	20%	19%	21%	20%	18%	31%	21%	15%	20%	16%
I did not understand the questions	2%	3%	3%	2%	4%	3%	1%	3%	0%	2%	4%	0%	8%	0%	4%	1%	2%	2%	0%
I do not pay taxes so the tax would not affect me	9%	16%	8%	4%	6%	8%	11%	8%	13%	8%	3%	12%	8%	6%	8%	12%	9%	9%	0%
It just made no sense to me	18%	16%	14%	18%	21%	19%	18%	17%	21%	22%	16%	23%	19%	17%	19%	15%	10%	25%	0%
Other (Please Specify)	9%	6%	7%	10%	9%	8%	11%	8%	10%	13%	12%	12%	3%	13%	12%	4%	5%	9%	7%
Don't know	9%	20%	14%	8%	7%	9%	3%	9%	8%	3%	5%	4%	13%	10%	9%	9%	5%	17%	23%

Note:

BASE: only people who responded;"No" to Did you feel that you were able to make the choices in these exercises in a realistic way?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(126.A) Did you feel that the amounts of money we have been asking about in these choices were realistic?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	2011	967	1039	86	535	408	505	136	366	408	319	249	140	77	62	42	28	55
Weighted	2011	1003	1003	80	519	442	501	137	365	407	322	250	140	76	62	41	27	53
Yes	54%	57%	51%	60%	53%	54%	53%	56%	50%	50%	54%	55%	58%	63%	78%	61%	61%	67%
No	46%	43%	49%	40%	47%	46%	47%	44%	50%	50%	46%	45%	42%	37%	22%	39%	39%	33%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(126.B) Did you feel that the amounts of money we have been asking about in these choices were realistic?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	2011	267	349	317	352	294	432	288	268	166	183	145	184	162	82	227	170	101	35
Weighted	2011	284	343	345	341	280	419	282	262	161	181	141	181	161	79	221	181	101	60
Yes	54%	64%	62%	59%	51%	45%	44%	57%	50%	49%	53%	51%	55%	52%	63%	51%	60%	47%	72%
No	46%	36%	38%	41%	49%	55%	56%	43%	50%	51%	47%	49%	45%	48%	37%	49%	40%	53%	28%

Note:

BASE: All Respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(127.A) Why do you feel that the amounts of money were not realistic? Please tick all that apply

	Total	Gender		Social Grade				Income											
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more	
Unweighted	1134	545	587	48	304	215	271	68	217	219	176	141	84	46	31	24	13	30	
Weighted	1131	564	565	45	295	232	267	68	216	219	178	142	84	46	31	24	13	29	
The amounts were too high	51%	47%	54%	37%	58%	55%	49%	55%	53%	56%	49%	56%	48%	40%	18%	45%	69%	30%	
The amounts were too low	2%	2%	3%	4%	3%	1%	3%	3%	0%	3%	3%	2%	6%	0%	3%	0%	16%	0%	
The Government does not change taxes by the amounts stated in the survey	20%	19%	21%	17%	17%	22%	20%	23%	14%	26%	25%	18%	12%	20%	15%	16%	23%	17%	
I did not understand the questions	2%	2%	2%	2%	2%	2%	2%	6%	3%	1%	1%	2%	1%	3%	0%	9%	0%	0%	
I do not pay taxes so the tax would not affect me	7%	6%	9%	4%	8%	6%	14%	14%	15%	10%	3%	3%	1%	0%	3%	0%	8%	0%	
Other (Please Specify)	7%	7%	6%	8%	4%	6%	5%	6%	7%	6%	7%	5%	8%	2%	12%	8%	0%	10%	
Don't know	9%	8%	10%	15%	6%	10%	16%	12%	7%	11%	8%	7%	4%	8%	3%	4%	0%	10%	

Note:

BASE: Only people who responded;"No" to: Did you feel that the amounts of money we have been asking about in these choices were realistic?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(127.B) Why do you feel that the amounts of money were not realistic? Please tick all that apply

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	1134	130	174	170	207	184	269	146	158	97	112	89	95	93	43	132	86	61	22
Weighted	1131	139	170	186	201	175	261	141	153	94	111	86	93	92	41	129	91	60	38
The amounts were too high	51%	46%	44%	54%	58%	51%	49%	50%	53%	62%	50%	53%	54%	50%	39%	55%	47%	39%	32%
The amounts were too low	2%	2%	4%	3%	2%	2%	2%	3%	2%	4%	2%	4%	1%	2%	0%	2%	3%	5%	0%
The Government does not change taxes by the amounts stated in the survey	20%	11%	16%	16%	20%	24%	27%	25%	22%	17%	23%	14%	26%	17%	20%	23%	15%	15%	9%
I did not understand the questions	2%	5%	3%	1%	1%	2%	1%	3%	3%	3%	3%	0%	1%	2%	0%	2%	1%	2%	0%
I do not pay taxes so the tax would not affect me	7%	10%	5%	2%	6%	12%	9%	5%	6%	8%	4%	12%	11%	9%	4%	10%	6%	8%	4%
Other (Please Specify)	7%	1%	5%	2%	5%	9%	13%	3%	9%	12%	8%	7%	4%	10%	2%	7%	6%	7%	0%
Don't know	9%	15%	12%	9%	5%	9%	6%	11%	9%	4%	6%	5%	10%	10%	9%	7%	11%	24%	4%

Note:

BASE: Only people who responded; "No" to: Did you feel that the amounts of money we have been asking about in these choices were realistic?

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(128.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £12.50, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	304	153	150	15	81	64	71	19	50	57	55	40	23	11	10	5	4	12
Weighted	304	158	144	14	79	69	70	19	49	58	56	39	23	10	10	5	4	12
I would rather accept a payment of £12.50, and all Post Offices close	11%	13%	9%	35%	10%	6%	14%	17%	17%	11%	9%	2%	13%	29%	12%	20%	0%	18%
I would rather the current network of Post Offices is maintained	77%	75%	80%	52%	82%	76%	68%	74%	68%	72%	78%	93%	83%	71%	79%	80%	100%	73%
Don't know	12%	12%	11%	13%	8%	18%	18%	10%	15%	17%	13%	5%	4%	0%	9%	0%	0%	9%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(128.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £12.50, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	304	38	63	50	54	39	60	51	42	28	31	20	32	15	6	33	24	18	4
Weighted	304	40	62	54	53	37	58	49	41	27	30	20	32	15	6	33	25	18	7
I would rather accept a payment of £12.50, and all Post Offices close	11%	13%	20%	10%	9%	5%	7%	18%	10%	4%	20%	20%	3%	13%	0%	3%	12%	6%	25%
I would rather the current network of Post Offices is maintained	77%	73%	64%	78%	76%	90%	87%	74%	81%	79%	74%	66%	77%	80%	84%	87%	71%	82%	75%
Don't know	12%	14%	16%	12%	15%	5%	6%	8%	9%	17%	6%	15%	20%	7%	16%	10%	17%	12%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(129.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £25, or keep the network of Post Offices as it is?

	Gender			Social Grade				Income										
	Total	Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	289	131	157	12	88	58	74	22	60	69	39	26	24	11	9	5	3	6
Weighted	290	136	152	11	84	62	76	22	60	68	39	26	25	11	9	5	3	6
I would rather accept a payment of £25, and all Post Offices close	8%	6%	9%	0%	12%	5%	5%	5%	9%	8%	5%	3%	9%	9%	33%	18%	0%	0%
I would rather the current network of Post Offices is maintained	84%	87%	81%	84%	82%	81%	85%	86%	84%	83%	85%	85%	91%	91%	48%	82%	100%	85%
Don't know	9%	7%	10%	16%	6%	13%	9%	9%	7%	9%	10%	11%	0%	0%	19%	0%	0%	15%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(129.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £25, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	289	39	51	50	40	38	71	46	38	27	20	17	20	21	14	38	25	18	5
Weighted	290	40	49	56	39	36	70	45	36	27	20	16	20	21	14	37	27	19	9
I would rather accept a payment of £25, and all Post Offices close	8%	12%	15%	8%	10%	2%	1%	11%	13%	11%	5%	17%	4%	0%	16%	6%	0%	5%	0%
I would rather the current network of Post Offices is maintained	84%	70%	74%	87%	81%	92%	93%	76%	76%	82%	85%	83%	90%	90%	71%	89%	100%	75%	100%
Don't know	9%	18%	10%	5%	10%	5%	6%	13%	11%	7%	10%	0%	5%	10%	13%	5%	0%	20%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(130.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £50, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	272	144	128	14	67	64	61	18	48	50	43	39	17	11	7	5	5	7
Weighted	274	149	124	13	65	69	60	17	49	50	46	39	17	11	7	5	5	7
I would rather accept a payment of £50, and all Post Offices close	12%	19%	5%	27%	17%	10%	9%	17%	10%	20%	7%	10%	12%	9%	0%	18%	0%	39%
I would rather the current network of Post Offices is maintained	75%	71%	79%	73%	75%	78%	70%	67%	76%	67%	76%	82%	82%	82%	87%	63%	100%	45%
Don't know	13%	10%	17%	0%	9%	12%	21%	17%	15%	13%	17%	7%	5%	9%	13%	19%	0%	16%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(130.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £50, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	272	36	42	41	52	41	60	34	36	21	22	22	29	30	10	27	20	15	6
Weighted	274	38	42	46	51	39	59	33	36	21	23	21	28	30	10	26	21	15	10
I would rather accept a payment of £50, and all Post Offices close	12%	17%	18%	18%	15%	2%	5%	17%	8%	11%	18%	9%	7%	16%	32%	11%	6%	7%	20%
I would rather the current network of Post Offices is maintained	75%	73%	54%	75%	73%	86%	84%	66%	75%	80%	77%	83%	76%	66%	58%	81%	89%	71%	63%
Don't know	13%	10%	28%	7%	12%	12%	11%	17%	17%	9%	4%	9%	17%	19%	9%	7%	5%	22%	18%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(131.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £100, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	302	146	155	13	82	57	72	21	51	60	46	28	23	16	13	11	6	10
Weighted	299	149	148	12	78	61	73	22	52	58	45	27	22	16	13	11	6	9
I would rather accept a payment of £100, and all Post Offices close	10%	12%	9%	0%	6%	19%	8%	8%	12%	12%	4%	15%	22%	12%	16%	9%	0%	0%
I would rather the current network of Post Offices is maintained	82%	78%	85%	85%	89%	73%	77%	85%	77%	76%	91%	85%	78%	75%	84%	82%	100%	100%
Don't know	8%	10%	6%	15%	5%	8%	15%	6%	10%	12%	4%	0%	0%	14%	0%	9%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(131.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £100, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	302	40	44	41	60	49	68	44	45	23	30	28	23	25	12	30	32	8	2
Weighted	299	43	43	45	58	45	65	43	43	22	29	27	23	25	11	29	35	8	4
I would rather accept a payment of £100, and all Post Offices close	10%	7%	11%	14%	9%	9%	12%	7%	14%	13%	11%	11%	16%	8%	0%	10%	9%	12%	0%
I would rather the current network of Post Offices is maintained	82%	82%	80%	68%	88%	85%	84%	79%	82%	83%	85%	82%	79%	84%	91%	83%	77%	72%	100%
Don't know	8%	11%	9%	18%	3%	6%	4%	14%	4%	4%	4%	7%	5%	9%	9%	7%	14%	16%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(132.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £250, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	290	138	151	10	70	54	83	15	56	75	40	42	12	10	8	8	3	7
Weighted	290	142	147	10	68	59	81	16	55	76	40	42	12	10	9	8	3	7
I would rather accept a payment of £250, and all Post Offices close	17%	20%	14%	11%	23%	12%	13%	19%	15%	10%	12%	29%	18%	19%	40%	35%	0%	14%
I would rather the current network of Post Offices is maintained	76%	75%	76%	89%	68%	82%	74%	75%	73%	81%	83%	62%	82%	81%	60%	65%	62%	86%
Don't know	8%	5%	10%	0%	9%	5%	13%	6%	12%	9%	5%	9%	0%	0%	0%	0%	38%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(132.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £250, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	290	38	49	55	38	44	66	43	41	26	25	18	28	24	12	40	20	9	4
Weighted	290	41	48	60	37	42	63	43	41	26	24	19	27	24	11	39	22	9	7
I would rather accept a payment of £250, and all Post Offices close	17%	26%	24%	16%	17%	18%	5%	21%	22%	4%	9%	27%	15%	17%	16%	15%	5%	45%	23%
I would rather the current network of Post Offices is maintained	76%	59%	60%	81%	73%	78%	94%	72%	73%	82%	83%	67%	70%	75%	76%	78%	95%	45%	77%
Don't know	8%	15%	16%	3%	10%	4%	2%	6%	5%	15%	8%	6%	15%	8%	8%	7%	0%	10%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(133.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £500, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	257	115	141	11	66	47	65	22	47	47	35	41	21	10	6	3	3	6
Weighted	259	123	135	10	66	51	64	23	46	47	37	41	21	10	6	3	3	5
I would rather accept a payment of £500, and all Post Offices close	21%	28%	14%	18%	26%	18%	16%	13%	19%	14%	22%	19%	18%	41%	53%	68%	0%	17%
I would rather the current network of Post Offices is maintained	72%	67%	76%	82%	68%	63%	79%	73%	68%	81%	72%	71%	76%	59%	47%	32%	100%	83%
Don't know	8%	5%	10%	0%	6%	19%	5%	14%	12%	4%	6%	10%	6%	0%	0%	0%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(133.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £500, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	257	36	47	34	54	37	49	35	32	17	22	18	27	23	8	34	22	11	8
Weighted	259	39	46	37	52	36	49	34	31	16	21	17	28	23	8	33	23	11	14
I would rather accept a payment of £500, and all Post Offices close	21%	33%	25%	29%	11%	23%	8%	28%	7%	17%	15%	30%	22%	22%	35%	20%	27%	19%	11%
I would rather the current network of Post Offices is maintained	72%	53%	61%	66%	83%	69%	90%	61%	87%	77%	76%	70%	71%	69%	35%	73%	68%	63%	89%
Don't know	8%	14%	13%	6%	6%	8%	2%	12%	7%	6%	9%	0%	7%	9%	30%	6%	5%	18%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(134.A) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £1,000, or keep the network of Post Offices as it is?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	303	140	163	11	81	64	79	19	54	50	61	33	20	14	9	5	4	7
Weighted	303	145	157	10	78	70	77	19	55	50	60	34	19	14	8	5	4	7
I would rather accept a payment of £1,000, and all Post Offices close	24%	25%	22%	26%	23%	26%	19%	15%	20%	22%	29%	24%	41%	14%	22%	58%	55%	40%
I would rather the current network of Post Offices is maintained	60%	58%	63%	74%	65%	60%	57%	64%	71%	60%	57%	54%	59%	57%	78%	23%	45%	60%
Don't know	16%	17%	15%	0%	12%	14%	25%	21%	9%	18%	14%	23%	0%	29%	0%	18%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(134.B) Suppose that the Government planned to close the Post Office network, but in compensation offered you a one off payment. Would you rather the current network of Post Offices close and you receive £1,000, or keep the network of Post Offices as it is?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	303	46	53	46	54	46	58	41	34	24	33	22	25	24	20	25	27	22	6
Weighted	303	49	53	47	52	45	56	41	33	23	33	21	24	24	19	24	29	22	10
I would rather accept a payment of £1,000, and all Post Offices close	24%	20%	37%	21%	27%	25%	13%	27%	18%	29%	36%	13%	23%	12%	41%	24%	23%	23%	0%
I would rather the current network of Post Offices is maintained	60%	62%	50%	57%	57%	59%	75%	49%	73%	59%	58%	63%	56%	71%	40%	63%	66%	60%	65%
Don't know	16%	18%	13%	22%	16%	16%	12%	23%	9%	12%	6%	24%	20%	17%	19%	12%	11%	17%	35%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(135.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £12.50, or keep public libraries as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	264	131	133	8	75	49	76	16	57	59	37	31	18	8	6	3	0	6
Weighted	264	136	128	7	71	52	78	17	56	58	38	31	18	8	6	3	0	6
I would rather accept a payment of £12.50, and all public libraries close	8%	7%	9%	0%	9%	6%	6%	11%	3%	5%	12%	13%	16%	0%	0%	0%	NaN%	17%
I would rather the current network of libraries is maintained	81%	83%	79%	88%	86%	78%	78%	76%	79%	88%	83%	80%	79%	85%	85%	100%	NaN%	65%
Don't know	11%	10%	12%	12%	5%	16%	16%	12%	17%	7%	5%	7%	5%	15%	15%	0%	NaN%	18%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(135.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £12.50, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	264	37	43	34	48	36	66	46	25	23	23	24	24	19	12	26	26	11	5
Weighted	264	41	42	37	46	34	64	46	25	22	22	24	23	19	11	25	28	11	9
I would rather accept a payment of £12.50, and all public libraries close	8%	16%	11%	3%	8%	6%	5%	11%	4%	4%	4%	8%	0%	5%	24%	15%	4%	9%	19%
I would rather the current network of libraries is maintained	81%	60%	81%	79%	84%	89%	90%	76%	84%	90%	79%	77%	72%	90%	66%	85%	85%	91%	81%
Don't know	11%	24%	7%	19%	8%	5%	6%	13%	12%	6%	17%	16%	28%	5%	10%	0%	11%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(136.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £25, or keep public libraries as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	324	146	176	12	91	65	72	27	66	66	39	32	27	10	6	9	7	10
Weighted	325	154	169	12	90	71	71	28	65	69	40	31	26	9	6	9	7	10
I would rather accept a payment of £25, and all public libraries close	15%	19%	11%	16%	23%	11%	11%	22%	12%	14%	12%	15%	19%	0%	37%	0%	30%	10%
I would rather the current network of libraries is maintained	77%	74%	80%	84%	70%	79%	78%	62%	78%	82%	78%	79%	78%	100%	63%	100%	70%	81%
Don't know	8%	7%	9%	0%	7%	10%	11%	16%	10%	4%	10%	6%	3%	0%	0%	0%	0%	10%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(136.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £25, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	324	44	47	61	61	51	60	42	47	20	38	24	27	24	10	39	26	21	6
Weighted	325	46	46	68	58	50	58	41	45	19	38	24	26	24	10	38	28	21	11
I would rather accept a payment of £25, and all public libraries close	15%	19%	15%	19%	18%	15%	5%	8%	15%	25%	17%	22%	11%	23%	10%	7%	15%	9%	34%
I would rather the current network of libraries is maintained	77%	69%	73%	72%	74%	85%	90%	78%	85%	55%	78%	73%	79%	73%	79%	86%	76%	77%	66%
Don't know	8%	12%	13%	9%	8%	0%	5%	15%	0%	20%	5%	5%	11%	4%	11%	7%	8%	14%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(137.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £50, or keep public libraries as they are?

	Gender			Social Grade				Income										
	Total	Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	288	136	150	21	63	60	70	17	50	53	51	37	20	11	9	1	4	12
Weighted	284	138	144	19	59	64	70	17	49	52	51	36	20	11	9	1	4	11
I would rather accept a payment of £50, and all public libraries close	16%	14%	16%	14%	14%	18%	21%	33%	20%	13%	14%	13%	11%	19%	11%	0%	0%	33%
I would rather the current network of libraries is maintained	75%	75%	75%	76%	81%	71%	62%	55%	65%	81%	76%	76%	84%	81%	89%	100%	48%	59%
Don't know	10%	10%	9%	9%	5%	12%	16%	11%	15%	5%	10%	10%	5%	0%	0%	0%	52%	8%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(137.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £50, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	288	40	59	40	53	43	53	42	37	22	27	25	33	21	14	31	27	8	1
Weighted	284	43	58	42	51	40	50	41	36	21	26	24	33	20	14	30	29	8	2
I would rather accept a payment of £50, and all public libraries close	16%	22%	12%	22%	11%	16%	13%	26%	19%	18%	14%	17%	24%	0%	15%	6%	7%	13%	0%
I would rather the current network of libraries is maintained	75%	64%	78%	67%	79%	77%	81%	69%	78%	68%	78%	74%	61%	91%	65%	84%	81%	72%	100%
Don't know	10%	15%	10%	11%	10%	7%	6%	5%	3%	14%	7%	9%	15%	9%	20%	10%	12%	16%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(138.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £100, or keep public libraries as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	265	117	148	9	59	55	75	19	43	52	43	45	16	10	7	9	3	2
Weighted	266	123	144	8	58	59	74	19	43	51	44	45	17	10	7	9	3	2
I would rather accept a payment of £100, and all public libraries close	15%	20%	10%	12%	15%	16%	17%	33%	17%	11%	14%	13%	11%	20%	29%	0%	0%	0%
I would rather the current network of libraries is maintained	72%	68%	75%	77%	73%	71%	59%	46%	71%	76%	70%	68%	89%	70%	57%	100%	100%	100%
Don't know	14%	12%	16%	11%	12%	13%	24%	21%	13%	13%	16%	19%	0%	9%	14%	0%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(138.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £100, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	265	39	47	40	43	31	65	49	38	20	19	12	25	22	9	30	23	13	5
Weighted	266	41	46	43	41	31	65	48	38	20	19	12	25	22	9	29	24	14	8
I would rather accept a payment of £100, and all public libraries close	15%	26%	11%	9%	19%	21%	8%	11%	21%	10%	32%	8%	4%	4%	34%	13%	21%	23%	0%
I would rather the current network of libraries is maintained	72%	53%	70%	73%	69%	73%	84%	77%	63%	80%	63%	92%	69%	77%	66%	76%	70%	46%	80%
Don't know	14%	20%	19%	18%	11%	5%	8%	12%	16%	10%	6%	0%	27%	18%	0%	11%	9%	31%	20%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(139.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £250, or keep public libraries as they are?

	Gender			Social Grade				Income										
	Total	Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	269	132	137	9	79	55	68	20	51	43	49	32	19	7	9	8	4	12
Weighted	270	138	132	8	76	60	69	20	51	43	49	33	18	7	9	8	4	12
I would rather accept a payment of £250, and all public libraries close	24%	24%	24%	34%	27%	32%	17%	24%	27%	18%	16%	27%	37%	15%	45%	38%	25%	18%
I would rather the current network of libraries is maintained	67%	67%	67%	55%	61%	60%	76%	76%	62%	66%	80%	56%	58%	85%	55%	62%	75%	82%
Don't know	9%	9%	9%	11%	11%	8%	7%	0%	12%	16%	4%	18%	5%	0%	0%	0%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(139.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £250, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	269	41	49	36	49	41	53	32	37	30	22	21	23	22	11	28	19	18	6
Weighted	270	44	48	39	48	39	51	31	37	29	21	20	23	22	10	27	21	18	10
I would rather accept a payment of £250, and all public libraries close	24%	26%	23%	27%	22%	24%	22%	28%	30%	20%	42%	39%	14%	22%	19%	21%	11%	23%	0%
I would rather the current network of libraries is maintained	67%	65%	61%	68%	66%	71%	70%	60%	68%	70%	50%	61%	69%	69%	73%	68%	78%	67%	82%
Don't know	9%	10%	16%	5%	12%	5%	7%	13%	3%	10%	9%	0%	16%	9%	9%	10%	11%	10%	18%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(140.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £500, or keep public libraries as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	302	152	150	14	86	57	75	18	53	67	48	37	17	16	15	5	5	5
Weighted	302	157	145	13	84	63	74	19	55	67	46	38	17	16	16	5	5	5
I would rather accept a payment of £500, and all public libraries close	23%	27%	19%	14%	24%	31%	14%	16%	17%	23%	22%	30%	38%	12%	24%	60%	18%	39%
I would rather the current network of libraries is maintained	66%	64%	68%	79%	70%	59%	63%	68%	80%	55%	68%	68%	57%	88%	71%	0%	82%	61%
Don't know	11%	9%	13%	7%	6%	10%	22%	15%	3%	22%	10%	2%	6%	0%	6%	40%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(140.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £500, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	302	38	57	54	53	41	59	37	46	25	24	27	27	32	14	29	23	13	5
Weighted	302	41	57	58	52	38	57	36	45	25	25	25	26	32	14	29	25	13	8
I would rather accept a payment of £500, and all public libraries close	23%	32%	15%	31%	23%	17%	21%	20%	25%	45%	17%	0%	31%	22%	30%	32%	13%	23%	21%
I would rather the current network of libraries is maintained	66%	58%	73%	56%	68%	73%	67%	59%	69%	44%	75%	96%	55%	66%	56%	58%	75%	62%	79%
Don't know	11%	10%	12%	14%	9%	10%	12%	21%	6%	11%	8%	4%	14%	13%	14%	10%	12%	15%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(141.A) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £1,000, or keep public libraries as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	305	159	145	13	82	67	69	19	46	68	52	35	23	15	10	7	5	8
Weighted	307	165	141	12	82	73	67	18	46	68	54	36	24	15	10	7	5	7
I would rather accept a payment of £1,000, and all public libraries close	28%	34%	21%	23%	30%	26%	26%	21%	35%	21%	34%	30%	38%	0%	20%	58%	19%	49%
I would rather the current network of libraries is maintained	59%	56%	64%	77%	56%	60%	56%	53%	54%	69%	48%	56%	57%	94%	68%	29%	81%	51%
Don't know	13%	11%	16%	0%	14%	15%	18%	26%	11%	10%	18%	14%	5%	6%	12%	14%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(141.B) Now suppose that the Government planned to close all public libraries, but in compensation you would be offered a one off payment. Would you rather all public libraries close and you receive £1,000, or keep public libraries as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	305	34	47	52	45	51	76	40	38	26	30	18	25	22	12	44	26	17	7
Weighted	307	36	46	57	43	49	75	39	37	25	30	18	25	22	11	44	27	17	12
I would rather accept a payment of £1,000, and all public libraries close	28%	31%	38%	22%	30%	34%	19%	35%	24%	18%	30%	44%	24%	9%	33%	39%	15%	30%	27%
I would rather the current network of libraries is maintained	59%	58%	38%	68%	61%	55%	70%	52%	58%	66%	60%	43%	64%	81%	59%	48%	77%	52%	58%
Don't know	13%	12%	25%	10%	9%	11%	11%	13%	18%	15%	10%	12%	11%	10%	8%	13%	7%	18%	15%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(142.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £12.50, or the corner shops stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	286	142	143	14	71	55	72	21	52	59	34	34	19	15	7	9	5	11
Weighted	285	146	138	13	69	59	72	21	52	58	34	35	20	14	7	9	5	11
I would rather accept a payment of £12.50, and the local corner shops close	7%	7%	7%	7%	11%	2%	9%	13%	9%	10%	3%	3%	5%	6%	0%	11%	0%	8%
I would rather keep my local corner shops	83%	84%	82%	72%	84%	88%	77%	76%	81%	84%	83%	84%	95%	94%	100%	89%	81%	83%
Don't know	10%	9%	12%	21%	5%	11%	13%	11%	10%	7%	14%	13%	0%	0%	0%	0%	19%	9%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(142.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £12.50, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	286	33	57	38	50	53	55	47	41	25	33	19	24	20	12	30	20	10	5
Weighted	285	36	55	43	48	49	53	46	40	25	32	17	24	20	11	29	21	10	9
I would rather accept a payment of £12.50, and the local corner shops close	7%	3%	11%	2%	14%	11%	0%	4%	2%	4%	12%	10%	16%	0%	8%	10%	9%	10%	0%
I would rather keep my local corner shops	83%	84%	72%	87%	75%	85%	96%	78%	90%	89%	85%	84%	80%	90%	84%	81%	84%	56%	82%
Don't know	10%	13%	17%	11%	12%	4%	4%	18%	8%	7%	3%	6%	4%	10%	8%	9%	6%	34%	18%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(143.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £25, or the corner shops stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	294	157	136	10	76	61	75	20	50	53	52	33	19	16	15	8	2	5
Weighted	294	161	132	9	73	66	74	20	50	52	54	33	18	16	15	8	2	5
I would rather accept a payment of £25, and the local corner shops close	13%	18%	9%	10%	12%	11%	13%	19%	10%	7%	13%	22%	10%	14%	21%	24%	0%	19%
I would rather keep my local corner shops	78%	73%	82%	71%	85%	77%	74%	76%	78%	83%	81%	78%	83%	75%	67%	61%	100%	61%
Don't know	9%	9%	9%	20%	3%	12%	13%	5%	12%	9%	6%	0%	7%	11%	12%	15%	0%	20%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(143.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £25, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	294	30	50	43	54	44	73	37	40	33	14	20	29	18	16	36	31	15	5
Weighted	294	32	50	46	53	43	71	36	39	32	14	20	29	18	16	35	32	15	8
I would rather accept a payment of £25, and the local corner shops close	13%	21%	14%	18%	7%	19%	8%	25%	13%	13%	13%	15%	6%	6%	12%	25%	0%	20%	0%
I would rather keep my local corner shops	78%	59%	78%	77%	85%	78%	80%	67%	87%	81%	87%	75%	83%	87%	68%	58%	87%	68%	100%
Don't know	9%	21%	8%	4%	8%	2%	12%	8%	0%	6%	0%	10%	11%	6%	20%	17%	13%	13%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(144.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £50, or the corner shops stay as they are?

	Gender			Social Grade				Income										
	Total	Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	289	131	157	15	62	64	81	19	64	57	45	39	19	6	9	4	1	6
Weighted	288	135	152	14	60	69	79	19	63	56	47	38	19	6	9	4	1	6
I would rather accept a payment of £50, and the local corner shops close	14%	18%	10%	21%	18%	11%	8%	15%	11%	13%	11%	20%	12%	14%	24%	51%	0%	35%
I would rather keep my local corner shops	72%	68%	76%	73%	74%	72%	73%	70%	75%	73%	71%	72%	83%	86%	56%	49%	100%	50%
Don't know	14%	14%	14%	6%	8%	17%	19%	15%	14%	14%	19%	8%	5%	0%	21%	0%	0%	16%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(144.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £50, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	289	40	46	51	51	37	64	37	30	28	23	19	35	27	16	41	16	12	5
Weighted	288	44	45	53	49	35	62	36	29	27	22	19	35	27	16	40	17	12	8
I would rather accept a payment of £50, and the local corner shops close	14%	10%	19%	12%	14%	15%	14%	23%	10%	10%	4%	20%	5%	8%	14%	19%	25%	16%	19%
I would rather keep my local corner shops	72%	73%	68%	79%	69%	71%	73%	62%	73%	83%	87%	51%	74%	77%	74%	76%	69%	68%	58%
Don't know	14%	17%	13%	10%	17%	14%	13%	15%	16%	7%	9%	28%	21%	15%	12%	5%	6%	16%	22%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(145.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £100, or the corner shops stay as they are?

	Gender			Social Grade				Income										
	Total	Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	299	139	159	11	80	71	65	19	56	67	42	45	16	14	5	10	4	5
Weighted	300	146	153	10	79	76	65	19	56	67	43	46	16	14	5	10	4	5
I would rather accept a payment of £100, and the local corner shops close	21%	28%	13%	37%	23%	19%	20%	5%	19%	27%	17%	20%	25%	14%	41%	51%	0%	20%
I would rather keep my local corner shops	72%	65%	79%	54%	74%	71%	70%	80%	76%	64%	77%	74%	69%	86%	59%	39%	100%	80%
Don't know	7%	7%	8%	9%	4%	11%	10%	16%	5%	9%	6%	6%	6%	0%	0%	10%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(145.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £100, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	299	49	42	52	62	38	56	49	41	26	24	26	25	22	13	31	32	6	4
Weighted	300	52	41	55	61	36	55	48	40	25	23	25	25	22	13	31	35	6	6
I would rather accept a payment of £100, and the local corner shops close	21%	27%	17%	16%	16%	24%	25%	23%	14%	15%	12%	18%	28%	19%	42%	16%	28%	35%	0%
I would rather keep my local corner shops	72%	63%	76%	70%	83%	74%	66%	71%	78%	74%	80%	77%	64%	81%	43%	74%	62%	65%	100%
Don't know	7%	10%	7%	14%	1%	3%	9%	6%	7%	11%	8%	5%	7%	0%	15%	10%	10%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(146.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £250, or the corner shops stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	274	122	152	10	69	57	61	18	44	50	46	36	26	10	8	4	6	10
Weighted	273	127	146	9	66	62	59	17	43	51	47	36	26	9	8	4	6	10
I would rather accept a payment of £250, and the local corner shops close	24%	27%	22%	20%	25%	17%	31%	22%	43%	26%	12%	33%	12%	9%	40%	0%	17%	29%
I would rather keep my local corner shops	66%	62%	69%	80%	73%	70%	53%	72%	53%	65%	78%	51%	81%	81%	48%	77%	83%	60%
Don't know	10%	11%	9%	0%	3%	13%	16%	5%	4%	10%	10%	16%	7%	10%	11%	23%	0%	11%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(146.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £250, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	274	43	44	38	57	42	50	38	44	19	25	20	27	26	9	26	15	19	6
Weighted	273	44	43	40	56	40	50	37	43	18	24	20	27	26	9	25	16	18	10
I would rather accept a payment of £250, and the local corner shops close	24%	25%	16%	30%	25%	23%	27%	37%	18%	22%	36%	31%	26%	23%	23%	23%	19%	16%	0%
I would rather keep my local corner shops	66%	63%	73%	63%	65%	63%	68%	50%	75%	67%	60%	64%	46%	74%	55%	74%	81%	74%	82%
Don't know	10%	11%	12%	7%	10%	14%	6%	13%	7%	10%	4%	5%	29%	4%	22%	4%	0%	10%	18%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(147.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £500, or the corner shops stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	283	144	139	12	86	48	82	20	47	67	48	27	19	8	11	2	2	8
Weighted	284	150	135	11	81	53	84	21	47	69	46	26	20	8	11	2	2	8
I would rather accept a payment of £500, and the local corner shops close	28%	28%	28%	16%	30%	28%	27%	18%	39%	31%	19%	30%	37%	28%	18%	51%	52%	38%
I would rather keep my local corner shops	60%	58%	62%	75%	63%	58%	60%	82%	50%	58%	73%	45%	56%	72%	65%	49%	0%	50%
Don't know	12%	14%	10%	8%	8%	14%	13%	0%	11%	11%	8%	25%	7%	0%	17%	0%	48%	11%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(147.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £500, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	283	36	58	38	45	41	65	38	32	16	32	20	18	34	9	28	31	19	6
Weighted	284	38	57	45	43	39	63	37	31	15	32	20	17	34	8	27	33	19	11
I would rather accept a payment of £500, and the local corner shops close	28%	25%	44%	29%	20%	43%	11%	30%	28%	19%	36%	34%	26%	16%	44%	33%	26%	30%	15%
I would rather keep my local corner shops	60%	58%	42%	57%	71%	53%	77%	49%	63%	67%	58%	46%	67%	64%	56%	64%	68%	48%	85%
Don't know	12%	17%	14%	15%	9%	5%	12%	21%	9%	14%	6%	20%	6%	21%	0%	4%	6%	22%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(148.A) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £1,000, or the corner shops stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	286	132	153	14	91	52	69	19	53	55	52	35	22	8	7	5	8	10
Weighted	286	138	147	13	90	57	68	19	54	54	52	36	22	8	7	5	8	10
I would rather accept a payment of £1,000, and the local corner shops close	31%	35%	27%	22%	35%	31%	29%	30%	27%	39%	27%	34%	32%	26%	55%	21%	40%	22%
I would rather keep my local corner shops	59%	55%	63%	71%	58%	59%	57%	45%	63%	50%	62%	60%	68%	44%	45%	61%	60%	78%
Don't know	10%	10%	10%	7%	6%	10%	14%	25%	9%	11%	11%	6%	0%	30%	0%	19%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(148.B) Now suppose that all the corner shops in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local corner shops close and you receive £1,000, or the corner shops stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	286	36	52	57	33	39	69	42	40	19	32	21	26	15	7	35	25	20	4
Weighted	286	38	51	62	31	38	66	42	39	19	33	20	25	15	7	34	27	20	7
I would rather accept a payment of £1,000, and the local corner shops close	31%	30%	39%	31%	43%	22%	25%	43%	20%	53%	34%	33%	29%	27%	44%	33%	19%	21%	0%
I would rather keep my local corner shops	59%	56%	51%	57%	54%	68%	67%	53%	60%	47%	56%	56%	55%	67%	56%	61%	60%	74%	100%
Don't know	10%	14%	10%	12%	3%	10%	9%	5%	19%	0%	10%	11%	16%	6%	0%	6%	21%	5%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(149.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £12.50, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	276	133	143	12	79	56	68	12	48	56	48	37	17	5	10	10	7	9
Weighted	277	139	138	11	77	61	67	12	47	56	48	38	18	5	10	10	7	9
I would rather accept a payment of £12.50, and the local pubs close	24%	23%	25%	33%	27%	27%	17%	16%	20%	26%	25%	30%	35%	38%	18%	22%	13%	10%
I would rather keep my local pubs	66%	69%	63%	59%	63%	62%	69%	59%	69%	68%	63%	61%	59%	62%	70%	68%	72%	90%
Don't know	10%	8%	13%	8%	10%	11%	15%	25%	10%	7%	12%	8%	5%	0%	12%	10%	15%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(149.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £12.50, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	276	40	40	43	50	40	63	42	41	25	31	18	22	22	10	34	14	12	5
Weighted	277	42	39	48	49	38	61	43	40	25	30	18	22	22	9	33	14	12	8
I would rather accept a payment of £12.50, and the local pubs close	24%	25%	22%	23%	27%	31%	18%	22%	19%	30%	26%	34%	8%	13%	34%	26%	20%	59%	20%
I would rather keep my local pubs	66%	65%	70%	68%	65%	59%	68%	68%	67%	58%	68%	60%	79%	72%	48%	65%	73%	41%	80%
Don't know	10%	10%	8%	9%	8%	10%	14%	10%	14%	12%	6%	6%	13%	15%	19%	9%	7%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(150.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £25, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	291	150	140	19	82	61	68	25	59	54	45	29	20	12	12	8	5	7
Weighted	292	156	135	18	80	66	68	25	58	56	45	30	20	12	12	8	5	7
I would rather accept a payment of £25, and the local pubs close	24%	25%	22%	31%	24%	28%	23%	35%	24%	18%	25%	20%	32%	10%	17%	35%	23%	14%
I would rather keep my local pubs	66%	66%	65%	62%	66%	62%	66%	61%	63%	67%	66%	67%	68%	80%	75%	65%	77%	70%
Don't know	10%	8%	12%	6%	10%	10%	12%	4%	13%	15%	9%	12%	0%	10%	8%	0%	0%	16%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(150.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £25, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	291	36	56	51	44	46	58	48	34	16	33	23	26	26	14	24	26	16	5
Weighted	292	38	54	55	43	44	58	47	34	16	33	22	25	26	14	24	27	16	8
I would rather accept a payment of £25, and the local pubs close	24%	28%	35%	15%	20%	22%	25%	25%	27%	18%	21%	31%	8%	26%	36%	30%	35%	12%	0%
I would rather keep my local pubs	66%	61%	53%	74%	65%	72%	70%	55%	67%	77%	68%	63%	72%	66%	51%	66%	61%	76%	100%
Don't know	10%	11%	12%	12%	15%	6%	5%	20%	6%	6%	11%	6%	20%	7%	14%	4%	4%	12%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(151.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £50, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	291	134	156	11	76	54	77	19	52	66	49	32	23	13	5	6	3	9
Weighted	293	140	152	10	75	58	76	20	52	66	49	32	24	12	5	6	3	9
I would rather accept a payment of £50, and the local pubs close	27%	23%	30%	28%	24%	26%	35%	40%	43%	18%	31%	15%	20%	24%	60%	0%	37%	0%
I would rather keep my local pubs	63%	67%	59%	63%	63%	61%	52%	46%	50%	67%	62%	79%	75%	68%	20%	84%	28%	88%
Don't know	11%	11%	11%	9%	13%	13%	14%	14%	7%	15%	7%	6%	4%	8%	19%	16%	35%	12%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(151.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £50, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	291	37	45	49	46	47	67	29	38	29	24	21	25	23	14	32	33	15	8
Weighted	293	40	44	54	44	46	65	28	36	28	25	20	25	23	13	31	35	15	13
I would rather accept a payment of £50, and the local pubs close	27%	27%	25%	32%	26%	24%	26%	22%	23%	24%	43%	23%	19%	33%	14%	43%	11%	41%	24%
I would rather keep my local pubs	63%	58%	62%	63%	65%	62%	65%	58%	69%	65%	45%	77%	69%	54%	72%	51%	68%	59%	76%
Don't know	11%	15%	13%	6%	9%	14%	9%	20%	8%	11%	12%	0%	12%	12%	14%	6%	20%	0%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(152.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £100, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	305	127	176	7	82	66	81	21	53	65	51	37	18	14	8	6	3	8
Weighted	303	132	170	6	77	72	81	21	52	63	52	37	18	13	9	6	3	8
I would rather accept a payment of £100, and the local pubs close	28%	26%	29%	28%	32%	28%	30%	49%	34%	34%	26%	17%	11%	14%	43%	51%	32%	27%
I would rather keep my local pubs	58%	62%	56%	45%	61%	58%	51%	46%	52%	51%	61%	70%	82%	66%	47%	49%	68%	61%
Don't know	13%	12%	15%	27%	7%	13%	19%	4%	14%	15%	13%	13%	7%	20%	10%	0%	0%	11%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(152.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £100, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	305	47	50	51	56	36	65	53	48	22	15	27	33	24	9	31	22	18	3
Weighted	303	49	50	53	54	34	64	52	47	21	14	27	32	24	9	31	23	18	5
I would rather accept a payment of £100, and the local pubs close	28%	43%	23%	27%	22%	23%	30%	40%	19%	18%	20%	36%	22%	11%	21%	39%	43%	17%	64%
I would rather keep my local pubs	58%	44%	62%	62%	65%	69%	53%	42%	73%	60%	67%	55%	63%	81%	68%	57%	48%	54%	0%
Don't know	13%	13%	15%	10%	14%	9%	16%	18%	8%	23%	13%	9%	16%	8%	10%	4%	9%	29%	36%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(153.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £250, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	289	144	144	16	76	45	75	17	54	58	46	31	24	15	7	5	5	7
Weighted	288	149	139	15	75	48	75	17	55	59	47	30	23	15	7	5	5	7
I would rather accept a payment of £250, and the local pubs close	37%	39%	35%	25%	37%	38%	44%	25%	44%	48%	30%	35%	42%	43%	27%	0%	42%	15%
I would rather keep my local pubs	50%	51%	48%	57%	57%	51%	37%	58%	43%	43%	60%	52%	46%	42%	59%	82%	58%	72%
Don't know	13%	10%	16%	18%	6%	11%	19%	17%	13%	9%	10%	13%	12%	15%	14%	18%	0%	14%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(153.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £250, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	289	35	53	48	41	38	74	29	30	32	30	21	29	22	6	38	28	20	4
Weighted	288	37	52	52	39	37	70	28	29	31	29	20	29	22	6	37	30	20	7
I would rather accept a payment of £250, and the local pubs close	37%	29%	45%	39%	34%	39%	36%	45%	33%	27%	34%	48%	50%	31%	47%	31%	28%	44%	53%
I would rather keep my local pubs	50%	47%	39%	45%	59%	49%	58%	45%	63%	60%	60%	37%	39%	51%	53%	48%	55%	35%	23%
Don't know	13%	24%	17%	15%	7%	13%	7%	10%	3%	12%	7%	15%	11%	18%	0%	21%	17%	20%	24%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(154.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £500, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	290	148	142	13	74	60	78	23	59	55	42	41	17	9	14	5	3	5
Weighted	292	154	137	12	71	67	78	23	61	54	43	40	17	9	14	5	3	5
I would rather accept a payment of £500, and the local pubs close	39%	39%	39%	22%	45%	31%	50%	42%	56%	35%	31%	29%	42%	47%	44%	19%	35%	0%
I would rather keep my local pubs	47%	48%	46%	61%	48%	48%	34%	29%	37%	49%	62%	56%	45%	53%	50%	63%	0%	100%
Don't know	14%	12%	16%	17%	7%	20%	16%	29%	7%	16%	7%	15%	13%	0%	6%	18%	65%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(154.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £500, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	290	39	55	42	51	43	60	46	42	23	26	18	28	20	14	29	25	12	7
Weighted	292	42	55	47	50	41	57	45	40	22	25	18	27	20	13	28	28	12	13
I would rather accept a payment of £500, and the local pubs close	39%	30%	33%	60%	45%	31%	35%	39%	26%	45%	41%	40%	39%	35%	35%	45%	51%	33%	43%
I would rather keep my local pubs	47%	45%	43%	34%	44%	55%	60%	45%	55%	51%	47%	49%	43%	55%	49%	48%	25%	59%	42%
Don't know	14%	25%	24%	6%	12%	14%	5%	15%	19%	4%	12%	11%	18%	10%	16%	7%	24%	8%	14%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(155.A) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £1,000, or the pubs stay as they are?

	Total	Gender		Social Grade				Income										
		Male	Female	AB	C1	C2	DE	£0 - £9,999	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £59,999	£60,000 - £69,999	£70,000 - £79,999	£80,000 - £89,999	£90,000 - £99,999	£100,000 or more
Unweighted	269	131	138	8	66	66	58	19	41	54	38	42	21	9	6	2	2	10
Weighted	267	134	133	7	64	70	56	19	41	52	39	42	20	9	6	2	2	10
I would rather accept a payment of £1,000, and the local pubs close	45%	40%	49%	26%	47%	42%	49%	52%	54%	44%	46%	46%	62%	22%	33%	51%	0%	9%
I would rather keep my local pubs	48%	54%	43%	50%	50%	48%	40%	43%	39%	49%	49%	47%	38%	78%	67%	49%	100%	81%
Don't know	7%	6%	8%	24%	3%	9%	10%	5%	7%	7%	5%	7%	0%	0%	0%	0%	0%	10%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions

(155.B) Now suppose that all the pubs in your local area were to close, but in compensation you would be offered a one off payment. Would you rather your local pubs close and you receive £1,000, or the pubs stay as they are?

	Total	Age						Region											
		18-24	25-34	35-44	45-54	55-64	65+	London	South East	South West	East of England	East Midlands	West Midlands	Yorkshire and the Humber	North East	North West	Scotland	Wales	Northern Ireland
Unweighted	269	33	50	33	64	44	45	41	35	19	24	17	21	25	15	39	22	8	3
Weighted	267	35	49	36	62	41	43	40	34	18	24	16	20	25	14	38	24	8	5
I would rather accept a payment of £1,000, and the local pubs close	45%	37%	47%	33%	42%	55%	52%	34%	40%	46%	48%	45%	47%	53%	53%	51%	37%	38%	61%
I would rather keep my local pubs	48%	54%	45%	57%	54%	38%	42%	54%	57%	43%	48%	43%	43%	40%	41%	47%	57%	50%	39%
Don't know	7%	9%	8%	10%	4%	7%	7%	13%	3%	10%	4%	12%	9%	8%	6%	2%	6%	12%	0%

Note:

BASE: Question randomly assigned to respondents

Fieldwork: August 24th - August 30th 2020

Data weighted by interlocking age & gender, region and social grade to Nationally Representative Proportions